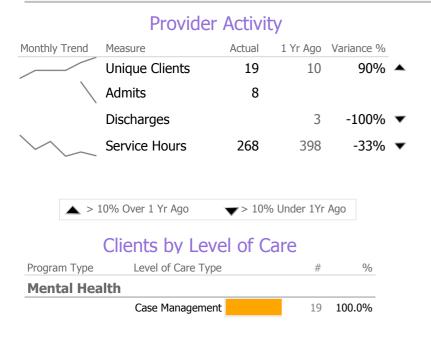
New London Homeless Hospitality Center

New London, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)



Age	#	%	St	ate Avg	Gender	#	%	State Avg
18-25	1	5%		13%	Male 🗾	13	68%	59%
26-34	2	11%	▼	23%	Female 📒	6	32%	41%
35-44	4	21%		19%	Transgender			0%
45-54	10	53%	۸	23%				
55-64	2	11%		16%				
65+				5%	Race	#	%	State Avg
					White/Caucasian	17	89%	▲ 65%
Ethnicity	#	%	Stat	te Avg	Multiple Races	1	5%	1%
Non-Hispanic	17	89%		75%	Other	1	5%	13%
Hisp-Puerto Rican	1	5%		12%	Am. Indian/Native Alaskan			0%
Unknown	1	5%		6%	Asian			1%
Hispanic-Cuban				0%	Black/African American			▼ 17%
					Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican				1%	Unknown			3%
Hispanic-Other				6%				

Survey Data Not Available

Client Demographics

BOS 193 Units New London

New London Homeless Hospitality Center Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Goal %

85%

State Avg

80%

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Actual %

18%

Program Quality Dashboard

Actual vs Goal

-67% 💗

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	6	-	
Discharges	-	-	
Service Hours	137	-	

Recovery National Recovery Measures (NOMS) Actual % vs Goal % Stable Living Situation

Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	45%	90%	88%	-45%

Actual

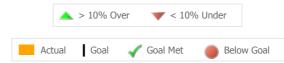
2

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	81%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							50%
Discharges	6							0%
Services								0%
		1 or mo	re Recor	ds Subm	itted to	DMHAS		



* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

FUSE - 19 Jay St

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

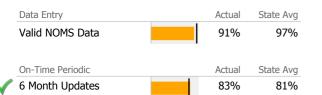
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	7	14% 🔺
Admits	2	-	
Discharges	-	1	-100% 🔻
Service Hours	132	398	-67% 🔻

Recovery

	,							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Stable Living Situation		5	62%	85%	80%	-23%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		8	100%	90%	88%	10%	

Data Submission Quality



Data Submitted Jul Aug to Sep DMHAS by Month Admissions 33% Discharges 0% Services 100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	3	•
Admits	-	-	
Discharges	-	2	-100% 🔻
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
	1 or mo	ore Recor	ds Subr	nitted to	DMHAS		

	> 10% 0	ver 🔻 < 109	6 Under	
Actual	Goal	🞻 Goal Met	Below Go	al

* State Avg based on 38 Active Outreach & Engagement Programs