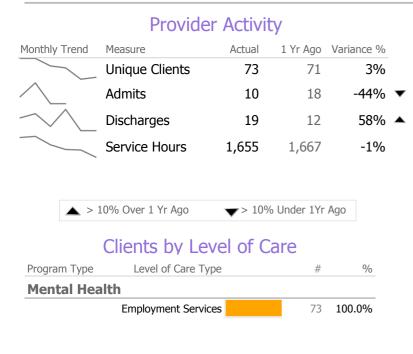
Community Enterprises Inc.

Northampton, MA

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)



Consumer Satisfaction Survey (Based on 58 FY15 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Quality and Appropriateness \checkmark 100% 80% 93% General Satisfaction 100% 80% 92% Overall 100% 80% 91% 97% 80% 88% Access Participation in Treatment 80% 92% 96% Respect 96% 80% 91% Recovery 80% 79% 93% Outcome 86% 80% 83% Satisfied % Goal % 0-80% 80-100% 🖌 Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender		#	%	State Avg
18-25	7	10%	13%	Male		37	51%	59%
26-34	11	15%	23%	Female	•	36	49%	41%
35-44 📕	10	14%	19%	Transgender				0%
45-54	20	27%	23%					
55-64	22	30%	▲ 16%					
65+	3	4%	5%	Race		#	%	State Avg
				White/Caucasian		63	86%	▲ 65%
Ethnicity	#	%	State Avg	Black/African American 📙		9	12%	17%
Non-Hispanic	62	85%	75%	Hawaiian/Other Pacific Islander		1	1%	0%
Hisp-Puerto Rican	8	11%	12%	Am. Indian/Native Alaskan				0%
Hispanic-Cuban	1	1%	0%	Asian				1%
Hispanic-Mexican	1	1%	1%	Multiple Races				1%
	_			Other				▼ 13%
Unknown	1	1%	6%	Unknown				3%
Hispanic-Other			6%					

Unique Clients State Avg

Community Enterprises Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

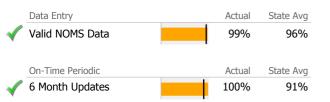
Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	71	3%	
Admits	10	18	-44% 🔻	
Discharges	19	12	58% 🔺	
Service Hours	1,655	1,667	-1%	

Data Submission Quality

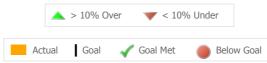


Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	5							83%
Discharges	5							100%
Services								100%
		1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

Recovery

National Recovery Measures (NOMS) Employed	Actual % vs Goal %	Actual 37	Actual % 51%	Goal %	State Avg 43%	Actual vs Goal 16%
Service Utilization						
				C 10/	State Avg	Actual vs Goal
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avy	ACLUAI VS GOAI



* State Avg based on 40 Active Employment Services Programs