New Milford Hospital

New Milford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Provider Activity





Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|-----|--------|
| Mental Health | | | |
| | Outpatient | 424 | 100.0% |

Consumer Satisfaction Survey (Based on 113 FY14 Surveys)



Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|----------|---------|--------------|---------------------------------|-----------|---------|--------------|
| 18-25 | 42 | 10% | 16% | Female 📙 | 264 | 62% | 40 % |
| 26-34 | 76 | 18% | 24% | Male 📒 📗 | 160 | 38% | ▼ 60% |
| 35-44 | 65 | 15% | 19% | | | | |
| 45-54 | 100 | 24% | 23% | | | | |
| 55-64 | 85 | 20% | 14% | Race | # | % | State Avg |
| 65+ | 56 | 13% | 4% | White/Caucasian | 403 | 95% | ▲ 66% |
| | | | | Black/African American | 13 | 3% | ▼ 17% |
| Ethnicity | # | % | State Avg | Other | 4 | 1% | ▼ 13% |
| Non-Hispanic | 398 | 94% | ▲ 75% | Unknown | 4 | 1% | 3% |
| Hispanic-Other | 12 | 3% | 6% | Am. Indian/Native Alaskan | | | 1% |
| Hisp-Puerto Rican | 9 | 2% | 12% | Asian | | | 1% |
| Unknown | 4 | 1% | 6% | Multiple Races | | | 1% |
| · · | | | | Hawaiian/Other Pacific Islander | | | 0% |
| Hispanic-Mexican | 1 | 0% | 1% | | | | |
| Hispanic-Cuban | | | 0% | | | | |
| | Unique C | Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% U | Jnder S | tate Avg |

23 Poplar St. OP Clin 515-210

New Milford Hospital

Mental Health - Outpatient - Standard Outpatient

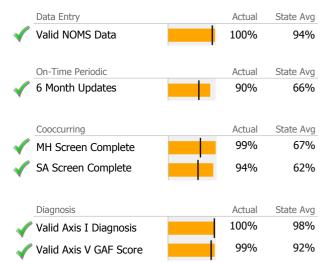
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 424 | 449 | -6% | |
| Admits | 94 | 110 | -15% | • |
| Discharges | 100 | 123 | -19% | • |
| Service Hours | 1,766 | 1,498 | 18% | • |

Data Submission Quality



Discharge Outcomes

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| | Treatment Completed Successfully | | 13 | 13% | 50% | 40% | -37% |
| | Recovery | | | | | | |
| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| | Social Support | | 410 | 96% | 60% | 66% | 36% |
| 1 | Stable Living Situation | | 423 | 99% | 95% | 85% | 4% |
| « | Employed | | 144 | 34% | 30% | 21% | 4% |
| | Improved/Maintained Axis V GAF Score | | 99 | 26% | 75% | 57% | -49% |
| | Service Utilization | | | | | | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| 1 | Clients Receiving Services | | 321 | 98% | 90% | 86% | 8% |
| | Service Engagement | | | | | | |
| | Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| | 2 or more Services within 30 days | | 67 | 71% | 75% | 69% | -4% |

Data Submitted to DMHAS by Month

| Data | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|---------|------------|---------|-----------|-------|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 100% |
| Discharges | | | | | | | | | | | | | 100% |
| Services | | | | | | | | | | | | | 100% |
| | 1 or mo | ore Record | ds Subr | nitted to | DMHAS | 5 | | | | | | | |



^{*} State Avg based on 93 Active Standard Outpatient Programs