Thames River Community Services
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2012 - June 2013   (Data as of Dec 16, 2013)

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	12	8	50%	▲
—	Admits	4	1	300%	▲
	Discharges	3			
	Service Hours	577			

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		12	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		1	8%	17%
26-34		4	33% ▲	22%
35-44		5	42% ▲	20%
45-54		2	17%	24%
55-64			▼	13%
65+				4%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		12	100% ▲	74%
Hispanic-Cuban				0%
Hispanic-Mexican				0%
Hispanic-Other				7%
Hisp-Puerto Rican			▼	12%
Unknown				7%

Gender

Gender		#	%	State Avg
Female		10	83% ▲	40%
Male		2	17% ▼	60%

Race

Race		#	%	State Avg
White/Caucasian		8	67%	64%
Black/African American		3	25%	17%
Multiple Races		1	8%	1%
Am. Indian/Native Alaskan				1%
Asian				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	15%
Unknown				2%

☐ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program
Thames River Community Services
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
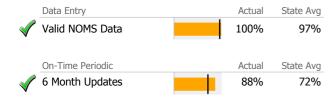Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	8	50%	▲
Admits	4	1	300%	▲
Discharges	3	-		
Service Hours	577	-		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		11	92%	85%	90%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		9	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		88%	72%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▮	▮				▮			▮			33%
Discharges		▮		▮					▮				25%
Services		▮	▮	▮	▮	▮	▮	▮	▮	▮	▮	▮	92%

▮ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

▮ Actual | Goal ✔ Goal Met ⬤ Below Goal

* State Avg based on 65 Active Supportive Housing – Scattered Site Programs