#### **Hands on Hartford**

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

#### **Provider Activity**

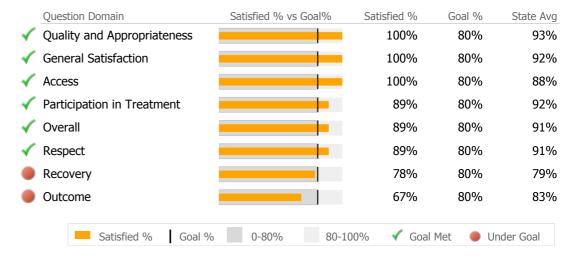




#### Clients by Level of Care

Program Type Level of Care Type			#	%	
Mental Health					
	Case Management			8	66.7%
	Residential Services			4	33.3%

#### Consumer Satisfaction Survey (Based on 9 FY14 Surveys)



#### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	8%	16%	Male	7	58%	60%
26-34			<b>▼</b> 24%	Female 🔀	5	42%	40%
35-44	2	17%	19%				
45-54	5	42%	<b>23</b> %				
55-64	4	33%	<b>14</b> %	Race	#	%	State Avg
65+			4%	Black/African American	7	58%	<b>17%</b>
,				Other <b> </b>	2	17%	13%
<b>Ethnicity</b>	#	%	State Avg	Multiple Races	1	8%	1%
Non-Hispanic	9	75%	75%	Unknown	1	8%	3%
Hisp-Puerto Rican	2	17%	12%	White/Caucasian	1	8%	<b>▼</b> 66%
Hispanic-Other	1	8%	6%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Asian			1%
·				Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican			1%				
Unknown			6%				
_	Unique (	Clients	State Avg	▲ > 10% Over State Avg	" > 10% L	Jnder S	tate Avg

#### **Next Step Supportive Hsg605551**

Hands on Hartford

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

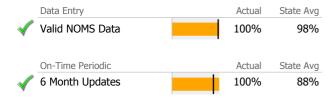
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	•
Admits	1	1	0%	
Discharges	-	-		
Service Hours	302	332	-9%	

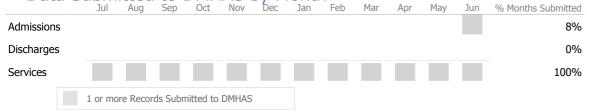
#### Recovery

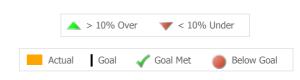
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		6	75%	85%	89%	-10%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		8	100%	90%	97%	10%

#### **Data Submission Quality**



Data Submitted to DMHAS by Month





<sup>\*</sup> State Avg based on 69 Active Supportive Housing – Scattered Site Programs

#### Peter's Retreat 605241

Hands on Hartford

Mental Health - Residential Services - Supervised Apartments

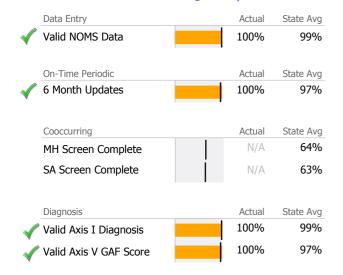
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Davs	1.460	1,460	0%

### **Data Submission Quality**



### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	71%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Social Support		4	100%	60%	83%	40%
✓	Improved/Maintained Axis V GAF Score		4	100%	95%	72%	5%
$\checkmark$	Stable Living Situation		4	100%	95%	96%	5%
	Employed		0	0%	25%	9%	-25%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<b>√</b>	Avg Utilization Rate	4 2,825 days	0.3	100%	90%	92%	10%
	< 90% 90-110%	>110%					

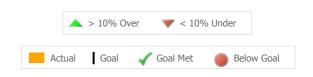
# Data Submitted to DMHAS by Month

Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 72 Active Supervised Apartments Programs