New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Provider Activity

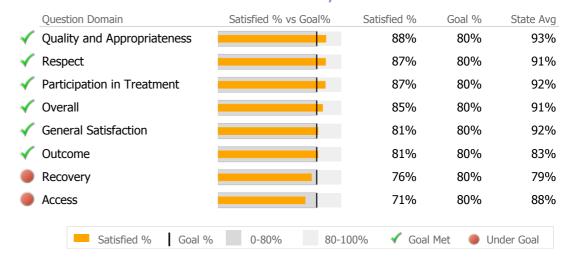




Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicati	on Assisted Treatment	3,771	64.7%
	Outpatient	1,332	22.9%
	Residential Services	476	8.2%
	Employment Services	96	1.6%
Mental Health	1		
	Case Management	114	2.0%
	Employment Services	37	0.6%

Consumer Satisfaction Survey (Based on 883 FY14 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	707	13%	16%	Male	3,530	64%	60%
26-34	1,876	34%	24%	Female	2,020	36%	40%
35-44	1,332	24%	19%				
45-54	1,092	20%	23%				
55-64	497	9%	14%	Race	#	%	State Avg
65+	48	1%	4%	White/Caucasian	4,031	73%	66%
,				Black/African American	748	13%	17%
Ethnicity	#	%	State Avg	Other	692	12%	13%
Non-Hispanic	4,635	83%	75%	Unknown	28	1%	3%
Hisp-Puerto Rican	500	9%	12%	Am. Indian/Native Alaskan	17	0%	1%
Hispanic-Other	212	4%	6%	Asian	16	0%	1%
Unknown	194	3%	6%	Multiple Races	16	0%	1%
				Hawaiian/Other Pacific Islander	5	0%	0%
Hispanic-Cuban	7	0%	0%				
Hispanic-Mexican	5	0%	1%				
	Unique C	Clients	State Avg	▲ > 10% Over State Avg	> 10% (Inder St	ate Avg

1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	146	-34%	•
Admits	65	104	-38%	•
Discharges	70	114	-39%	•
Service Hours	821	785	5%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		29	29%	35%	46%	-6%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	97%	90%	88%	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	75%	62%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s													100%
Discharges	5													83%
Services														92%
	10	or more	Record	ls Subm	itted to	DMHAS								



^{*} State Avg based on 7 Active Employment Services Programs

Apt Urban Init 916294

APT Foundation Inc

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

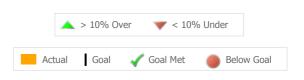
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	114	253	-55%	\blacksquare
Admits	56	77	-27%	•
Discharges	68	198	-66%	•
Service Hours	_	_		

Service Engagement



	Jui	Aug	Sep	OCt	IVOV	Dec	Jan	reb	Mar	Арг	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													0%





^{*} State Avg based on 38 Active Outreach & Engagement Programs

APT Work Services Program 271

APT Foundation Inc

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	16	13%	•
Admits	12	17	-29%	•
Discharges	6	10	-40%	•
Service Hours	181	114	59%	•

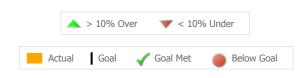
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		6	32%	35%	39%	-3%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	77%	90%	96%	-13% 🥡

Data Submission Quality

Data Entry	Ac	tual	State Avg
Valid NOMS Data	9	5%	97%
On-Time Periodic	Ac	tual	State Avg
6 Month Updates	8	8%	93%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5												83%
Discharges	5												42%
Services													92%
	1 or m	ore Recor	ds Subr	nitted to	DMHAS								



^{*} State Avg based on 40 Active Employment Services Programs

CSSD Residential Services 940C

APT Foundation Inc

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

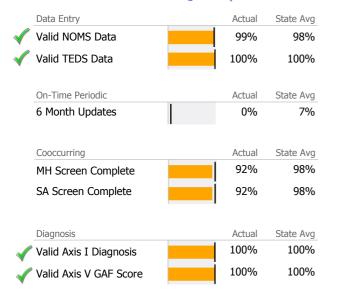
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

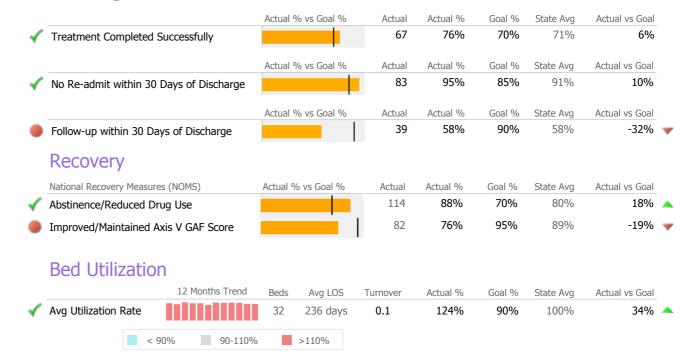
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	129	145	-11%	•
Admits	91	108	-16%	•
Discharges	88	107	-18%	•
Bed Days	14,441	13,394	8%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS	5							



^{*} State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

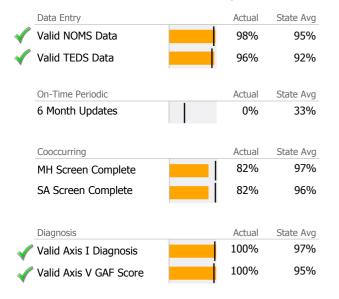
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

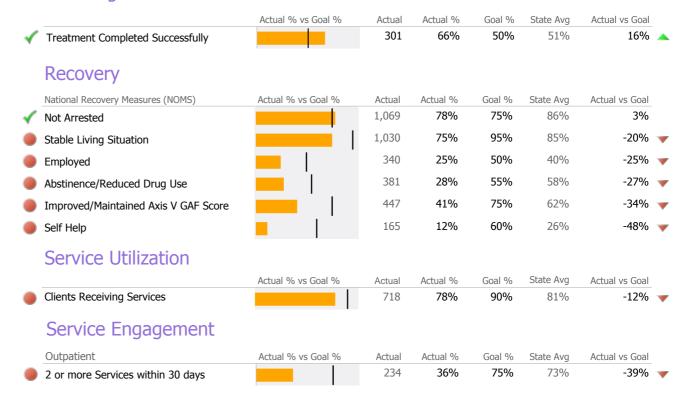
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,328	1,328	0%	
Admits	674	627	7%	
Discharges	453	638	-29%	•
Service Hours	8.073	8.416	-4%	

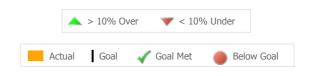
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 116 Active Standard Outpatient Programs

CTU Women OP PregWom 780201

APT Foundation Inc

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	\blacksquare
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Service Hours	84	106	-20%	•

Data Submission Quality

Data Entry		Actual	State Avg
	ı		
Valid NOMS Data		N/A	95%
Valid TEDS Data		N/A	92%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	33%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	97%
SA Screen Complete		N/A	96%
			G: A
Diagnosis		Actual	State Avg
√ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		75%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	50%	40%	-50%	_
Abstinence/Reduced Drug Use		0	0%	55%	58%	-55%	_
Self Help	İ	0	0%	60%	26%	-60%	_
Improved/Maintained Axis V GAF Score	·	0	0%	75%	62%	-75%	_
Not Arrested	j	0	0%	75%	86%	-75%	_
Stable Living Situation		0	0%	95%	85%	-95%	V
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		2	50%	90%	81%	-40%	V
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	73%	-75%	V

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 116 Active Standard Outpatient Programs

DMHAS Residential Services 9400

APT Foundation Inc

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

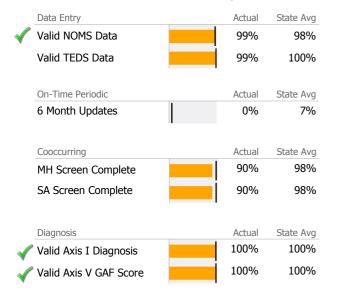
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

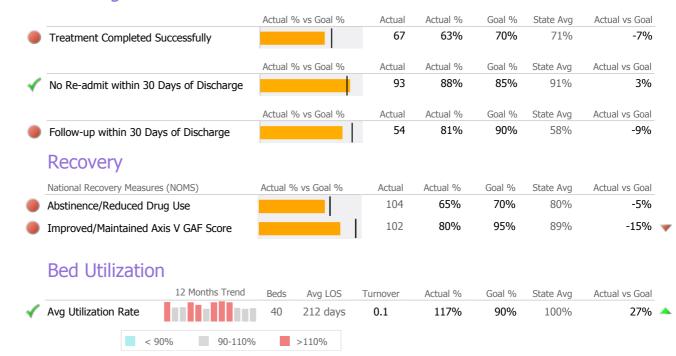
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	159	149	7%
Admits	125	129	-3%
Discharges	106	116	-9%
Bed Days	17,024	11,368	50% 🔺

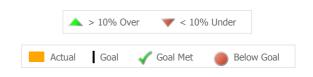
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

DOC Residential Services 940D

APT Foundation Inc

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

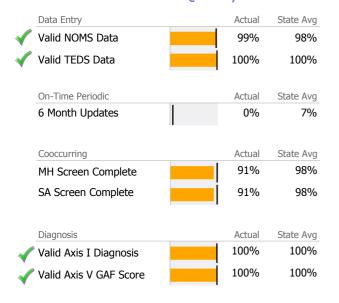
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	196	157	25%	•
Admits	151	125	21%	•
Discharges	126	111	14%	•
Bed Days	20,154	13,323	51%	•

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



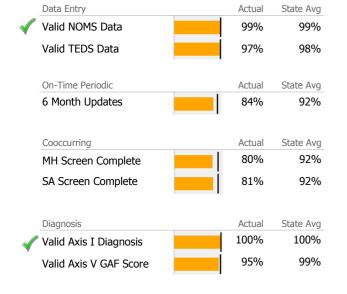
^{*} State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,554	2,066	24%	•
Admits	1,048	712	47%	•
Discharges	671	487	38%	•
Service Hours	11,408	8,903	28%	•

