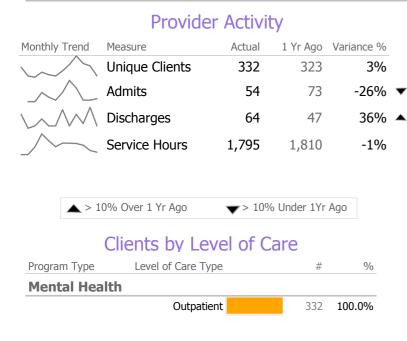
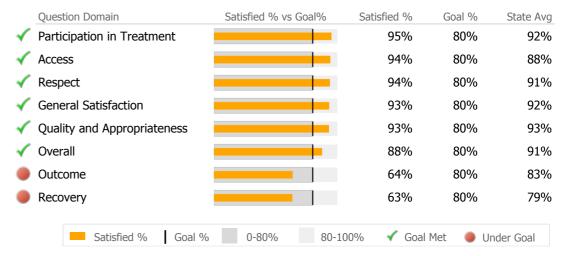
Yale University-Behavioral Health New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)



Consumer Satisfaction Survey (Based on 105 FY13 Surveys)



Client Demographics

	#	%	State Avg	Gender	#	%	State Avg
	17	5%	▼ 16%	Female	171	52%	▲ 40%
	47	14%	23%	Male 🗾	161	48%	▼ 60%
	53	16%	20%				
	91	27%	24%				
	82	25%	▲ 14%	Race	#	%	State Avg
	41	12%	4%	White/Caucasian	233	70%	65%
				Black/African American	64	19%	17%
	#	%	State Avg	Other	25	8%	14%
Ľ	298	90%	▲ 75%	Unknown	6	2%	3%
•	13	4%	6%	Asian	3	1%	1%
	13	4%	6%	Multiple Races	1	0%	1%
	8	2%	12%	Am. Indian/Native Alaskan			1%
	0	2 /0		Hawaiian/Other Pacific Islander			0%
			0%				
			0%				
ι	Jnique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder S	tate Avg

Age	#	%	State Avg
18-25	17	5%	▼ 16%
26-34 <mark>-</mark>	47	14%	23%
35-44 📕	53	16%	20%
45-54 🗾	91	27%	24%
55-64 📕	82	25%	▲ 14%
65+ 📙	41	12%	4%
Ethnicity	#	%	State Avg
Non-Hispanic	298	90%	▲ 75%
Hispanic-Other	13	4%	6%
Unknown	13	4%	6%
Hisp-Puerto Rican	8	2%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
,			

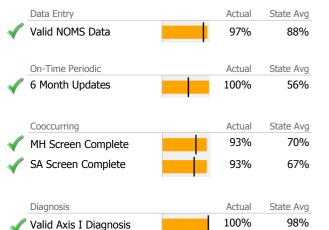
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	332	323	3%
Admits	54	73	-26% 🔻
Discharges	64	47	36% 🔺
Service Hours	1,795	1,810	-1%

Data Submission Quality

Valid Axis V GAF Score



Discharge Outcomes

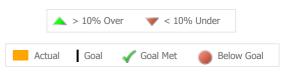
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa
Treatment Completed Successfully		11	17%	50%	45%	-33%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa
Social Support		260	78%	60%	55%	18%
Stable Living Situation		322	97%	95%	81%	2%
Employed	·	90	27%	30%	19%	-3%
				750/		200/
Improved/Maintained Axis V GAF Score		165	55%	75%	51%	-20%
Improved/Maintained Axis V GAF Score Service Utilization	Actual % vs Goal %	165 Actual	55% Actual %	Goal %	51% State Avg	
	Actual % vs Goal %					Actual vs Goa
Service Utilization	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa
Service Utilization Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa

Data Submitted to DMHAS by Month

100%

						\sim , .							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%
	1 or mo	ore Recor	ds Subr	nitted to	DMHAS	5							

91%



* State Avg based on 91 Active Standard Outpatient Programs