

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,546	3,480	2%
	Admits	3,861	3,772	2%
	Discharges	3,851	3,759	2%
	Service Hours	471	852	-45% ▼
	Bed Days	209,589	211,081	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 115 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Respect		90%	80%	91%
✓ Access		89%	80%	88%
✓ Outcome		87%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	2,690	73.0%
	Intake	167	4.5%
Forensic MH	Inpatient Services	475	12.9%
	Intake	167	4.5%
Mental Health	Inpatient Services	351	9.5%
	Intake	167	4.5%
Pre-Admit	Inpatient Services	475	12.9%
	Intake	167	4.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	469	13%	16%	Male	2,662	75%	▲ 60%
26-34	943	27%	23%	Female	884	25%	▼ 40%
35-44	797	22%	20%				
45-54	834	24%	24%				
55-64	402	11%	14%				
65+	98	3%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,937	83%	75%	White/Caucasian	2,297	65%	65%
Hisp-Puerto Rican	452	13%	12%	Black/African American	644	18%	17%
Hispanic-Other	140	4%	6%	Other	575	16%	14%
Hispanic-Mexican	9	0%	0%	Asian	19	1%	1%
Hispanic-Cuban	7	0%	0%	Am. Indian/Native Alaskan	6	0%	1%
Unknown	1	0%	6%	Hawaiian/Other Pacific Islander	4	0%	0%
				Unknown	1	0%	3%
				Multiple Races			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	46	-13% ▼
Admits	11	8	38% ▲
Discharges	7	14	-50% ▼
Transfers - In	7	15	-53% ▼
Transfers - Out	12	10	20% ▲
Service Hours	25	40	-38% ▼
Bed Days	8,728	9,076	-4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	95%	69%	5%
✓ No Re-admit within 30 Days of Discharge		7	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		4	57%	90%	47%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		25	71%	95%	55%	-24% ▼

Data Submission Quality

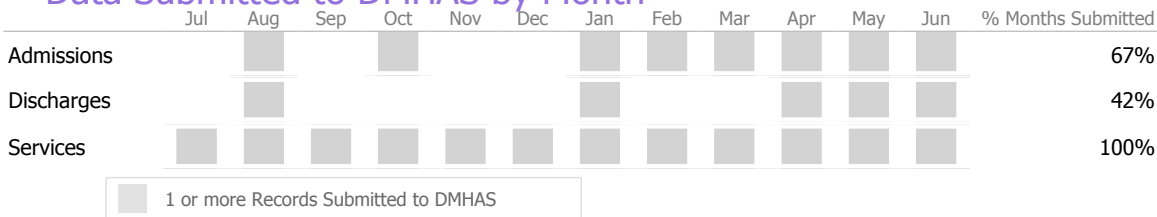
Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	63%	60%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	54%
✓ Valid Axis V GAF Score	90%	52%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		25	1,221 days	0.6	96%	90%	110%	6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	50	-16% ▼
Admits	13	19	-32% ▼
Discharges	7	12	-42% ▼
Transfers - In	8	10	-20% ▼
Transfers - Out	14	16	-13% ▼
Service Hours	12	14	-15% ▼
Bed Days	8,009	7,680	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	86%	95%	69%	-9%
✓ No Re-admit within 30 Days of Discharge		6	86%	85%	87%	1%
● Follow-up within 30 Days of Discharge		5	83%	90%	47%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		27	71%	95%	55%	-24% ▼

Data Submission Quality

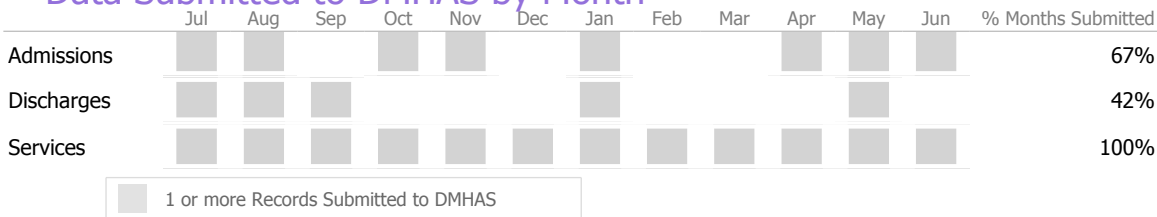
Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	68%	60%
Cooccurring	Actual	State Avg
MH Screen Complete	89%	95%
SA Screen Complete	89%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	54%
✓ Valid Axis V GAF Score	100%	52%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	679 days	0.5	104%	90%	110%	14% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	50	-2%
Admits	21	22	-5%
Discharges	15	21	-29% ▼
Transfers - In	8	7	14% ▲
Transfers - Out	12	10	20% ▲
Service Hours	19	31	-40% ▼
Bed Days	8,379	8,373	0%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	85%	95%	69%	-10% ▼
No Re-admit within 30 Days of Discharge		12	92%	85%	87%	7%
Follow-up within 30 Days of Discharge		9	82%	90%	47%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		33	75%	95%	55%	-20% ▼

