

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,522	5,464	-17% ▼
	Admits	4,333	6,061	-29% ▼
	Discharges	4,483	6,110	-27% ▼
	Service Hours	32,610	45,355	-28% ▼
	Bed Days	66,365	40,795	63% ▲
	S.Rehab/PHP/IOP	1,795	1,880	-5%

### Consumer Satisfaction Survey (Based on 569 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		90%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Respect		88%	80%	91%
✓ General Satisfaction		86%	80%	92%
✓ Overall		83%	80%	91%
✓ Access		83%	80%	88%
● Outcome		74%	80%	83%
● Recovery		70%	80%	79%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	1,090	19.8%
	Crisis Services	644	11.7%
	Community Support	472	8.6%
	Employment Services	167	3.0%
	Social Rehabilitation	115	2.1%
	Case Management	50	0.9%
	Residential Services	26	0.5%
	<b>Addiction</b>	Residential Services	1,522
Outpatient		649	11.8%
Case Management		29	0.5%
<b>Forensic SA</b>	Forensics Community-based	477	8.7%
<b>Forensic MH</b>	Forensics Community-based	248	4.5%
	Residential Services	7	0.1%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	907	20%	16%	Male	2,785	62%	60%	
26-34	1,022	23%	23%	Female	1,732	38%	40%	
35-44	827	19%	20%	<b>Race</b>	White/Caucasian	3,519	78% ▲	65%
45-54	976	22%	24%		Black/African American	413	9%	17%
55-64	543	12%	14%		Other	384	8%	14%
65+	169	4%	4%		Multiple Races	102	2%	1%
					Unknown	68	2%	3%
<b>Ethnicity</b>	Non-Hispanic	3,451	76%	75%	Asian	22	0%	1%
	Hisp-Puerto Rican	582	13%	12%	Hawaiian/Other Pacific Islander	8	0%	0%
	Unknown	281	6%	6%	Am. Indian/Native Alaskan	6	0%	1%
	Hispanic-Other	184	4%	6%				
	Hispanic-Mexican	15	0%	0%				
Hispanic-Cuban	9	0%	0%					

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	832	1,106	-25% ▼
Admits	212	526	-60% ▼
Discharges	302	547	-45% ▼
Service Hours	9,594	14,759	-35% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	56%
Cooccurring	Actual	State Avg
MH Screen Complete	56%	70%
SA Screen Complete	57%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	76%	91%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		131	44%	50%	45%	-6%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		801	91%	95%	81%	-4%
Social Support		424	48%	60%	55%	-12% ▼
Employed		118	13%	30%	19%	-17% ▼
Improved/Maintained Axis V GAF Score		140	17%	75%	51%	-58% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		361	63%	90%	87%	-27% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		118	58%	75%	67%	-17% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services				■	■	■		■	■	■	■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 91 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	3	5	-40% ▼
Discharges	4	4	0%
Bed Days	944	1,586	-40% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	75%	75%	0%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	100%	15% ▲
● Follow-up within 30 Days of Discharge		2	67%	90%	67%	-23% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	50%	50%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	33%	33%
✓ SA Screen Complete	33%	33%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

### Recovery

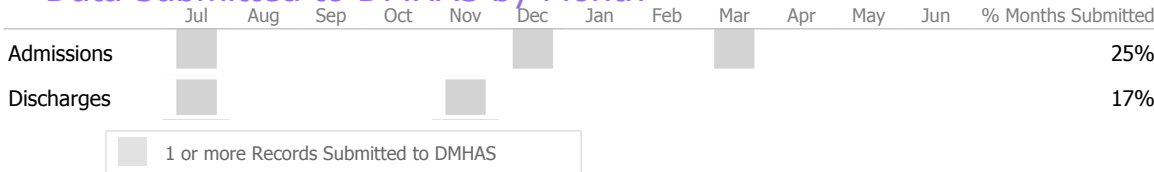
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		2	33%	75%	33%	-42% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	300 days	0.9	43%	90%	43%	-47% ▼

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	167	151	11% ▲
Admits	76	64	19% ▲
Discharges	68	60	13% ▲
Service Hours	2,373	2,122	12% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		32	19%	35%	37%	-16% ▼

### Service Utilization

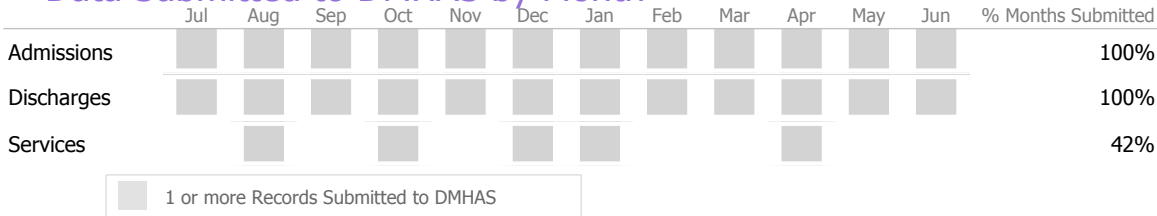
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		67	66%	90%	94%	-24% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    |    Goal    
 ✓ Goal Met    
 ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

# Court Diversion Program 303-295

Rushford Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

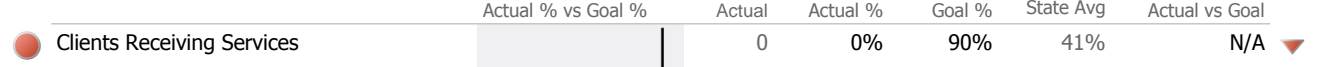
Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

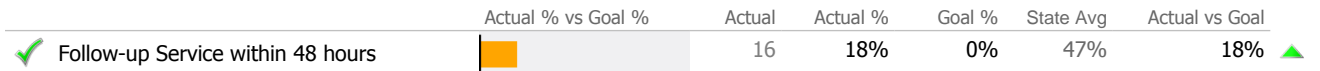
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	248	344	-28% ▼
Admits	236	311	-24% ▼
Discharges	235	339	-31% ▼
Service Hours	-	-	

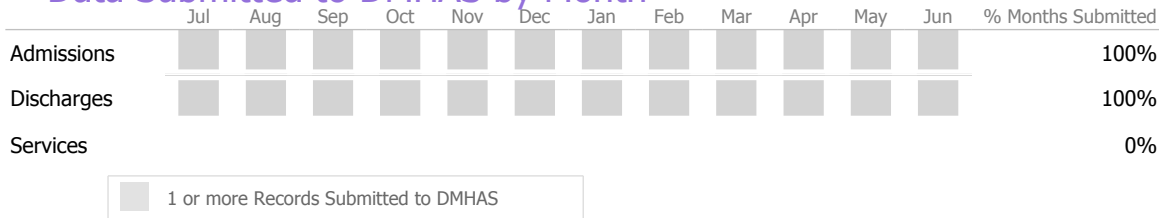
## Service Utilization



## Jail Diversion



## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	644	795	-19% ▼
Admits	766	994	-23% ▼
Discharges	632	990	-36% ▼
Bed Days	30,086	3,366	794% ▲

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		560	89%	85%	88%	4%
● Follow-up within 30 Days of Discharge		49	26%	90%	63%	-64% ▼

### Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	151 days	0.0	824%	90%	207%	734%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

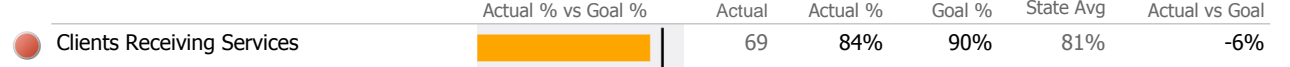
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 9 Active Respite Bed Programs

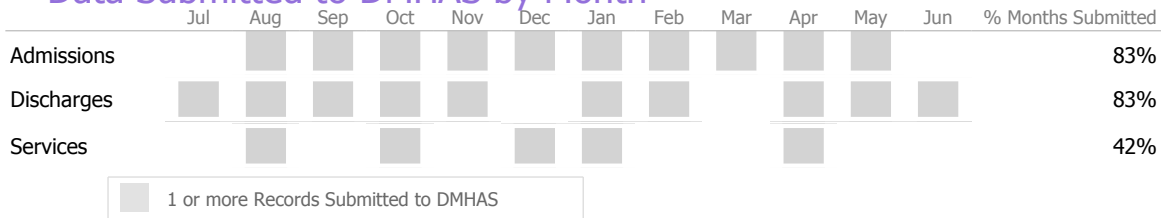
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	103	12% ▲
Admits	36	23	57% ▲
Discharges	38	20	90% ▲
Service Hours	137	115	19% ▲
Social Rehab/PHP/IOP Days	1,795	1,880	-5%

### Service Utilization



### Data Submitted to DMHAS by Month



\* State Avg based on 39 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	264	316	-16% ▼
Admits	49	140	-65% ▼
Discharges	56	125	-55% ▼
Service Hours	2,974	4,407	-33% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	56%
Cooccurring	Actual	State Avg
MH Screen Complete	44%	70%
SA Screen Complete	44%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	75%	91%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	32%	50%	45%	-18% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		240	89%	95%	81%	-6%
Employed		28	10%	30%	19%	-20% ▼
Social Support		84	31%	60%	55%	-29% ▼
Improved/Maintained Axis V GAF Score		21	8%	75%	51%	-67% ▼

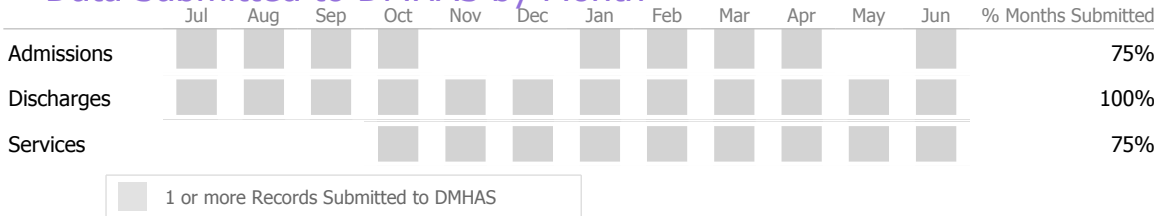
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		152	70%	90%	87%	-20% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		29	60%	75%	67%	-15% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
  Goal
 ✓ Goal Met
 ● Below Goal

\* State Avg based on 91 Active Standard Outpatient Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	28	-7%
Admits	2	3	-33% ▼
Discharges	3	4	-25% ▼
Bed Days	8,377	8,740	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	72%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	43%	85%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	76%
SA Screen Complete	0%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	50%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	66%	-60% ▼

### Recovery

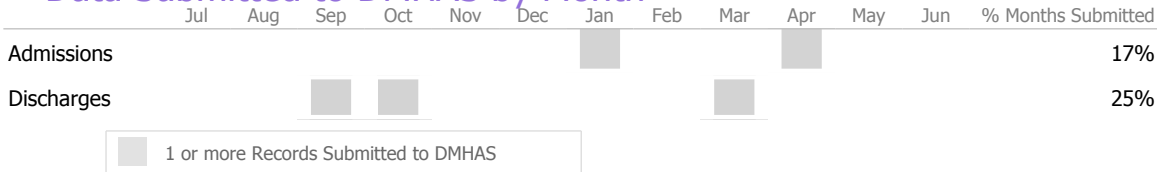
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		22	85%	95%	96%	-10%
Employed		0	0%	25%	8%	-25% ▼
Social Support		0	0%	60%	81%	-60% ▼
Improved/Maintained Axis V GAF Score		3	12%	95%	68%	-83% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		26	2,725 days	1.0	88%	90%	95%	-2%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⬤ Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	67%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	41%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		2	100%	80%	77%	20% ▲
Employed		0	0%	20%	19%	-20% ▼
Self Help		0	0%	60%	48%	-60% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	93%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 17 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	10	-40% ▼
Admits	2	6	-67% ▼
Discharges	4	8	-50% ▼
Service Hours	82	287	-72% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	52%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		5	83%	55%	58%	28% ▲
✓ Not Arrested		6	100%	75%	89%	25% ▲
● Stable Living Situation		5	83%	95%	87%	-12% ▼
● Improved/Maintained Axis V GAF Score		2	33%	75%	60%	-42% ▼
● Employed		0	0%	50%	37%	-50% ▼
● Self Help		0	0%	60%	25%	-60% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		95%
✓ Valid TEDS Data		94%
On-Time Periodic		
✓ 6 Month Updates		34%
Cooccurring		
MH Screen Complete		95%
SA Screen Complete		95%
Diagnosis		
✓ Valid Axis I Diagnosis		99%
Valid Axis V GAF Score		91%

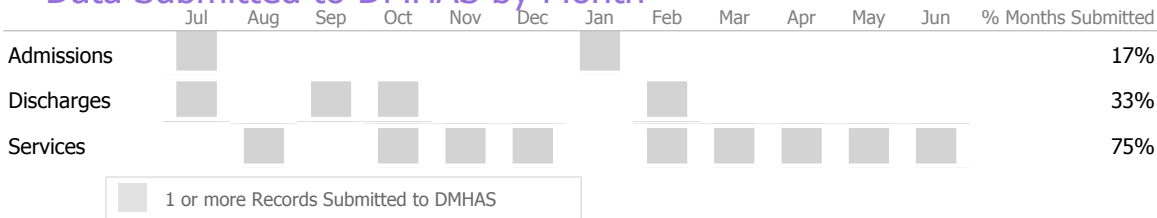
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		2	100%	90%	84%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		2	100%	75%	74%	25% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	324	529	-39% ▼
Admits	247	452	-45% ▼
Discharges	210	478	-56% ▼
Service Hours	2,163	4,057	-47% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
Valid TEDS Data	96%	94%
<b>On-Time Periodic</b>		
6 Month Updates	75%	34%
<b>Cooccurring</b>		
MH Screen Complete	66%	95%
SA Screen Complete	66%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	47%	91%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		127	61%	50%	52%	11% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		332	94%	75%	89%	19% ▲
✓ Abstinence/Reduced Drug Use		246	69%	55%	58%	14% ▲
● Stable Living Situation		310	87%	95%	87%	-8%
● Employed		142	40%	50%	37%	-10%
● Self Help		156	44%	60%	25%	-16% ▼
● Improved/Maintained Axis V GAF Score		65	21%	75%	60%	-54% ▼

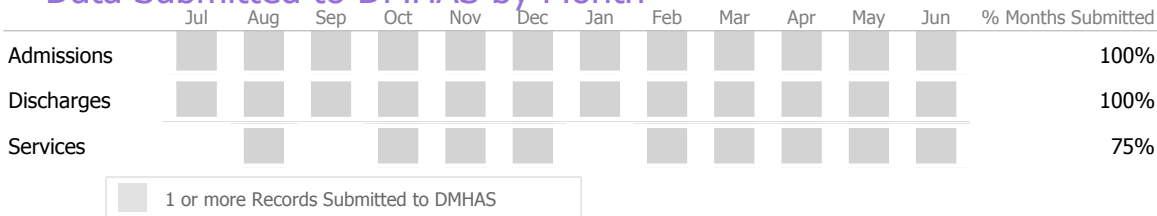
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		97	67%	90%	84%	-23% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		168	76%	75%	74%	1%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	28	4%
Admits	2	3	-33% ▼
Discharges	2	1	100% ▲
Service Hours	2,511	2,490	1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		5	17%	85%	89%	-68% ▼

### Service Utilization

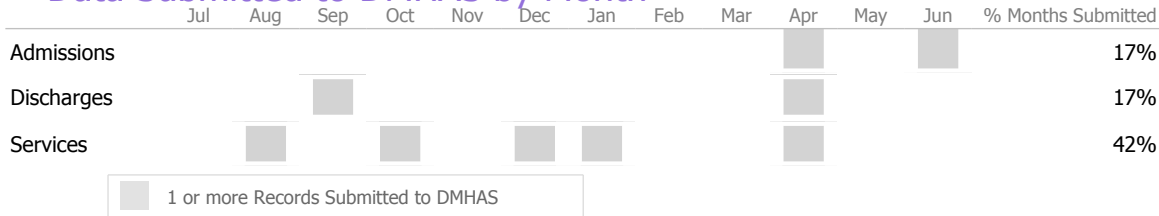
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	85%	90%	93%	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		84%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

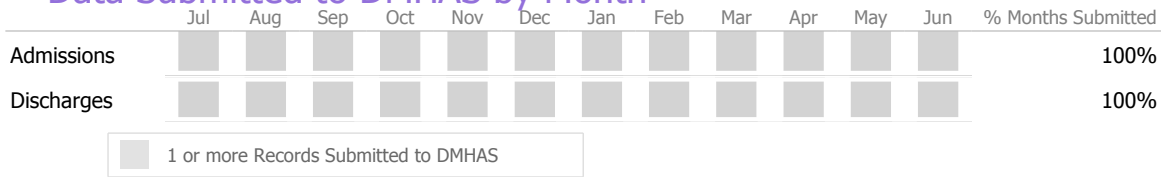
Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	477	533	-11% ▼
Admits	315	342	-8%
Discharges	436	370	18% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	80	-41% ▼
Admits	44	78	-44% ▼
Discharges	44	77	-43% ▼
Bed Days	928	1,582	-41% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		43	98%	80%	81%	18% ▲
✓ No Re-admit within 30 Days of Discharge		40	91%	85%	94%	6%
● Follow-up within 30 Days of Discharge		16	37%	90%	58%	-53% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	92%
Valid TEDS Data	98%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Cooccurring	Actual	State Avg
MH Screen Complete	98%	99%
✓ SA Screen Complete	100%	99%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

### Recovery

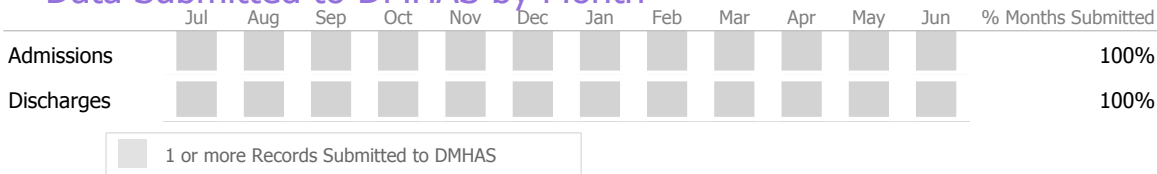
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		43	98%	75%	95%	23% ▲
● Abstinence/Reduced Drug Use		30	64%	70%	49%	-6%
● Self Help		8	17%	60%	63%	-43% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	21 days	0.1	85%	90%	86%	-5%

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	686	631	9%
Admits	684	626	9%
Discharges	678	631	7%
Bed Days	12,554	12,146	3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	92%
Valid TEDS Data	99%	100%
<b>On-Time Periodic</b>		
6 Month Updates	0%	0%
<b>Cooccurring</b>		
MH Screen Complete	99%	99%
SA Screen Complete	99%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		612	90%	80%	81%	10% ▲
✓ No Re-admit within 30 Days of Discharge		637	94%	85%	94%	9%
● Follow-up within 30 Days of Discharge		276	45%	90%	58%	-45% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		673	99%	75%	95%	24% ▲
● Self Help		315	44%	60%	63%	-16% ▼
● Abstinence/Reduced Drug Use		288	40%	70%	49%	-30% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		39	22 days	0.1	88%	90%	86%	-2%

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	23	-52% ▼
Admits	5	18	-72% ▼
Discharges	10	17	-41% ▼
Bed Days	1,269	1,959	-35% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	90%	70%	68%	20% ▲
✓ No Re-admit within 30 Days of Discharge		10	100%	85%	93%	15% ▲
● Follow-up within 30 Days of Discharge		2	22%	90%	52%	-68% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%
✓ Valid TEDS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		11%
Cooccurring	Actual	State Avg
MH Screen Complete		99%
SA Screen Complete		98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

### Recovery

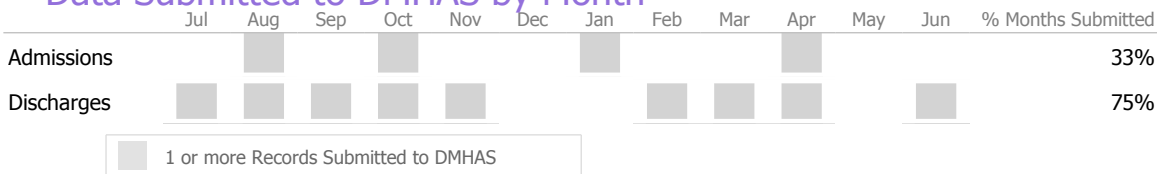
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		10	91%	70%	77%	21% ▲
● Improved/Maintained Axis V GAF Score		9	90%	95%	94%	-5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	286 days	0.5	70%	90%	90%	-20% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	112	104	8%
Admits	94	90	4%
Discharges	95	89	7%
Bed Days	7,499	6,602	14% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	98%
Valid TEDS Data	99%	100%
<b>On-Time Periodic</b>		
6 Month Updates	0%	11%
<b>Cooccurring</b>		
MH Screen Complete	100%	99%
SA Screen Complete	100%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		79	83%	70%	68%	13% ▲
✓ No Re-admit within 30 Days of Discharge		85	89%	85%	93%	4%
● Follow-up within 30 Days of Discharge		46	58%	90%	52%	-32% ▼

### Recovery

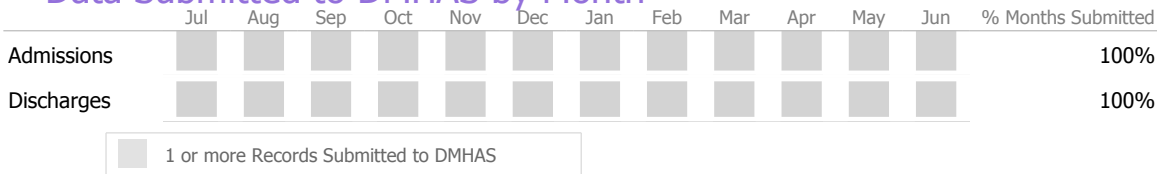
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		104	90%	70%	77%	20% ▲
● Improved/Maintained Axis V GAF Score		89	93%	95%	94%	-2%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	92 days	0.2	98%	90%	90%	8%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,101	1,135	-3%
Admits	1,229	1,287	-5%
Discharges	1,227	1,286	-5%
Bed Days	4,708	4,814	-2%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1,089	89%	80%	79%	9%
✓ No Re-admit within 30 Days of Discharge		1,104	90%	85%	86%	5%
● Follow-up within 30 Days of Discharge		611	56%	90%	55%	-34%

### Data Submission Quality

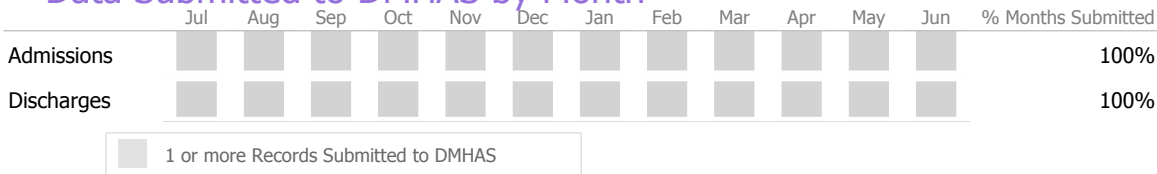
Data Entry	Actual	State Avg
Valid NOMS Data	73%	95%
Valid TEDS Data	98%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Cooccurring</b>		
✓ MH Screen Complete	98%	95%
✓ SA Screen Complete	98%	95%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	99%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		16	4 days	0.0	81%	90%	85%	-9%

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



\* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	472	539	-12% ▼
Admits	124	444	-72% ▼
Discharges	179	210	-15% ▼
Service Hours	9,057	9,548	-5%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		18	10%	65%	54%	-55% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		417	87%	80%	91%	7%
● Employed		38	8%	20%	10%	-12% ▼
● Social Support		14	3%	60%	68%	-57% ▼
● Improved/Maintained Axis V GAF Score		162	36%	95%	58%	-59% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	94%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	98%	82%
Cooccurring	Actual	State Avg
MH Screen Complete	37%	62%
SA Screen Complete	37%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
✓ Valid Axis V GAF Score	100%	97%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		280	93%	90%	97%	3%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■		■		■	■			■			50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active CSP Programs

# Senior Services

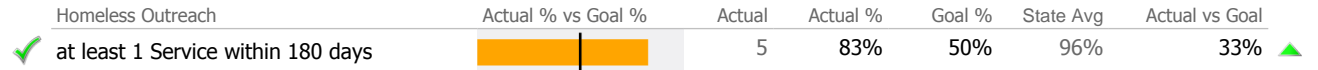
Rushford Center

Addiction - Case Management - Outreach & Engagement

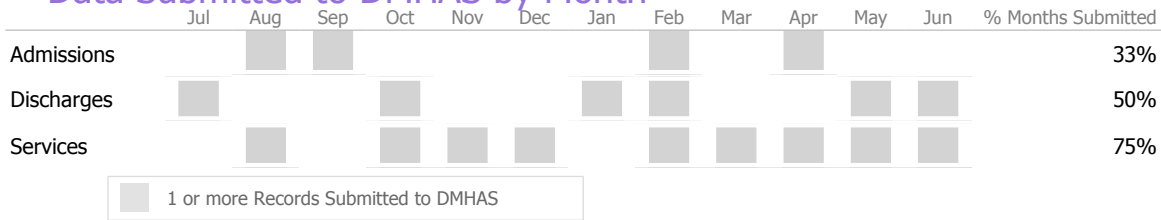
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	34	-21% ▼
Admits	6	25	-76% ▼
Discharges	9	22	-59% ▼
Service Hours	254	831	-70% ▼

## Service Engagement



## Data Submitted to DMHAS by Month



\* State Avg based on 6 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	25	-12% ▼
Admits	-	4	-100% ▼
Discharges	3	3	0%
Service Hours	1,053	950	11% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	18%	85%	89%	-67% ▼

### Service Utilization

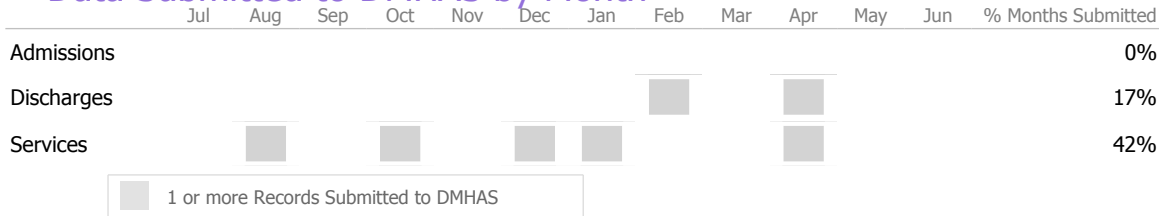
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	79%	90%	93%	-11% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	60%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	5%	84%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	320	622	-49% ▼
Admits	201	602	-67% ▼
Discharges	246	598	-59% ▼
Service Hours	2,415	5,004	-52% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
Valid TEDS Data	97%	94%
<b>On-Time Periodic</b>		
6 Month Updates	82%	34%
<b>Cooccurring</b>		
MH Screen Complete	81%	95%
SA Screen Complete	81%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	34%	91%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		139	57%	50%	52%	7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		316	95%	75%	89%	20% ▲
✓ Abstinence/Reduced Drug Use		229	69%	55%	58%	14% ▲
● Stable Living Situation		288	87%	95%	87%	-8%
● Employed		130	39%	50%	37%	-11% ▼
● Self Help		111	33%	60%	25%	-27% ▼
● Improved/Maintained Axis V GAF Score		35	11%	75%	60%	-64% ▼

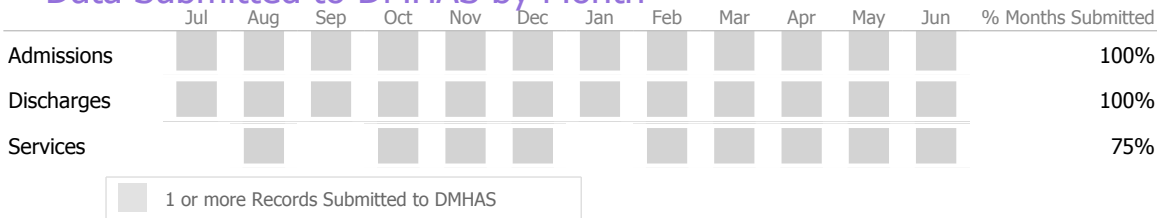
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		47	54%	90%	84%	-36% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		153	79%	75%	74%	4%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs