Friendship Service Center

New Britain, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Provider Activity

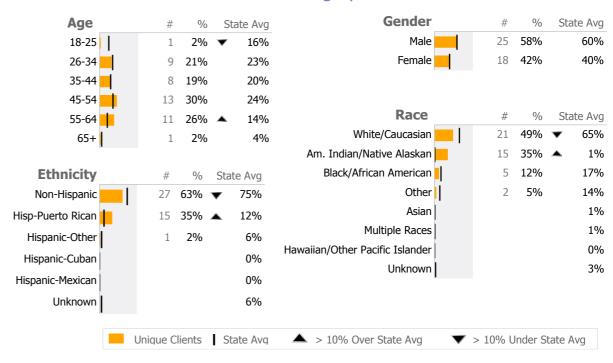
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	43	94	-54%	•
	Admits		33	-100%	•
	Discharges		51	-100%	•
~~~~	Bed Days	9,125	10,928	-16%	•



### Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Residential Services	25	58.1%
Mental Healt	th		
	Case Management	18	41.9%

## **Client Demographics**



Survey Data Not Available

### **Next Steps Housing**

Service Hours

Friendship Service Center

Mental Health - Case Management - Supportive Housing - Development

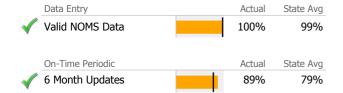
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

N/A 🔻

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

### **Program Activity** Recovery National Recovery Measures (NOMS) Actual % Actual % vs Goal % Goal % State Avg Actual vs Goal Actual Measure Variance % Actual 1 Yr Ago 18 100% 85% 90% 15% Stable Living Situation **Unique Clients** 18 21 -14% Admits Service Utilization Discharges 3 -100% 🔻 State Avg Actual % vs Goal % Actual Actual % Goal % Actual vs Goal Clients Receiving Services 0 0% 90% 92%

## **Data Submission Quality**



## Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														0%
Discharges														0%
Services														0%
	1	or mor	e Recor	ds Subm	nitted to	DMHAS								

-100% 🔻



^{*} State Avg based on 53 Active Supportive Housing - Development Programs

### **Shelter 603850**

Friendship Service Center

Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	73	-66%	•
Admits	-	33	-100%	•
Discharges	-	48	-100%	•
Bed Days	9,125	10,928	-16%	•

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec Jan Feb

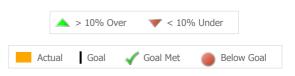
Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

Discharges

1 or more Records Submitted to DMHAS



^{*} State Avg based on 7 Active Shelter Programs