

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	510	501	2%
	Admits	540	547	-1%
	Discharges	494	540	-9%
	Service Hours	1,276	1,203	6%
	Bed Days	7,589	7,678	-1%
	S.Rehab/PHP/IOP	236	255	-7%

### Consumer Satisfaction Survey (Based on 53 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Overall		98%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Recovery		94%	80%	79%
✓ Respect		92%	80%	91%
✓ Outcome		85%	80%	83%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

■ Satisfied %    | Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	327	53.7%
	Outpatient	165	27.1%
	IOP	117	19.2%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	85	17%	16%	Male	458	90%	▲ 60%
26-34	139	27%	23%	Female	51	10%	▼ 40%
35-44	127	25%	20%				
45-54	125	25%	24%				
55-64	34	7%	14%				
65+			4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	431	85%	75%	White/Caucasian	318	62%	65%
Hisp-Puerto Rican	63	12%	12%	Black/African American	104	20%	17%
Hispanic-Other	14	3%	6%	Other	80	16%	14%
Hispanic-Mexican	1	0%	0%	Asian	4	1%	1%
Unknown	1	0%	6%	Am. Indian/Native Alaskan	2	0%	1%
Hispanic-Cuban			0%	Unknown	2	0%	3%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	115	2%
Admits	117	108	8%
Discharges	81	111	-27% ▼
Service Hours	111	6	1804% ▲
Social Rehab/PHP/IOP Days	236	255	-7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	96%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	8%	6%
<b>Cooccurring</b>		
MH Screen Complete	100%	93%
SA Screen Complete	100%	93%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		43	54%	50%	60%	4%
● Follow-up within 30 Days of Discharge		28	65%	90%	49%	-25% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		118	96%	75%	94%	21% ▲
● Abstinence/Reduced Drug Use		66	54%	55%	64%	-1%
● Stable Living Situation		109	89%	95%	93%	-6%
✓ Improved/Maintained Axis V GAF Score		78	85%	75%	80%	10%
● Self Help		56	46%	60%	49%	-14% ▼
● Employed		12	10%	50%	28%	-40% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		42	93%	90%	84%	3%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■		■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 50 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	165	176	-6%
Admits	115	141	-18% ▼
Discharges	104	128	-19% ▼
Service Hours	1,164	1,197	-3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
Valid TEDS Data	100%	94%
<b>On-Time Periodic</b>		
6 Month Updates	Actual	State Avg
6 Month Updates	12%	34%
<b>Cooccurring</b>		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	91%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		49	47%	50%	52%	-3%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		159	93%	75%	89%	18% ▲
Abstinence/Reduced Drug Use		111	65%	55%	58%	10%
Stable Living Situation		150	88%	95%	87%	-7%
Self Help		89	52%	60%	25%	-8%
Improved/Maintained Axis V GAF Score		101	78%	75%	60%	3%
Employed		37	22%	50%	37%	-28% ▼

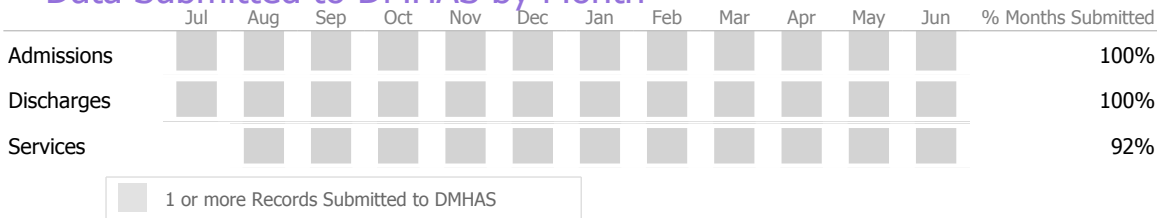
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	76%	90%	84%	-14% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		72	65%	75%	74%	-10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	263	256	3%
Admits	251	235	7%
Discharges	248	242	2%
Bed Days	6,167	5,924	4%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color:red">●</span> Treatment Completed Successfully		197	79%	80%	81%	-1%
<span style="color:green">✓</span> No Re-admit within 30 Days of Discharge		231	93%	85%	94%	8%
<span style="color:red">●</span> Follow-up within 30 Days of Discharge		132	67%	90%	58%	-23%

### Data Submission Quality

Data Entry	Actual	State Avg
<span style="color:green">✓</span> Valid NOMS Data	98%	92%
<span style="color:green">✓</span> Valid TEDS Data	100%	100%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color:green">✓</span> Improved/Maintained Axis V GAF Score		244	98%	75%	95%	23%
<span style="color:red">●</span> Self Help		74	28%	60%	63%	-32%
<span style="color:red">●</span> Abstinence/Reduced Drug Use		9	3%	70%	49%	-67%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

### Bed Utilization

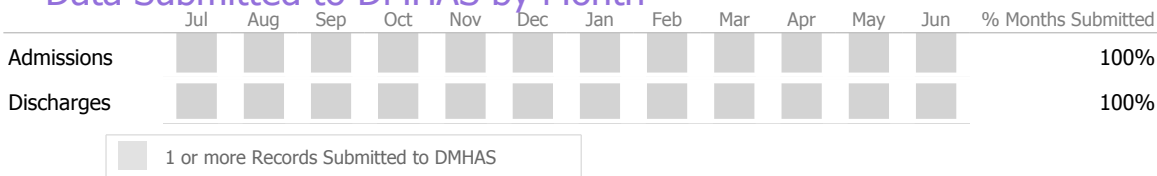
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color:red">●</span> Avg Utilization Rate		21	26 days	0.1	80%	90%	86%	-10%

Legend: ■ < 90%   ■ 90-110%   ■ >110%

Cooccurring	Actual	State Avg
<span style="color:green">✓</span> MH Screen Complete	100%	99%
<span style="color:green">✓</span> SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
<span style="color:green">✓</span> Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	99%	100%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	66	-3%
Admits	57	63	-10%
Discharges	61	59	3%
Bed Days	1,422	1,754	-19% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		52	85%	80%	81%	5%
✓ No Re-admit within 30 Days of Discharge		60	98%	85%	94%	13% ▲
● Follow-up within 30 Days of Discharge		20	38%	90%	58%	-52% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	92%
✓ Valid TEDS Data	100%	100%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		59	97%	75%	95%	22% ▲
● Abstinence/Reduced Drug Use		27	42%	70%	49%	-28% ▼
● Self Help		8	12%	60%	63%	-48% ▼

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

### Bed Utilization

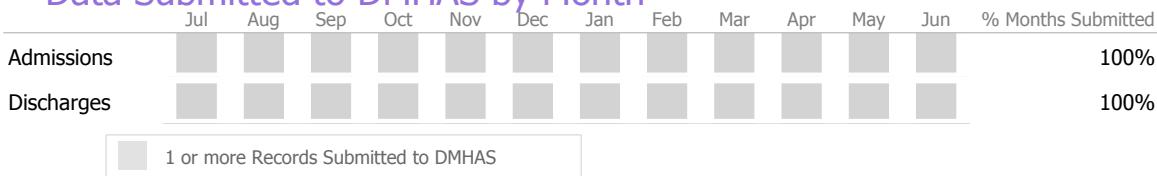
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	26 days	0.0	130%	90%	86%	40% ▲

Legend: ■ < 90%   ■ 90-110%   ■ >110%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	97%	100%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs