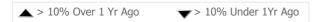**Advanced Behavioral Health**
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,572	2,350	9%	
	Admits	2,033	1,763	15%	▲
	Discharges	2,060	1,770	16%	▲
	Service Hours	44,041	45,225	-3%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		2,179	84.1%
	Other		411	15.9%

Consumer Satisfaction Survey   (Based on 142 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		99%	80%	93%
✔ Participation in Treatment		99%	80%	92%
✔ Overall		99%	80%	91%
✔ Access		98%	80%	88%
✔ Respect		98%	80%	91%
✔ General Satisfaction		97%	80%	92%
✔ Outcome		90%	80%	83%
✔ Recovery		89%	80%	79%

■ Satisfied %		Goal %	■ 0-80%	■ 80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25		366	14%	16%
26-34		770	30%	24%
35-44		599	23%	19%
45-54		650	25%	23%
55-64		184	7%	14%
65+		3	0%	4%

Gender

		#	%	State Avg
Male		1,523	59%	60%
Female		1,048	41%	40%

Ethnicity

		#	%	State Avg
Non-Hispanic		2,119	82%	75%
Hispanic-Other		313	12%	6%
Unknown		75	3%	6%
Hisp-Puerto Rican		63	2%	12%
Hispanic-Mexican		2	0%	1%
Hispanic-Cuban				0%

Race

		#	%	State Avg
White/Caucasian		1,960	76%	66%
Black/African American		424	16%	17%
Unknown		74	3%	3%
Multiple Races		56	2%	1%
Other		44	2% ▼	13%
Am. Indian/Native Alaskan		7	0%	1%
Asian		5	0%	1%
Hawaiian/Other Pacific Islander		2	0%	0%

■ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	841	747	13%	▲
Admits	653	529	23%	▲
Discharges	620	554	12%	▲
Service Hours	13,178	13,667	-4%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		84%	56%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		275	44%	50%	48%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Self Help		616	69%	60%	66%	9%
✔ Stable Living Situation		739	82%	80%	84%	2%
🔴 Employed		108	12%	20%	14%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		266	96%	90%	90%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 17 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management
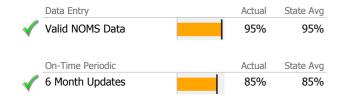
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,393	1,256	11%	▲
Admits	1,136	1,034	10%	
Discharges	1,156	994	16%	▲
Service Hours	30,863	31,559	-2%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Abstinence/Reduced Drug Use		730	47%	50%	51%	-3%	
● Stable Living Situation		1,133	73%	80%	76%	-7%	
● Self Help		778	50%	60%	54%	-10%	
● Employed		127	8%	20%	9%	-12%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		378	94%	90%	94%	4%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		95%	95%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		85%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✔ Goal Met	● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Other - Conversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
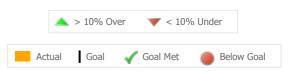Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	411	399	3%	
Admits	244	200	22%	▲
Discharges	284	222	28%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 2 Active Conversion Programs