Data Submission Quality

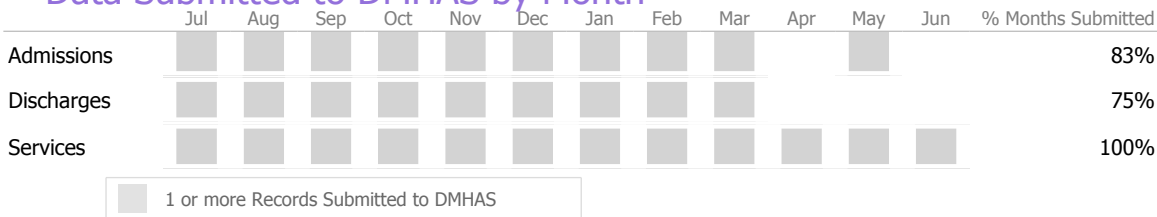
Data Entry	Actual	State Avg
Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
6 Month Updates		60%
Cooccurring	Actual	State Avg
MH Screen Complete		95%
SA Screen Complete		94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		54%
Valid Axis V GAF Score		52%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	23	411 days	0.5	100%	90%	110%	10%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	42	0%
Admits	12	14	-14% ▼
Discharges	9	11	-18% ▼
Transfers - In	10	8	25% ▲
Transfers - Out	13	11	18% ▲
Service Hours	8	16	-52% ▼
Bed Days	8,032	8,014	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	89%	95%	69%	-6%
✓ No Re-admit within 30 Days of Discharge		9	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		5	62%	90%	47%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		17	49%	95%	55%	-46% ▼

Data Submission Quality

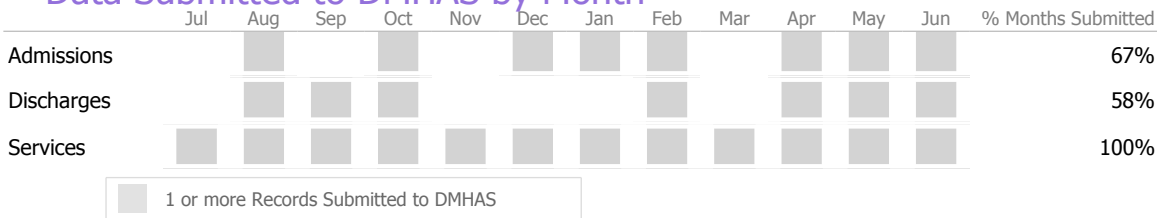
Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	52%	60%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	54%
✓ Valid Axis V GAF Score	100%	52%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		22	747 days	0.5	100%	90%	110%	10%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	118	1%
Admits	81	87	-7%
Discharges	60	73	-18% ▼
Transfers - In	17	11	55% ▲
Transfers - Out	38	24	58% ▲
Service Hours	-	-	-100% ▼
Bed Days	8,430	7,929	6%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	30%	95%	31%	-65% ▼
No Re-admit within 30 Days of Discharge		59	98%	85%	96%	13% ▲
Follow-up within 30 Days of Discharge		7	39%	90%	50%	-51% ▼

Recovery

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		62	64%	95%	52%	-31% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	72%
Cooccurring	Actual	State Avg
MH Screen Complete	98%	96%
SA Screen Complete	98%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	97%	97%

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		24	114 days	0.2	96%	90%	98%	6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

Category	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Blue Hills Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,126	1,135	-1%
Admits	1,438	1,455	-1%
Discharges	1,123	1,062	6%
Transfers - In	5	3	67% ▲
Transfers - Out	314	398	-21% ▼
Service Hours	17	43	-59% ▼
Bed Days	6,817	6,190	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		678	60%	80%	71%	-20% ▼
No Re-admit within 30 Days of Discharge		912	81%	85%	83%	-4%
Follow-up within 30 Days of Discharge		316	47%	90%	42%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1,176	83%	95%	91%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	5 days	0.0	89%	90%	90%	-1%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	97%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	84%
SA Screen Complete	100%	84%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	405	501	-19% ▼
Admits	117	146	-20% ▼
Discharges	411	525	-22% ▼
Transfers - In	304	399	-24% ▼
Transfers - Out	15	15	0%
Service Hours	17	202	-92% ▼
Bed Days	7,023	7,845	-10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		309	75%	80%	76%	-5%
✓ No Re-admit within 30 Days of Discharge		364	89%	85%	93%	4%
● Follow-up within 30 Days of Discharge		174	56%	90%	58%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		343	81%	75%	90%	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		100%
✓ Valid TEDS Data		96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	19 days	0.1	92%	90%	92%	2%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	34	12% ▲
Admits	1	1	0%
Discharges	12	6	100% ▲
Transfers - In	15	12	25% ▲
Transfers - Out	3	8	-63% ▼
Service Hours	5	-	
Bed Days	8,443	8,091	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	100%	95%	31%	5%
✓ No Re-admit within 30 Days of Discharge		11	92%	85%	96%	7%
● Follow-up within 30 Days of Discharge		6	50%	90%	50%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		18	49%	95%	52%	-46% ▼

