Hands on Hartford

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Provider Activity

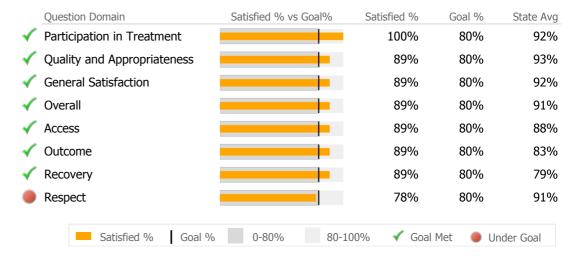
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	11	12	-8%	
	Admits	1	4	-75%	•
	Discharges		2	-100%	•
\mathcal{M}	Service Hours	332	220	51%	•
~~~~	Bed Days	1,460	1,330	10%	



#### Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	1		
	Case Management	7	63.6%
	Residential Services	4	36.4%

## Consumer Satisfaction Survey (Based on 9 FY13 Surveys)



## **Client Demographics**

Age	#	%	State Avg	Gender		#	%	Stat	te Avg
18-25			<b>▼</b> 16%	Male		6	55%		60%
26-34			<b>▼</b> 23%	Female 🔀		5	45%		40%
35-44	2	18%	20%						
45-54	6	55%	<b>24</b> %						
55-64	3	27%	<b>14</b> %	Race		#	%	Stat	te Avg
65+			4%	Black/African American		6	55%	•	17%
,				Other <mark> </mark>		2	18%		14%
<b>Ethnicity</b>	#	%	State Avg	Multiple Races		1	9%		1%
Non-Hispanic	8	73%	75%	Unknown		1	9%		3%
Hisp-Puerto Rican	2	18%	12%	White/Caucasian		1	9%	•	65%
Hispanic-Other	1	9%	6%	Am. Indian/Native Alaskan					1%
Hispanic-Cuban			0%	Asian					1%
·				Hawaiian/Other Pacific Islander					0%
Hispanic-Mexican			0%	,					
Unknown			6%						
_	Unique C	Clients	State Avg	▲ > 10% Over State Avg	<b>V</b> >	→ 10% U	Inder S	tate A	vg

#### **Next Step Supportive Hsg605551**

Hands on Hartford

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Actual %

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	7	0%	
Admits	1	3	-67% <b>▼</b>	
Discharges	-	1	-100% <b>▼</b>	
Service Hours	332	220	51% 🔺	

#### Recovery

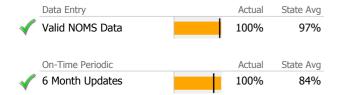
National Recovery Measures (NOMS)



Actual

Actual % vs Goal %

## **Data Submission Quality**



### Data Submitted to DMHAS by Month





^{*} State Avg based on 67 Active Supportive Housing – Scattered Site Programs

#### Peter's Retreat 605241

Hands on Hartford

Mental Health - Residential Services - Supervised Apartments

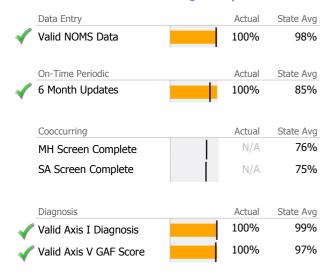
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

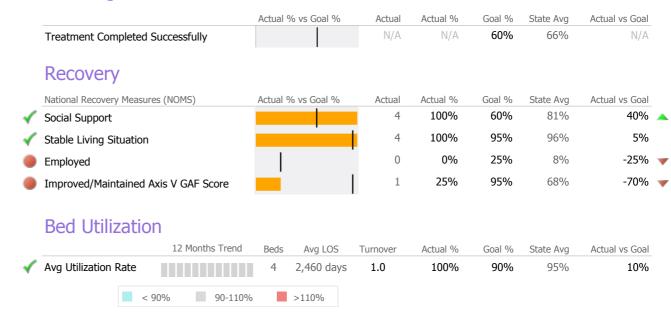
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	•
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,460	1,330	10%	

# **Data Submission Quality**



## **Discharge Outcomes**



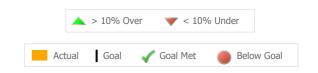
# Data Submitted to DMHAS by Month

Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%



^{*} State Avg based on 72 Active Supervised Apartments Programs