Yale University - WAGE
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	59	108	-45%	▼
	Admits	12	9	33%	▲
	Discharges	59	61	-3%	
	Service Hours	1,502	1,555	-3%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	59	100.0%

Consumer Satisfaction Survey   (Based on 34 FY14 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		94%	80%	93%
✔	General Satisfaction		88%	80%	92%
✔	Overall		88%	80%	91%
✔	Access		88%	80%	88%
✔	Respect		88%	80%	91%
✔	Participation in Treatment		85%	80%	92%
✔	Recovery		85%	80%	79%
✔	Outcome		82%	80%	83%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✔ Goal Met | ● Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	58	98%	▲	16%
26-34	1	2%	▼	24%
35-44			▼	19%
45-54			▼	23%
55-64			▼	14%
65+				4%

Gender

Gender	#	%	State Avg
Male	33	56%	60%
Female	26	44%	40%

Race

Race	#	%		State Avg
White/Caucasian	24	41%	▼	66%
Black/African American	23	39%	▲	17%
Other	5	8%		13%
Unknown	3	5%		3%
Am. Indian/Native Alaskan	2	3%		1%
Multiple Races	2	3%		1%
Asian				1%
Hawaiian/Other Pacific Islander				0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	44	75%	75%
Hisp-Puerto Rican	10	17%	12%
Hispanic-Other	4	7%	6%
Hispanic-Mexican	1	2%	1%
Hispanic-Cuban			0%
Unknown			6%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Work Services-YAS   911-272
Yale University - WAGE
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	63	-6%	
Admits	12	9	33%	▲
Discharges	59	16	269%	▲
Service Hours	1,502	1,411	6%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		12	20%	35%	39%	-15%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		42	98%	90%	96%	8%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪		▪	▪	▪			▪	▪			50%
Discharges	▪	▪	▪	▪			▪			▪		▪	58%
Services		▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	92%

▪ 1 or more Records Submitted to DMHAS
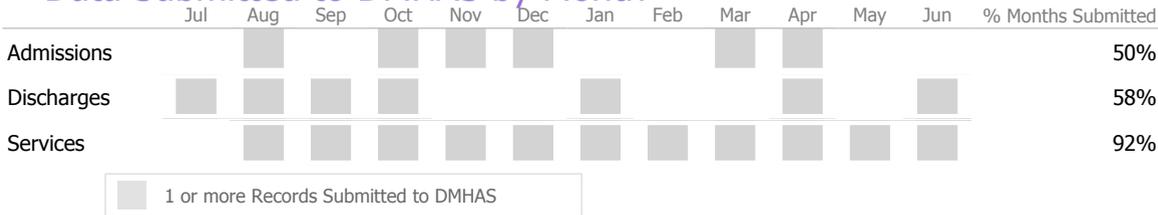
▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 40 Active Employment Services Programs