Data Submission Quality

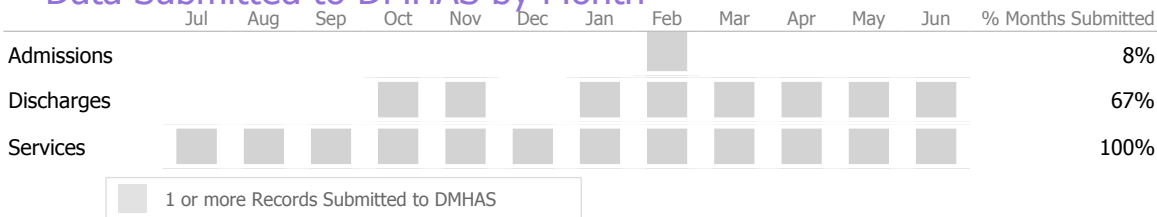
Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		72%
Cooccurring	Actual	State Avg
MH Screen Complete		96%
SA Screen Complete		95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		22	1,236 days	0.6	105%	90%	98%	15% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	44	0%
Admits	2	4	-50% ▼
Discharges	12	14	-14% ▼
Transfers - In	22	20	10%
Transfers - Out	12	10	20% ▲
Service Hours	4		1600% ▲
Bed Days	8,232	8,323	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	100%	95%	31%	5%
✓ No Re-admit within 30 Days of Discharge		11	92%	85%	96%	7%
● Follow-up within 30 Days of Discharge		6	50%	90%	50%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		13	30%	95%	52%	-65% ▼

Data Submission Quality

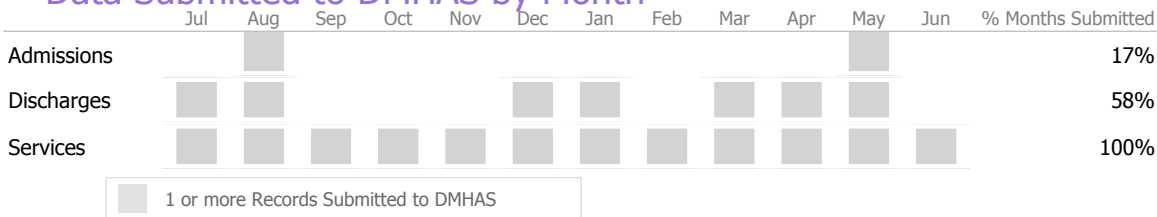
Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		72%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		96%
✓ SA Screen Complete		95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		23	1,072 days	0.5	98%	90%	98%	8%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	49	-16% ▼
Admits	2	6	-67% ▼
Discharges	10	9	11% ▲
Transfers - In	17	21	-19% ▼
Transfers - Out	9	17	-47% ▼
Service Hours	8	1	527% ▲
Bed Days	8,483	8,355	2%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	80%	95%	31%	-15% ▼
No Re-admit within 30 Days of Discharge		7	70%	85%	96%	-15% ▼
Follow-up within 30 Days of Discharge		4	50%	90%	50%	-40% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		21	51%	95%	52%	-44% ▼

