Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Provider Activity

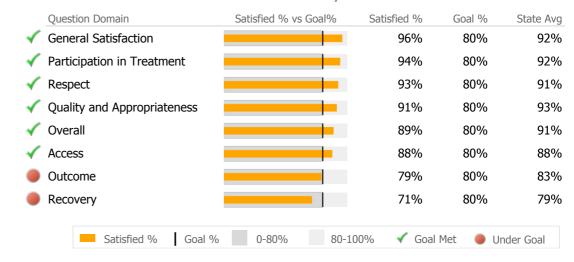




Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,773	96.9%
(Community Support	139	7.6%
	Case Management	96	5.2%
	Inpatient Services	60	3.3%

Consumer Satisfaction Survey (Based on 241 FY12 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	166	9%	17%	Female	1,089	60%	40 %
26-34	290	16%	22%	Male	739	40%	▼ 60%
35-44	328	18%	20%				
45-54	483	26%	24%				
55-64	379	21%	13%	Race	#	%	State Avg
65+	178	10%	4%	White/Caucasian	1,142	62%	64%
				Black/African American	351	19%	17%
Ethnicity	#	%	State Avg	Other 📕	282	15%	15%
Non-Hispanic	1,440	79%	74%	Unknown	36	2%	2%
Hispanic-Other	234	13%	7%	Asian	11	1%	1%
Hisp-Puerto Rican	102	6%	12%	Multiple Races	4	0%	1%
Unknown	31	2%	7%	Hawaiian/Other Pacific Islander	3	0%	0%
· ·	21			Am. Indian/Native Alaskan			1%
Hispanic-Mexican		1%	0%				
Hispanic-Cuban	1	0%	0%				
	Inique C	lionto	State Avo	▲ > 10% Over State Avg	> 10% l	Indor C	rato Ava

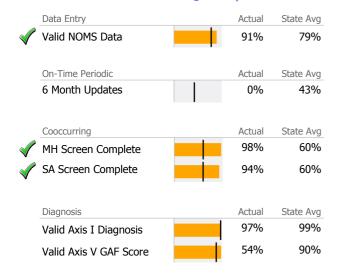
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

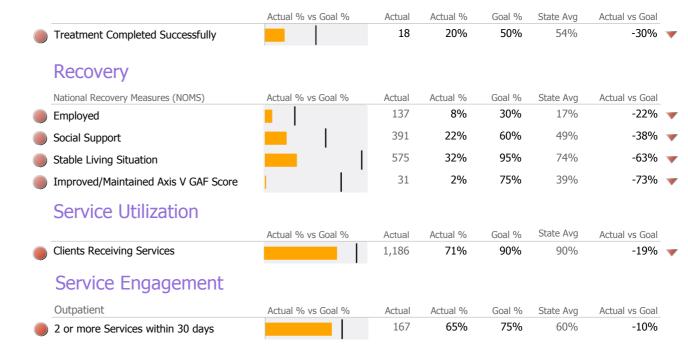
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,773	1,725	3%	
Admits	258	339	-24%	•
Discharges	103	216	-52%	•
Service Hours	11,547	13,734	-16%	•

Data Submission Quality



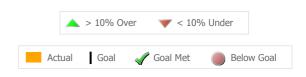
Discharge Outcomes



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%



^{*} State Avg based on 91 Active Standard Outpatient Programs

Acute Psychiatric Inpt.115-111

Norwalk Hospital

Mental Health - