#### **United Community and Family Services**

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

## **Provider Activity**





#### Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	100	100.0%

#### Consumer Satisfaction Survey (Based on 58 FY14 Surveys)



### **Client Demographics**

Age	#	%	St	tate Avg	Gender	#	%	Sta	ate Avg
18-25	1	1%	•	16%	Female Female	62	62%	_	40%
26-34	6	6%	$\blacksquare$	24%	Male 📒 📗	38	38%	•	60%
35-44	15	15%		19%					
45-54	29	29%		23%					
55-64	30	30%	_	14%	Race	#	%	Sta	ate Avg
65+	19	19%	_	4%	White/Caucasian	87	87%	_	66%
,					Asian	4	4%		1%
<b>Ethnicity</b>	#	%	Sta	te Avg	Black/African American	4	4%	•	17%
Non-Hispanic	97	97%	_	75%	Am. Indian/Native Alaskan	2	2%		1%
Hisp-Puerto Rican	2	2%		12%	Other	2	2%	•	13%
Hispanic-Mexican	1	1%		1%	Multiple Races	1	1%		1%
Hispanic-Cuban				0%	Hawaiian/Other Pacific Islander				0%
					Unknown				3%
Hispanic-Other				6%	•				
Unknown				6%					
_	Unique C	Clients	St	ate Avg	▲ > 10% Over State Avg ▼	> 10% l	Jnder S	tate A	Avg

#### **Bettors Choice OP Gam 423740**

United Community and Family Services Addiction - Outpatient - Gambling Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

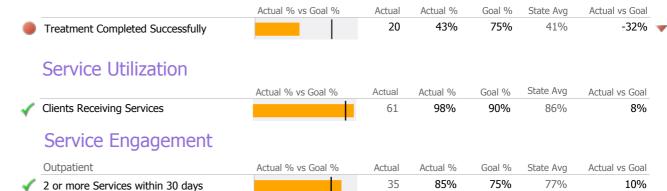
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	104	-4%	
Admits	43	50	-14%	•
Discharges	46	44	5%	
Service Hours	1,458	1,600	-9%	

# **Data Submission Quality**

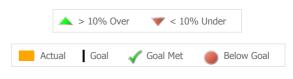
Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
√ Valid TEDS Data	21%	36%
On-Time Periodic	Actual	State Avg
6 Month Updates	49%	22%
Cooccurring	Actual	State Ava
Cooccurring	Actual	State Avg
Cooccurring  ✓ MH Screen Complete	Actual 100%	State Avg 90%
MH Screen Complete	100%	90%
MH Screen Complete	100%	90%
MH Screen Complete  SA Screen Complete	100%	90%

## **Discharge Outcomes**



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Recor	ds Subr	nitted to	DMHAS	5							



<sup>\*</sup> State Avg based on 10 Active Gambling Outpatient Programs