

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,303	3,873	-15% ▼
	Admits	2,337	2,274	3%
	Discharges	2,206	2,916	-24% ▼
	Service Hours	1,133	1,783	-36% ▼
	Bed Days	35,232	32,012	10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 165 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Participation in Treatment		99%	80%	92%
✓ Access		99%	80%	88%
✓ Outcome		99%	80%	83%
✓ General Satisfaction		99%	80%	92%
✓ Respect		99%	80%	91%
✓ Recovery		98%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	2,422	72.8%
	Residential Services	642	19.3%
Addiction	Outpatient	262	7.9%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	954	29%	▲ 16%	Male	2,690	82%	▲ 60%
26-34	949	29%	23%	Female	606	18%	▼ 40%
35-44	565	17%	20%	Race			
45-54	553	17%	24%	White/Caucasian	2,337	71%	65%
55-64	201	6%	14%	Black/African American	546	17%	17%
65+	54	2%	4%	Other	198	6%	14%
Ethnicity				Unknown	137	4%	3%
Non-Hispanic	2,316	70%	75%	Asian	41	1%	1%
Hispanic-Other	712	22%	▲ 6%	Multiple Races	35	1%	1%
Hisp-Puerto Rican	118	4%	12%	Am. Indian/Native Alaskan	7	0%	1%
Unknown	107	3%	6%	Hawaiian/Other Pacific Islander	2	0%	0%
Hispanic-Cuban	37	1%	0%				
Hispanic-Mexican	13	0%	0%				

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	190	185	3%
Admits	188	174	8%
Discharges	179	181	-1%
Bed Days	6,361	6,207	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		126	70%	50%	80%	20% ▲
✓ No Re-admit within 30 Days of Discharge		164	92%	85%	94%	7%
● Follow-up within 30 Days of Discharge		112	89%	90%	83%	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		170	95%	75%	98%	20% ▲
● Abstinence/Reduced Drug Use		121	60%	70%	80%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	39 days	0.1	87%	90%	92%	-3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	249	309	-19% ▼
Admits	211	253	-17% ▼
Discharges	159	285	-44% ▼
Service Hours	1,133	1,783	-36% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	95%
Valid TEDS Data	94%	94%
On-Time Periodic		
6 Month Updates	7%	34%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	95%	99%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		71	45%	50%	52%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		228	91%	75%	89%	16% ▲
Employed		163	65%	50%	37%	15% ▲
Abstinence/Reduced Drug Use		171	68%	55%	58%	13% ▲
Stable Living Situation		212	84%	95%	87%	-11% ▼
Improved/Maintained Axis V GAF Score		122	66%	75%	60%	-9%
Self Help		81	32%	60%	25%	-28% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		85	91%	90%	84%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		83	40%	75%	74%	-35% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■		■	■		■	■	■	■	■	■	75%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

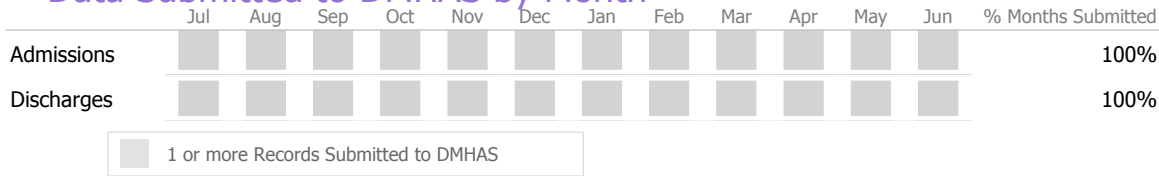
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,422	2,991	-19% ▼
Admits	1,546	1,503	3%
Discharges	1,495	2,106	-29% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	132	130	2%
Admits	109	104	5%
Discharges	107	103	4%
Bed Days	9,572	9,627	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		69	64%	70%	68%	-6%
No Re-admit within 30 Days of Discharge		103	96%	85%	93%	11%
Follow-up within 30 Days of Discharge		24	35%	90%	52%	-55%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	0%	11%
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	99%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		76	56%	70%	77%	-14%
Improved/Maintained Axis V GAF Score		104	95%	95%	94%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		27	124 days	0.2	97%	90%	90%	7%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	60	-45% ▼
Admits	26	56	-54% ▼
Discharges	29	54	-46% ▼
Bed Days	2,016	3,054	-34% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		22	76%	70%	68%	6% ▲
✓ No Re-admit within 30 Days of Discharge		28	97%	85%	93%	12% ▲
● Follow-up within 30 Days of Discharge		5	23%	90%	52%	-67% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	11%
Cooccurring		
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	98%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	100%

Recovery

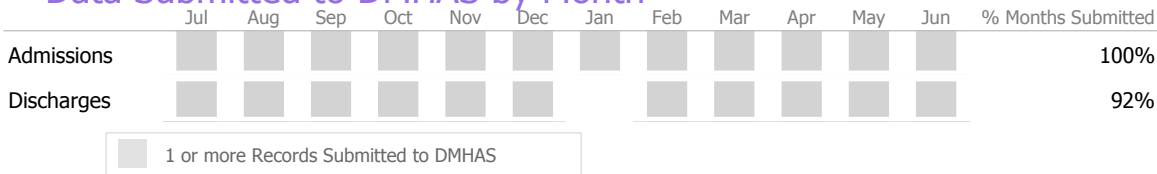
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		33	100%	70%	77%	30% ▲
✓ Improved/Maintained Axis V GAF Score		28	97%	95%	94%	2% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	74 days	0.2	110%	90%	90%	20% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	296	225	32% ▲
Admits	257	184	40% ▲
Discharges	237	187	27% ▲
Bed Days	17,283	13,124	32% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	11%
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		167	70%	70%	68%	0%
✓ No Re-admit within 30 Days of Discharge		232	98%	85%	93%	13% ▲
● Follow-up within 30 Days of Discharge		63	38%	90%	52%	-52% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		249	84%	70%	77%	14% ▲
✓ Improved/Maintained Axis V GAF Score		234	99%	95%	94%	4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		40	78 days	0.1	118%	90%	90%	28% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs