Hartford Dispensary

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicat	ion Assisted Treatment	5,874	96.4%
	Case Management	220	3.6%

Consumer Satisfaction Survey (Based on 1,541 FY14 Surveys)



Client Demographics

Ama	,,	0.4	G:	Condor	щ	0/	Chaha A
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	439	7%	16%	Male	3,589	61%	60%
26-34	1,771	30%	24%	Female	2,299	39%	40%
35-44	1,330	23%	19%				
45-54	1,439	24%	23%				
55-64	786	13%	14%	Race	#	%	State Avg
65+	124	2%	4%	White/Caucasian	4,242	72%	66%
				Other <mark> </mark>	1,242	21%	13%
Ethnicity	#	%	State Avg	Black/African American	349	6%	▼ 17%
Non-Hispanic	4,389	75%	75%	Unknown	23	0%	3%
Hisp-Puerto Rican	1,343	23%	12%	Am. Indian/Native Alaskan	18	0%	1%
Unknown	81	1%	6%	Asian	10	0%	1%
Hispanic-Other	61	1%	6%	Hawaiian/Other Pacific Islander	7	0%	0%
r iispariic-Otriei	01	170	0 70	Multiple Races			1%
Hispanic-Mexican	9	0%	1%	. ,			
Hispanic-Cuban	8	0%	0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Jnder St	ate Avg

Ambul Detox Weston St.3016563

Hartford Dispensary

Addiction - Medication Assisted Treatment - Ambulatory Detox

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

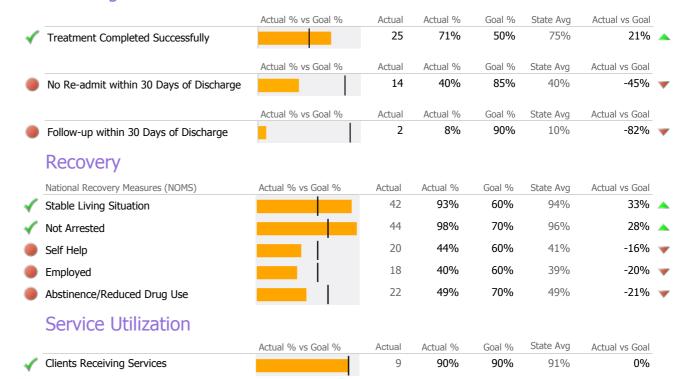
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	74	-39%	•
Admits	38	52	-27%	•
Discharges	35	70	-50%	•
Service Hours	67	260	-74%	•

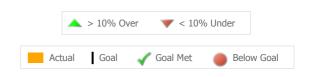
Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	98%
√ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													100%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS	3							



^{*} State Avg based on 15 Active Ambulatory Detox Programs

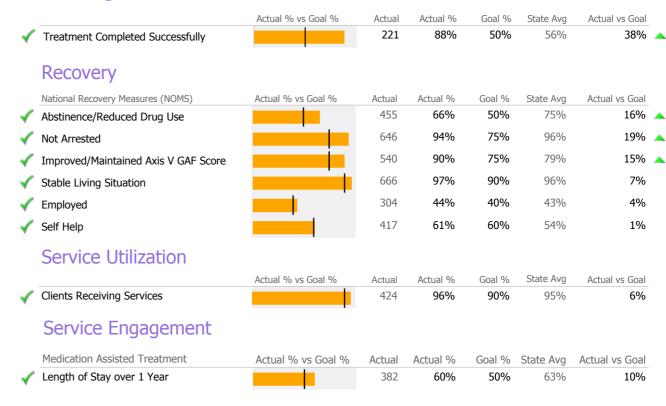
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	640	588	9%	
Admits	229	240	-5%	
Discharges	250	175	43%	•
Service Hours	3,883	3,474	12%	•

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	99%
√ Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	92%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	99%

Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Suhn	nitted to	DMHAS								

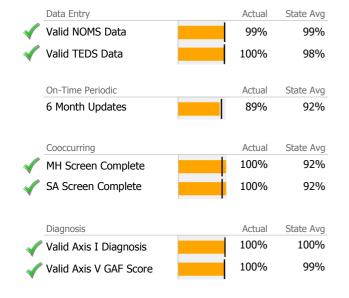


^{*} State Avg based on 27 Active Methadone Maintenance Programs

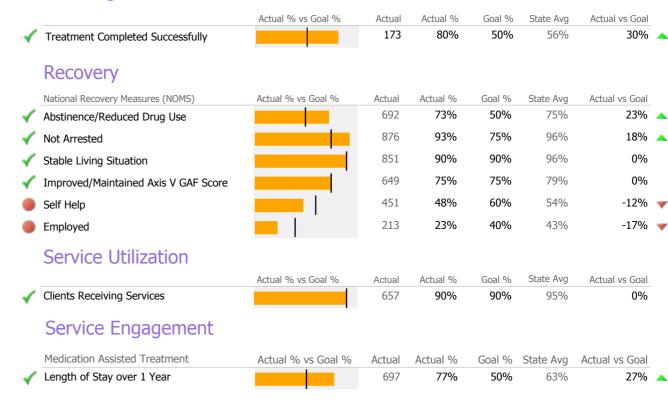
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	905	948	-5%	
Admits	189	267	-29%	•
Discharges	215	243	-12%	•
Service Hours	3,928	4,077	-4%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

Henderson/JohnsonClinicMM10012

Hartford Dispensary

Addiction - Medication Assisted Treatment - Methadone Maintenance

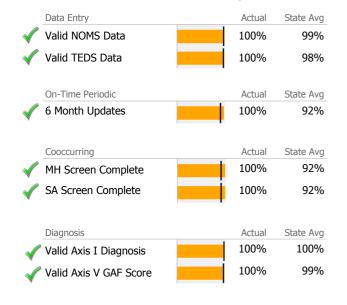
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,278	1,163	10%	
Admits	549	490	12%	•
Discharges	543	420	29%	•
Service Hours	6,795	6,480	5%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS	;							



^{*} State Avg based on 27 Active Methadone Maintenance Programs

Intensive CM Main St. 830-290

Hartford Dispensary

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

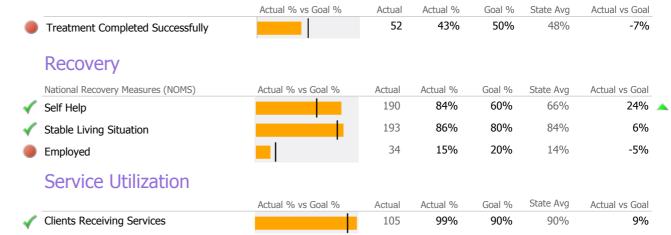
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	220	160	38%	•
Admits	132	71	86%	•
Discharges	120	69	74%	•
Service Hours	420	134		

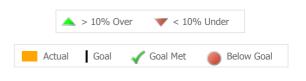
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	774	691	12%	•
Admits	246	210	17%	•
Discharges	181	152	19%	•
Service Hours	4,078	3,681	11%	•

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	99%
√ Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	94%	92%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
√ Valid Axis V GAF Score	100%	99%
	·	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Treatment Completed Successfully		95	52%	50%	56%	2%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Abstinence/Reduced Drug Use		583	73%	50%	75%	23%
√	Not Arrested		745	93%	75%	96%	18%
√	Employed		392	49%	40%	43%	9%
√	Stable Living Situation	·	769	96%	90%	96%	6%
	Self Help		437	54%	60%	54%	-6%
√	Improved/Maintained Axis V GAF Score		554	79%	75%	79%	4%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		578	93%	90%	95%	3%
	Service Engagement						
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Length of Stay over 1 Year		515	67%	50%	63%	17%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

New Britain Clinic MM 656815

Hartford Dispensary

Addiction - Medication Assisted Treatment - Methadone Maintenance

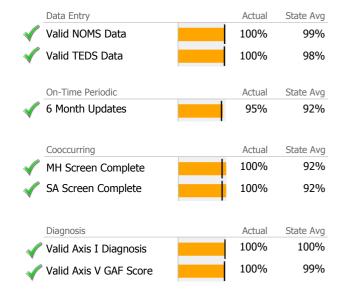
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	704	624	13%	•
Admits	267	230	16%	•
Discharges	194	205	-5%	
Service Hours	3.929	3.577	10%	

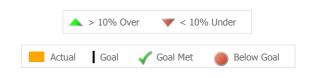
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Treatment Completed Successfully		101	52%	50%	56%	2%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Abstinence/Reduced Drug Use		544	73%	50%	75%	23%
√	Not Arrested		705	95%	75%	96%	20%
1	Self Help		576	77%	60%	54%	17%
1	Stable Living Situation		728	98%	90%	96%	8%
\checkmark	Improved/Maintained Axis V GAF Score		593	94%	75%	79%	19%
\checkmark	Employed		335	45%	40%	43%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		533	97%	90%	95%	7%
	Service Engagement						
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Length of Stay over 1 Year		420	60%	50%	63%	10%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

New London Clinic MM 100146

Hartford Dispensary

Addiction - Medication Assisted Treatment - Methadone Maintenance

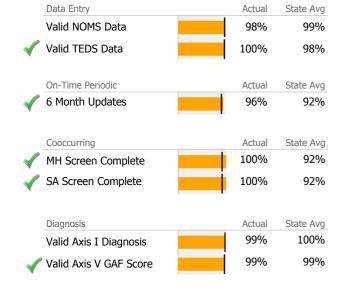
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	559	519	8%	
Admits	202	212	-5%	
Discharges	195	155	26%	•
Service Hours	2,447	2,138	14%	•

Data Submission Quality



Discharge Outcomes



	Jul_	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS								

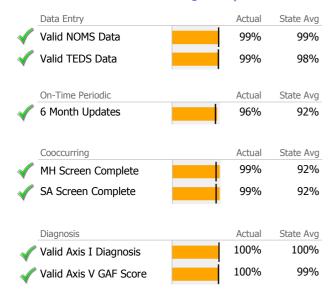


^{*} State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	645	591	9%	
Admits	256	218	17%	•
Discharges	212	188	13%	•
Service Hours	2,862	2,712	6%	

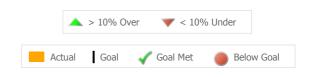
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS								

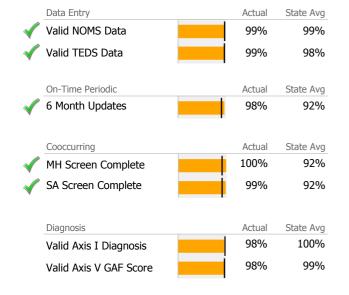


^{*} State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	261		
Admits	263	-	
Discharges	46	-	
Service Hours	872	_	

Data Submission Quality



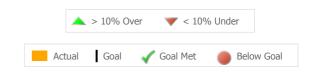
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		22	48%	50%	56%	-2%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		232	88%	75%	96%	13%	4
Abstinence/Reduced Drug Use		153	58%	50%	75%	8%	
Stable Living Situation		252	96%	90%	96%	6%	
Employed		108	41%	40%	43%	1%	
Self Help	<u> </u>	129	49%	60%	54%	-11%	-
Improved/Maintained Axis V GAF Score	·	146	82%	75%	79%	7%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		192	88%	90%	95%	-2%	
Service Engagement							
Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Length of Stay over 1 Year		0	0%	50%	0%	-50%	1

Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													75%
Services													75%



^{*} State Avg based on 27 Active Methadone Maintenance Programs

Willimantic Clinic MM 100918

Hartford Dispensary

Addiction - Medication Assisted Treatment - Methadone Maintenance

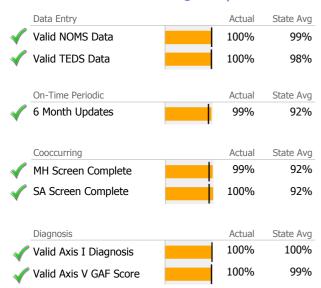
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

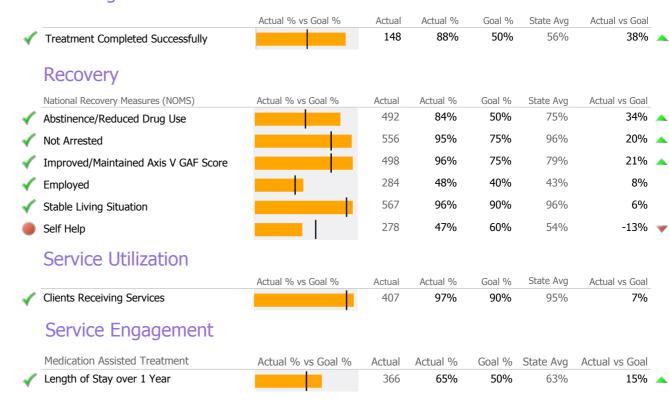
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	564	541	4%	
Admits	180	159	13%	•
Discharges	169	159	6%	
Service Hours	6,957	7,322	-5%	

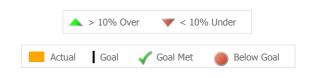
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	oro Docoi	rde Subn	nitted to	DMHVC								



^{*} State Avg based on 27 Active Methadone Maintenance Programs