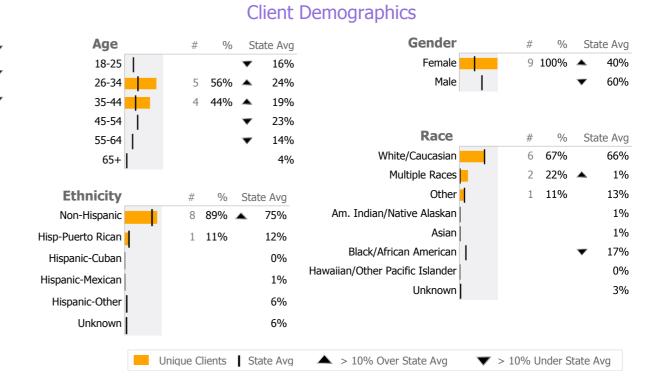
Thames River Community Services

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Provider Activity 1 Yr Ago Variance % Monthly Trend Measure Actual **Unique Clients** 9 11 -18% ▼ Admits 1 2 -50% ▼ -100% ▼ Discharges 3 Service Hours 355 -2% 361 ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type # % **Mental Health** Case Management 9 100.0%



Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	•
Admits	1	2	-50%	•
Discharges	-	3	-100%	•
Service Hours	355	361	-2%	

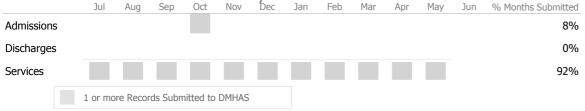
Recovery

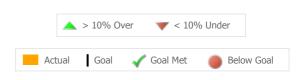
	Clients Receiving Services		9	100%	90%	97%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
√	Stable Living Situation		9	100%	85%	89%	15%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month Sep Oct Nov Dec Jan Feb





^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs