

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	710	909	-22% ▼
	Admits	697	873	-20% ▼
	Discharges	695	954	-27% ▼
	Service Hours	5,227	7,753	-33% ▼
	Bed Days	17,540	16,393	7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 134 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		96%	80%	92%
✓ Overall		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ General Satisfaction		95%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		88%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	403	52.4%
	Outpatient	318	41.4%
	Case Management	44	5.7%
Mental Health	Case Management	4	0.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg		
18-25	154	22%	16%	Male	477	67%	60%		
26-34	196	28%	23%	Female	231	33%	40%		
35-44	144	20%	20%	Race	White/Caucasian	611	86%	▲ 65%	
45-54	139	20%	24%		Black/African American	43	6%	▼ 17%	
55-64	50	7%	14%		Other	41	6%	14%	
65+	23	3%	4%		Am. Indian/Native Alaskan	5	1%	1%	
Ethnicity	Non-Hispanic	648	91%		▲ 75%	Multiple Races	4	1%	1%
	Hisp-Puerto Rican	36	5%		12%	Unknown	4	1%	3%
	Hispanic-Other	19	3%	6%	Asian	2	0%	1%	
	Unknown	6	1%	6%	Hawaiian/Other Pacific Islander			0%	
Hispanic-Mexican	1	0%	0%						
Hispanic-Cuban			0%						

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	111	202	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		2	50%	85%	90%	-35% ▼

Service Utilization

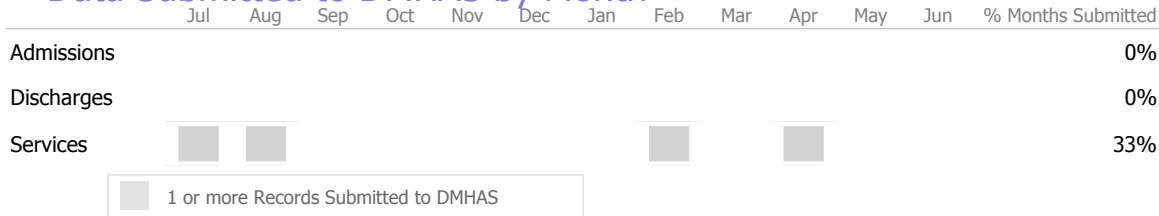
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		79%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	294	510	-42% ▼
Admits	247	401	-38% ▼
Discharges	239	466	-49% ▼
Service Hours	3,476	5,744	-39% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid TEDS Data	96%	94%
On-Time Periodic		
6 Month Updates	91%	34%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		117	49%	50%	52%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		302	96%	75%	89%	21% ▲
Abstinence/Reduced Drug Use		192	61%	55%	58%	6%
Self Help		192	61%	60%	25%	1%
Employed		144	46%	50%	37%	-4%
Stable Living Situation		272	87%	95%	87%	-8%
Improved/Maintained Axis V GAF Score		77	30%	75%	60%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		68	91%	90%	84%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		192	82%	75%	74%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	312	321	-3%
Admits	308	320	-4%
Discharges	308	324	-5%
Bed Days	7,072	7,214	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		244	79%	80%	81%	-1%
No Re-admit within 30 Days of Discharge		286	93%	85%	94%	8%
Follow-up within 30 Days of Discharge		148	61%	90%	58%	-29%

Recovery

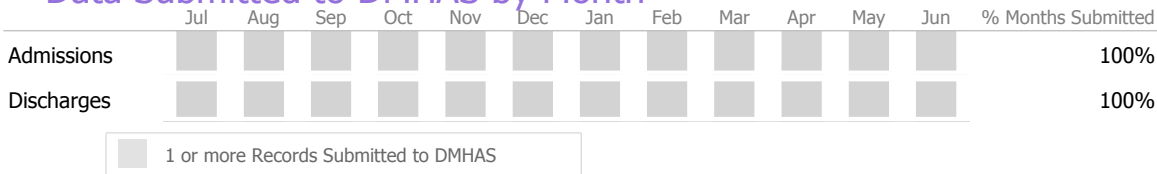
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		307	94%	60%	63%	34%
Abstinence/Reduced Drug Use		296	91%	70%	49%	21%
Improved/Maintained Axis V GAF Score		299	97%	75%	95%	22%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	25 days	0.1	97%	90%	86%	7%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

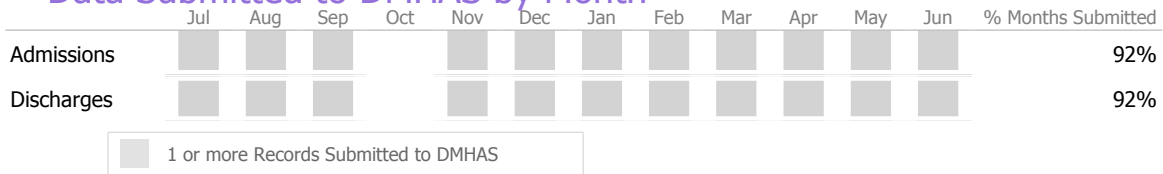
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	52	-15% ▼
Admits	33	41	-20% ▼
Discharges	33	42	-21% ▼
Bed Days	4,170	4,109	1%

Data Submitted to DMHAS by Month



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	69	16% ▲
Admits	67	56	20% ▲
Discharges	67	56	20% ▲
Bed Days	6,298	5,070	24% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	40%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	52%	85%	64%	-33% ▼
No Re-admit within 30 Days of Discharge		61	91%	85%	74%	6% ▲
Follow-up within 30 Days of Discharge		14	40%	90%	63%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		60	74%	70%	88%	4%
Improved/Maintained Axis V GAF Score		60	90%	75%	91%	15% ▲
Employed		47	58%	60%	32%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		32	97 days	0.4	99%	90%	93%	9%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	38	16% ▲
Admits	14	11	27% ▲
Discharges	20	8	150% ▲
Service Hours	1,300	1,331	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	67%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	85%	50%	41%	35% ▲

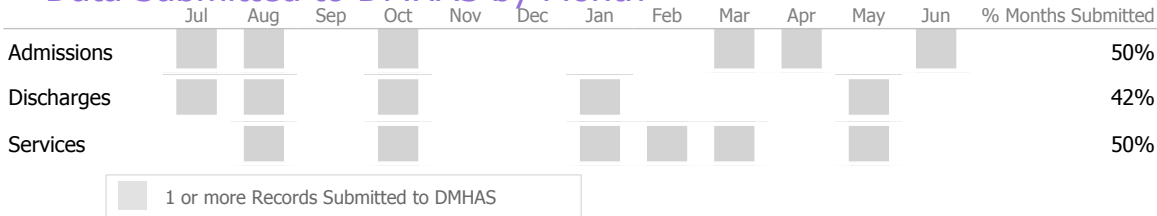
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		43	98%	60%	48%	38% ▲
Stable Living Situation		43	98%	80%	77%	18% ▲
Employed		4	9%	20%	19%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		24	100%	90%	93%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	58	-48% ▼
Admits	28	43	-35% ▼
Discharges	28	57	-51% ▼
Service Hours	341	476	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	98%	94%
On-Time Periodic		
6 Month Updates	100%	34%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	68%	50%	52%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		29	94%	75%	89%	19% ▲
Abstinence/Reduced Drug Use		18	58%	55%	58%	3%
Employed		15	48%	50%	37%	-2%
Stable Living Situation		28	90%	95%	87%	-5%
Self Help		15	48%	60%	25%	-12% ▼
Improved/Maintained Axis V GAF Score		8	28%	75%	60%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	67%	90%	84%	-23% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	85%	75%	74%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs