Martin House

Norwich, CT

75%

63%

57%

Goal Met

80%

80%

80%

Under Goal

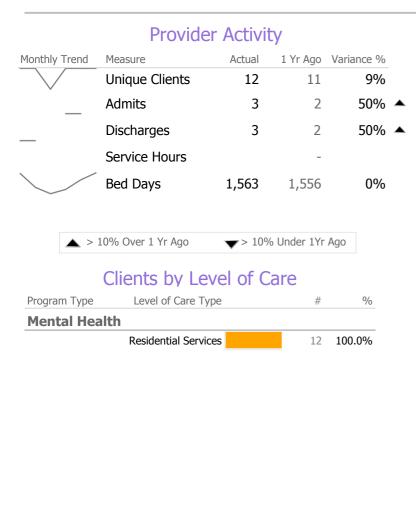
91%

83%

79%

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

80-100%



Consumer Satisfaction Survey (Based on 8 FY15 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Quality and Appropriateness 88% 80% 93% Participation in Treatment 92% 88% 80% General Satisfaction 88% 80% 92% 88% 88% 80% Access 91% Overall 75% 80%

 \checkmark

 \checkmark

Respect

Outcome

Recovery

Satisfied %

Client Demographics

0-80%

Goal %

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			▼ 13%	Male 🗾	8	67%	59%
26-34	2	17%	23%	Female	4	33%	41%
35-44	3	25%	19%	Transgender			0%
45-54	5	42%	▲ 23%				
55-64	1	8%	16%				
65+	1	8%	5%	Race	#	%	State Avg
				White/Caucasian	9	75%	65%
Ethnicity	#	%	State Avg	Black/African American 📕	3	25%	17%
Non-Hispanic	12	100	75%	Am. Indian/Native Alaskan			0%
-		%		Asian			1%
Hispanic-Cuban			0%	Multiple Races			1%
Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Other			6%	Other			▼ 13%
Hisp-Puerto Rican			▼ 12%	Unknown			3%
Unknown			6%				
— (Jnique Cl	ients	State Avg	▲ > 10% Over State Avg ▼	‴ > 10% l	Inder St	ate Avg

Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

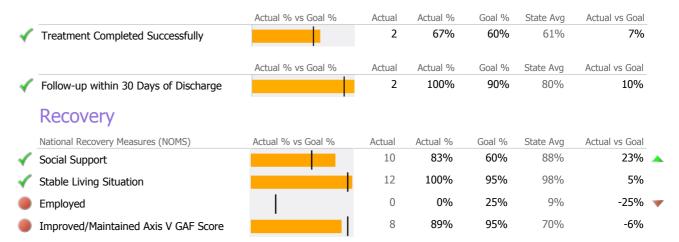
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	3	2	50% 🔺
Discharges	3	2	50% 🔺
Bed Days	1,563	1,556	0%

Data Submission Quality

Data Entry	Actual	State Avg
🖌 Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	96%
*		
Cooccurring	Actual	State Avg
MH Screen Complete	100%	81%
🖌 SA Screen Complete	100%	80%
-		

Diagnosis	Actual	State Avg	
🞻 Valid Axis I Diagnosis	100%	100%	
Valid Axis V GAF Score	100%	94%	

Discharge Outcomes



Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
«	Avg Utilization Rate		9	786 days	0.5	94%	90%	92%	4%
	< 9	90% 90-110%		>110%					

Data Submitted to DMHAS by Month



	> 10% 0	ver 🔻 < 10º	% Under
Actual	Goal	🧹 Goal Met	Below Goal

* State Avg based on 72 Active Supervised Apartments Programs