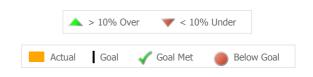
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		303	45%	50%	56%	-5%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Abstinence/Reduced Drug Use		1,976	75%	50%	75%	25%
1	Not Arrested		2,559	97%	75%	96%	22%
1	Stable Living Situation		2,444	92%	90%	96%	2%
	Employed		977	37%	40%	43%	-3%
	Self Help		887	34%	60%	54%	-26%
	Improved/Maintained Axis V GAF Score		645	29%	75%	79%	-46%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		1,815	92%	90%	95%	2%
	Service Engagement						
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
«	Length of Stay over 1 Year		1,500	59%	50%	63%	9%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



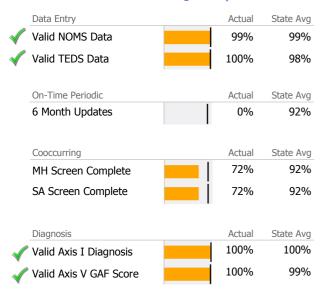
^{*} State Avg based on 27 Active Methadone Maintenance Programs

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

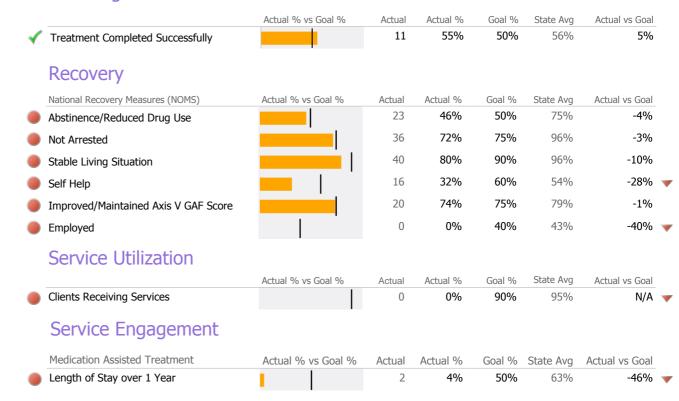
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	3	1533%	•
Admits	47	3	1467%	•
Discharges	20	-		
Service Hours	_	_		

Data Submission Quality



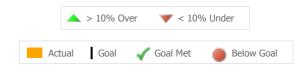
Discharge Outcomes



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													33%
Services													0%



^{*} State Avg based on 27 Active Methadone Maintenance Programs

Orchard Clinic (State St) MM 854

APT Foundation Inc

Addiction - Medication Assisted Treatment - Methadone Maintenance

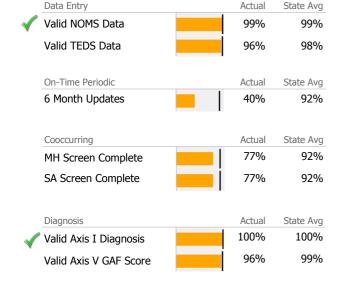
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,238	1,382	-10%	\blacksquare
Admits	421	522	-19%	•
Discharges	958	516	86%	•
Service Hours	4,134	6,817	-39%	•

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		290	30%	50%	56%	-20%	1
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		1,241	96%	75%	96%	21%	4
1	Abstinence/Reduced Drug Use		904	70%	50%	75%	20%	4
1	Employed		663	51%	40%	43%	11%	4
1	Stable Living Situation		1,244	96%	90%	96%	6%	
1	Improved/Maintained Axis V GAF Score		872	75%	75%	79%	0%	
	Self Help		375	29%	60%	54%	-31%	•
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		276	82%	90%	95%	-8%	
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Length of Stay over 1 Year		673	54%	50%	63%	4%	

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

SHP Work Svs New Haven

APT Foundation Inc

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	23	-17%	•
Admits	12	22	-45%	•
Discharges	12	18	-33%	•
Service Hours	112	174	-36%	•

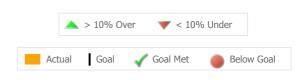
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	97%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	93%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5												67%
Discharges													58%
Services													92%
	1 or ı	more Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 40 Active Employment Services Programs

Data Entry

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	115	62	85%	•
Admits	65	-		
Discharges	18	12	50%	•
Service Hours	350	204	71%	•

Data Submission Quality

Valid NOMS Data	97%	99%
Valid TEDS Data	93%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	92%
Cooccurring	 Actual	State Avg
MH Screen Complete	69%	92%
SA Screen Complete	69%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	93%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		6	33%	50%	56%	-17%	7
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		84	73%	50%	75%	23%	4
\checkmark	Not Arrested	·	111	97%	75%	96%	22%	4
1	Stable Living Situation		104	90%	90%	96%	0%	
	Employed		32	28%	40%	43%	-12%	4
	Self Help		40	35%	60%	54%	-25%	1
	Improved/Maintained Axis V GAF Score		18	29%	75%	79%	-46%	1
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		83	86%	90%	95%	-4%	
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Length of Stay over 1 Year		50	43%	50%	63%	-7%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													75%
Services													100%
	1 or more Records Submitted to DMHAS												

State Avg



^{*} State Avg based on 27 Active Methadone Maintenance Programs