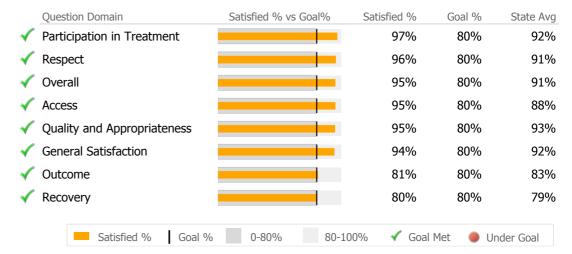
Bridge House

Bridgeport, CT

Reporting Period: July 2013 - June 2014 (Data as of Sep 16, 2014)

Provider Activity Monthly Trend Measure Actual 1 Yr Ago Variance % **Unique Clients** 300 3% 309 Admits 63 -14% 🔻 73 31% 🔺 72 Discharges 55 20,442 22,790 S.Rehab/PHP/IOP -10% ▲ > 10% Over 1 Yr Ago \checkmark > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type # % **Mental Health** Social Rehabilitation 307 96.8% **Residential Services** 10 3.2%

Consumer Satisfaction Survey (Based on 123 FY13 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	25	8%	16%	Male 🗾	175	57%	60%
26-34	39	13%	23%	Female	134	43%	40%
35-44	50	16%	20%				
45-54	94	30%	24%				
55-64	81	26%	▲ 14%	Race	#	%	State Avg
65+	20	6%	4%	White/Caucasian	200	65%	65%
				Black/African American 📙	95	31%	▲ 17%
Ethnicity	#	%	State Avg	Other	10	3%	▼ 14%
Non-Hispanic	258	83%	75%	Asian	2	1%	1%
Hisp-Puerto Rican	37	12%	12%	Multiple Races	2	1%	1%
Hispanic-Other	12	4%	6%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban	1	0%	0%	Hawaiian/Other Pacific Islander			0%
				Unknown			3%
Unknown	1	0%	6%				
Hispanic-Mexican			0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% L	Inder S	tate Avg

Bridge House Mental Health - Social Rehabilitation - Social Rehabilitation Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

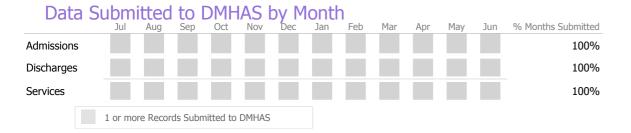
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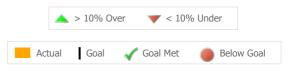
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	307	297	3%
Admits	63	73	-14% 🔻
Discharges	72	55	31% 🔺
Service Hours	-	-	
Social Rehab/PHP/IOP Days	20,442	22,790	-10%

Service Utilization

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	244	100%	90%	81%	10%
	Actual % vs Goal %				





* State Avg based on 39 Active Social Rehabilitation Programs