Data Submission Quality

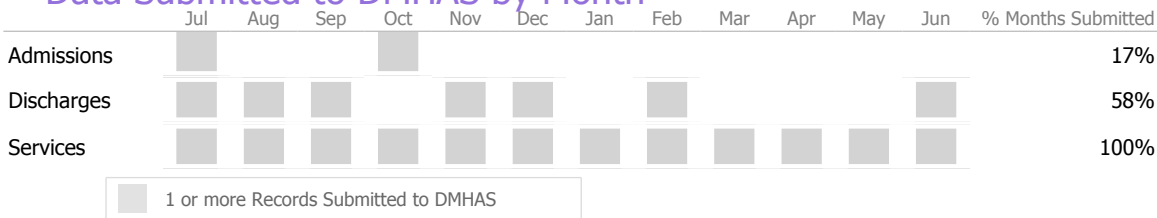
Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		72%
Cooccurring		
MH Screen Complete		96%
SA Screen Complete		95%
Diagnosis		
Valid Axis I Diagnosis		98%
Valid Axis V GAF Score		97%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	24	1,055 days	0.6	97%	90%	98%	7%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	36	-3%
Admits	2	2	0%
Discharges	11	7	57% ▲
Transfers - In	10	10	0%
Transfers - Out	2	4	-50% ▼
Service Hours	-	2	-100% ▼
Bed Days	9,272	9,297	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	100%	95%	31%	5%
✓ No Re-admit within 30 Days of Discharge		11	100%	85%	96%	15% ▲
● Follow-up within 30 Days of Discharge		9	82%	90%	50%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		22	61%	95%	52%	-34% ▼

Data Submission Quality

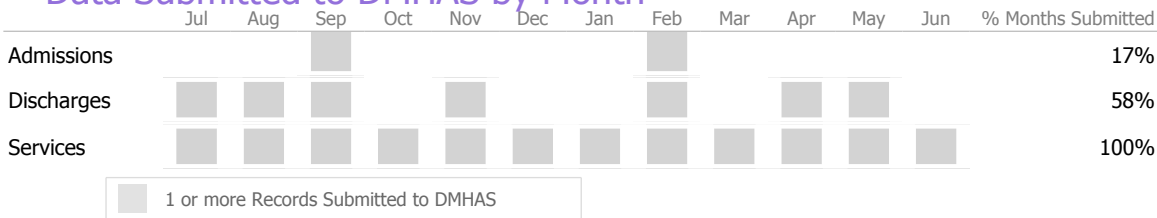
Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	88%	72%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	97%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		24	1,316 days	0.7	106%	90%	98%	16% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	41	2%
Admits	3	1	200% ▲
Discharges	10	7	43% ▲
Transfers - In	15	16	-6%
Transfers - Out	9	9	0%
Service Hours	-	-	
Bed Days	9,241	9,010	3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	70%	95%	31%	-25% ▼
✓ No Re-admit within 30 Days of Discharge		9	90%	85%	96%	5%
● Follow-up within 30 Days of Discharge		3	43%	90%	50%	-47% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		12	29%	95%	52%	-66% ▼

Data Submission Quality

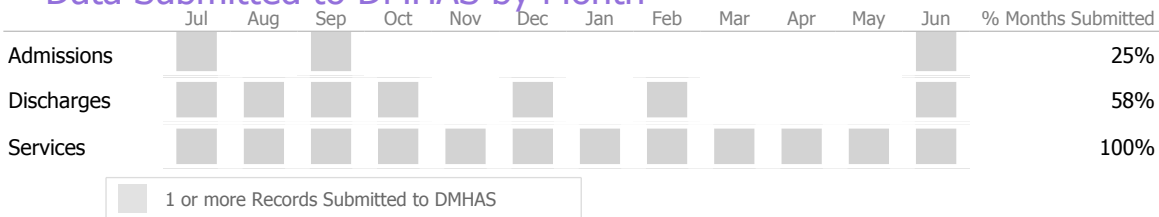
Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		72%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		96%
SA Screen Complete		95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
Valid Axis V GAF Score		97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		24	1,178 days	0.6	105%	90%	98%	15% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	350	333	5%
Admits	163	182	-10%
Discharges	314	295	6%
Transfers - In	163	130	25% ▲
Transfers - Out	10	16	-38% ▼
Service Hours	110	86	28% ▲
Bed Days	10,241	10,429	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		214	68%	80%	76%	-12% ▼
✓ No Re-admit within 30 Days of Discharge		299	95%	85%	93%	10%
● Follow-up within 30 Days of Discharge		126	59%	90%	58%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		307	95%	75%	90%	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	100%
✓ Valid TEDS Data	96%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		30	37 days	0.1	94%	90%	92%	4%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	314	267	18% ▲
Admits	189	169	12% ▲
Discharges	275	233	18% ▲
Transfers - In	99	88	13% ▲
Transfers - Out	12	8	50% ▲
Service Hours	53	44	20% ▲
Bed Days	10,005	8,372	20% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		249	91%	80%	76%	11% ▲
✓ No Re-admit within 30 Days of Discharge		267	97%	85%	93%	12% ▲
● Follow-up within 30 Days of Discharge		122	49%	90%	58%	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		265	92%	75%	90%	17% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	100%
Valid TEDS Data	95%	96%
On-Time Periodic		
✓ 6 Month Updates	0%	0%
Cooccurring		
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	99%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		30	36 days	0.1	91%	90%	92%	1%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	336	335	0%
Admits	209	179	17% ▲
Discharges	308	300	3%
Transfers - In	105	138	-24% ▼
Transfers - Out	9	18	-50% ▼
Service Hours	81	93	-13% ▼
Bed Days	10,071	10,366	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		225	73%	80%	76%	-7%
✓ No Re-admit within 30 Days of Discharge		292	95%	85%	93%	10%
● Follow-up within 30 Days of Discharge		154	68%	90%	58%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		306	97%	75%	90%	22% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	100%
✓ Valid TEDS Data	98%	96%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	99%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		30	36 days	0.1	92%	90%	92%	2%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	40	43% ▲
Admits	21	13	62% ▲
Discharges	27	11	145% ▲
Transfers - In	16	9	78% ▲
Transfers - Out	9	10	-10%
Service Hours	2	32	-94% ▼
Bed Days	7,667	7,592	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		24	89%	95%	69%	-6%
✓ No Re-admit within 30 Days of Discharge		24	89%	85%	87%	4%
✓ Follow-up within 30 Days of Discharge		23	96%	90%	47%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		31	67%	95%	55%	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	59%	60%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	97%	95%
✓ SA Screen Complete	97%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	54%
✓ Valid Axis V GAF Score	98%	52%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	365 days	0.4	100%	90%	110%	10%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■		■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	53	-21% ▼
Admits	14	15	-7%
Discharges	11	15	-27% ▼
Transfers - In	6	16	-63% ▼
Transfers - Out	10	17	-41% ▼
Service Hours	3	34	-93% ▼
Bed Days	8,348	8,480	-2%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	91%	95%	69%	-4%
No Re-admit within 30 Days of Discharge		8	73%	85%	87%	-12% ▼
Follow-up within 30 Days of Discharge		8	80%	90%	47%	-10%

Recovery

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		19	56%	95%	55%	-39% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	60%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	95%
SA Screen Complete	95%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	54%
Valid Axis V GAF Score	100%	52%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	23	580 days	0.5	99%	90%	110%	9%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■		■	■	■	■	■		83%
Discharges	■		■				■	■	■	■	■		58%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

M4B Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	998	971	3%
Admits	1,113	1,060	5%
Discharges	798	755	6%
Transfers - In	27	36	-25% ▼
Transfers - Out	345	341	1%
Service Hours	83	104	-20% ▼
Bed Days	6,663	6,796	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		572	72%	80%	71%	-8%
● No Re-admit within 30 Days of Discharge		637	80%	85%	83%	-5%
● Follow-up within 30 Days of Discharge		267	47%	90%	42%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		1,077	97%	95%	91%	2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
Valid TEDS Data		98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	6 days	0.0	91%	90%	90%	1%

■ < 90%
 ■ 90-110%
 ■ > 110%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		84%
✓ SA Screen Complete		84%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	34	18% ▲
Admits	25	20	25% ▲
Discharges	31	22	41% ▲
Transfers - In	4	2	100% ▲
Service Hours	-	-	
Bed Days	5,153	5,718	-10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		29	94%	95%	69%	-1%
✓ No Re-admit within 30 Days of Discharge		27	87%	85%	87%	2%
✓ Follow-up within 30 Days of Discharge		26	90%	90%	47%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		27	75%	95%	55%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	234 days	0.5	71%	90%	110%	-19% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	80%	60%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	98%	54%
✓ Valid Axis V GAF Score	100%	52%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■			■	■	■	■	■	■	■	■	83%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

TRANSITIONAL LIVING PROGRAM

Connecticut Valley Hospital

Mental Health - Inpatient Services - Non-Certified Subacute

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	15	-13% ▼
Admits	5	8	-38% ▼
Discharges	13	8	63% ▲
Service Hours	-	-	
Bed Days	1,220	2,666	-54% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		11	85%	95%	86%	-10% ▼
✓ No Re-admit within 30 Days of Discharge		11	85%	85%	78%	0%
✓ Follow-up within 30 Days of Discharge		10	91%	90%	94%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		8	62%	75%	53%	-13% ▼

Bed Utilization

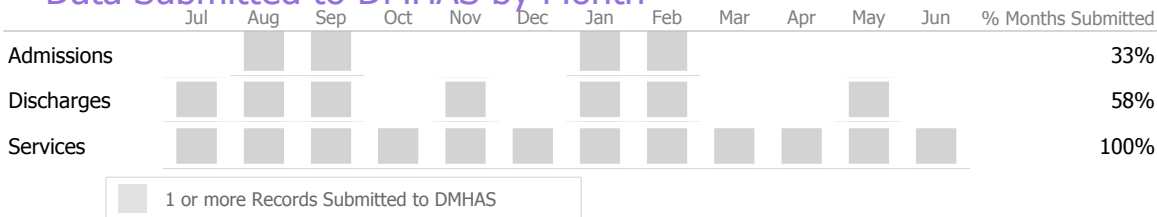
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	322 days	0.8	36%	90%	74%	-54% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates		92%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		96%
✓ SA Screen Complete		96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Non-Certified Subacute Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	2	400% ▲
Admits	8	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	86%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	78%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	94%	N/A

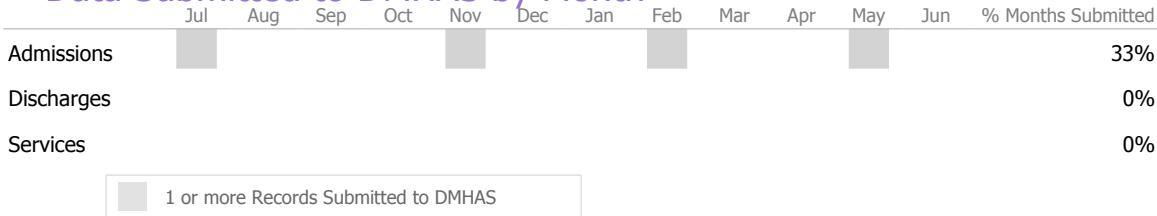
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic		
6 Month Updates	100%	92%
Cooccurring		
MH Screen Complete	88%	96%
SA Screen Complete	88%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1	14%	75%	53%	-61% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

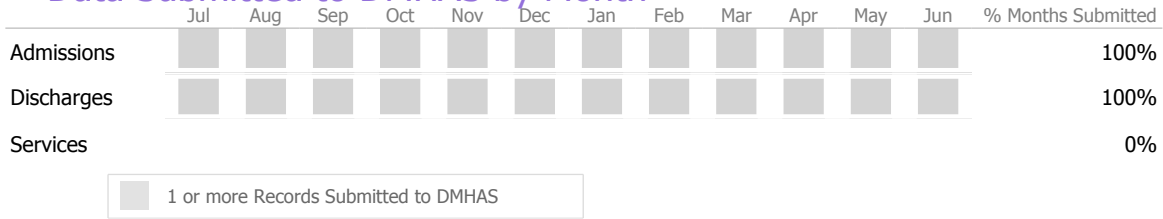
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Non-Certified Subacute Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	167	151	11% ▲
Admits	226	201	12% ▲
Discharges	215	207	4%
Service Hours	-	-	

Data Submitted to DMHAS by Month



* State Avg based on 4 Active UM Screening Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	28	0%
Admits	2	-	
Discharges	8	10	-20% ▼
Transfers - In	12	14	-14% ▼
Transfers - Out	6	4	50% ▲
Service Hours	5	23	-79% ▼
Bed Days	5,449	5,383	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	62%	95%	69%	-33% ▼
✓ No Re-admit within 30 Days of Discharge		8	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		2	40%	90%	47%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		15	56%	95%	55%	-39% ▼

Data Submission Quality

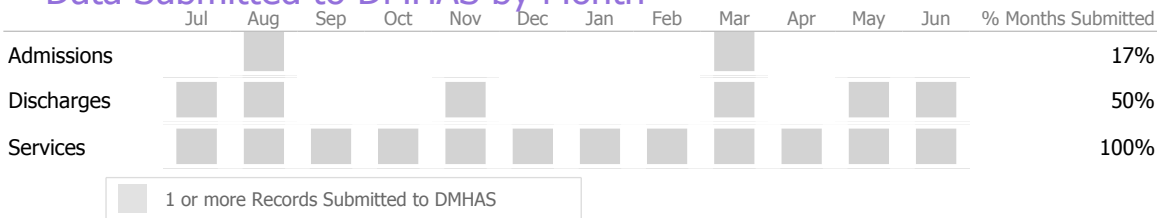
Data Entry	Actual	State Avg
Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
6 Month Updates		60%
Cooccurring	Actual	State Avg
MH Screen Complete		95%
SA Screen Complete		94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		54%
✓ Valid Axis V GAF Score		52%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	770 days	0.5	100%	90%	110%	10%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	29	-17% ▼
Admits	1	1	0%
Discharges	8	11	-27% ▼
Transfers - In	9	14	-36% ▼
Transfers - Out	2	4	-50% ▼
Service Hours	7	11	-34% ▼
Bed Days	5,431	5,461	-1%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	14%	95%	69%	-81% ▼
No Re-admit within 30 Days of Discharge		6	86%	85%	87%	1%
Follow-up within 30 Days of Discharge		0	0%	90%	47%	-90% ▼

Recovery

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		8	32%	95%	55%	-63% ▼

Data Submission Quality

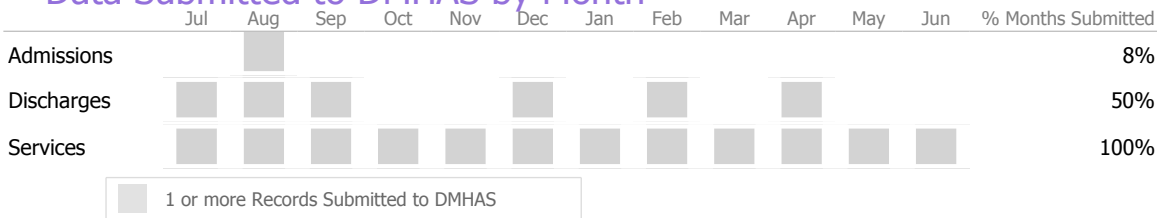
Data Entry	Actual	State Avg
Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
6 Month Updates		60%
Cooccurring	Actual	State Avg
MH Screen Complete		95%
SA Screen Complete		94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		54%
Valid Axis V GAF Score		52%

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	982 days	0.6	99%	90%	110%	9%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	27	-15% ▼
Admits	1	1	0%
Discharges	7	5	40% ▲
Transfers - In	10	12	-17% ▼
Transfers - Out	6	8	-25% ▼
Service Hours	2	62	-96% ▼
Bed Days	3,993	5,491	-27% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	95%	69%	5%
✓ No Re-admit within 30 Days of Discharge		7	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		2	29%	90%	47%	-61% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		15	62%	95%	55%	-33% ▼

Data Submission Quality

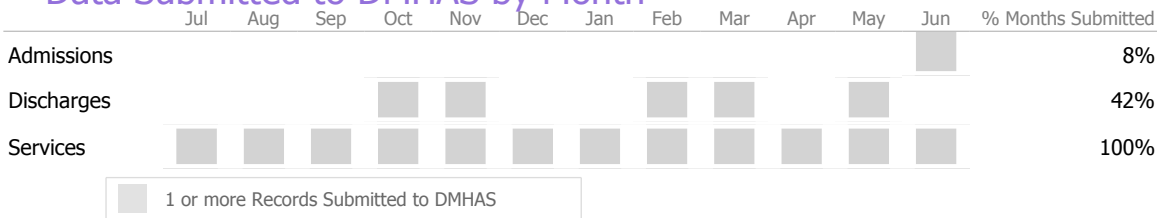
Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	46%	60%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	54%
✓ Valid Axis V GAF Score	100%	52%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	859 days	0.7	73%	90%	110%	-17% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	37	-3%
Admits	15	14	7%
Discharges	17	15	13% ▲
Transfers - In	5	7	-29% ▼
Transfers - Out	4	10	-60% ▼
Service Hours	11	8	43% ▲
Bed Days	5,568	6,829	-18% ▼

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	82%	95%	69%	-13% ▼
No Re-admit within 30 Days of Discharge		17	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge		9	64%	90%	47%	-26% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		18	64%	95%	55%	-31% ▼

Data Submission Quality

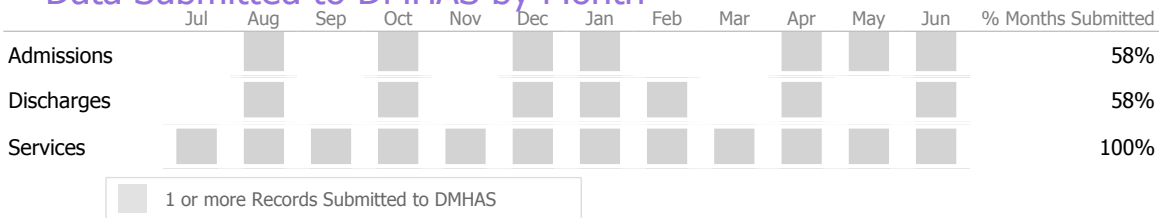
Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic		
6 Month Updates	73%	60%
Cooccurring		
MH Screen Complete	95%	95%
SA Screen Complete	90%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	54%
Valid Axis V GAF Score	92%	52%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	15	625 days	0.4	102%	90%	110%	12% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 26 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	63	32% ▲
Admits	56	39	44% ▲
Discharges	37	33	12% ▲
Transfers - In	14	13	8%
Transfers - Out	32	20	60% ▲
Service Hours	-	-	
Bed Days	6,087	5,722	6%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	8%	95%	31%	-87% ▼
No Re-admit within 30 Days of Discharge		36	97%	85%	96%	12% ▲
Follow-up within 30 Days of Discharge		1	33%	90%	50%	-57% ▼

Recovery

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		38	55%	95%	52%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	40%	72%
Cooccurring		
MH Screen Complete	97%	96%
SA Screen Complete	93%	95%
Diagnosis		
Valid Axis I Diagnosis	96%	98%
Valid Axis V GAF Score	92%	97%

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		18	210 days	0.2	93%	90%	98%	3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	68	35% ▲
Admits	53	45	18% ▲
Discharges	44	30	47% ▲
Transfers - In	29	9	222% ▲
Transfers - Out	38	22	73% ▲
Service Hours	-	3	-100% ▼
Bed Days	6,230	6,110	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	5%	95%	31%	-90% ▼
✓ No Re-admit within 30 Days of Discharge		43	98%	85%	96%	13% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	50%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		49	62%	95%	52%	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		72%
Cooccurring	Actual	State Avg
MH Screen Complete		96%
SA Screen Complete		95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		18	130 days	0.2	95%	90%	98%	5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	83	8%
Admits	46	55	-16% ▼
Discharges	42	46	-9%
Transfers - In	33	12	175% ▲
Transfers - Out	36	21	71% ▲
Service Hours	-	-	
Bed Days	6,379	6,088	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	21%	72%
Cooccurring	Actual	State Avg
MH Screen Complete	94%	96%
SA Screen Complete	94%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		1	2%	95%	31%	-93% ▼	
No Re-admit within 30 Days of Discharge		42	100%	85%	96%	15% ▲	
Follow-up within 30 Days of Discharge		0	0%	90%	50%	-90% ▼	
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		43	56%	95%	52%	-39% ▼	

Recovery

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	141 days	0.2	83%	90%	98%	-7%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	33	52% ▲
Admits	8	-	
Discharges	6	2	200% ▲
Transfers - In	29	15	93% ▲
Transfers - Out	29	12	142% ▲
Service Hours	1	3	-60% ▼
Bed Days	7,095	6,803	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	95%	31%	-95% ▼
✓ No Re-admit within 30 Days of Discharge		6	100%	85%	96%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	50%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		25	48%	95%	52%	-47% ▼

Data Submission Quality

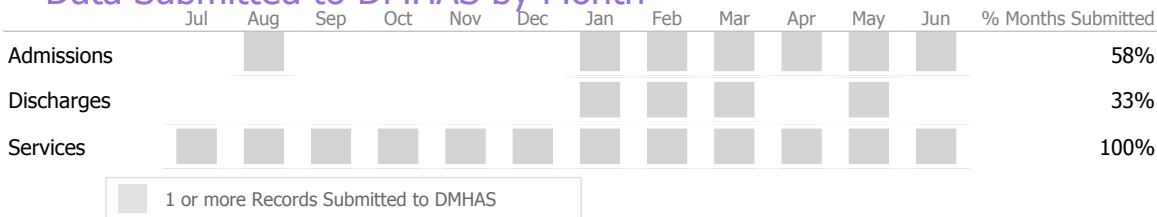
Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		72%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		96%
✓ SA Screen Complete		95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		22	678 days	0.4	88%	90%	98%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	25	28%	▲
Admits	3	5	-40%	▼
Discharges	3	-		
Transfers - In	21	10	110%	▲
Transfers - Out	19	13	46%	▲
Service Hours	-	-		
Bed Days	4,900	4,352	13%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	67%	95%	31%	-28% ▼
● No Re-admit within 30 Days of Discharge		2	67%	85%	96%	-18% ▼
✓ Follow-up within 30 Days of Discharge		2	100%	90%	50%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		11	31%	95%	52%	-64% ▼

Data Submission Quality

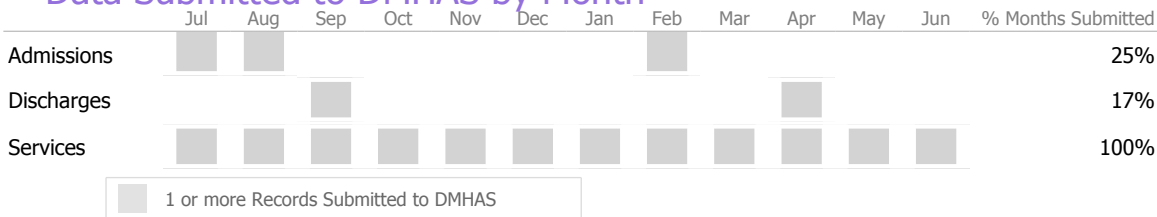
Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		72%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		96%
✓ SA Screen Complete		95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	858 days	0.4	112%	90%	98%	22% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs