Bridge House
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - June 2014   (Data as of Sep 16, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	309	300	3%	
	Admits	63	73	-14%	▼
	Discharges	72	55	31%	▲
	S.Rehab/PHP/IOP	20,442	22,790	-10%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	307	96.8%
	Residential Services	10	3.2%

Consumer Satisfaction Survey   (Based on 123 FY13 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		97%	80%	92%
✓	Respect		96%	80%	91%
✓	Overall		95%	80%	91%
✓	Access		95%	80%	88%
✓	Quality and Appropriateness		95%	80%	93%
✓	General Satisfaction		94%	80%	92%
✓	Outcome		81%	80%	83%
✓	Recovery		80%	80%	79%

Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg	
18-25	25	8%	16%	
26-34	39	13%	23%	
35-44	50	16%	20%	
45-54	94	30%	24%	
55-64	81	26%	14%	▲
65+	20	6%	4%	

Gender

Gender	#	%	State Avg
Male	175	57%	60%
Female	134	43%	40%

Race

Race	#	%	State Avg	
White/Caucasian	200	65%	65%	
Black/African American	95	31%	17%	▲
Other	10	3%	14%	▼
Asian	2	1%	1%	
Multiple Races	2	1%	1%	
Am. Indian/Native Alaskan			1%	
Hawaiian/Other Pacific Islander			0%	
Unknown			3%	

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	258	83%	75%
Hisp-Puerto Rican	37	12%	12%
Hispanic-Other	12	4%	6%
Hispanic-Cuban	1	0%	0%
Unknown	1	0%	6%
Hispanic-Mexican			0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

880 Fairfield Ave. Soc Re 280
Bridge House
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	307	297	3%	
Admits	63	73	-14%	▼
Discharges	72	55	31%	▲
Service Hours	-	-		
Social Rehab/PHP/IOP Days	20,442	22,790	-10%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		244	100%	90%	81%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs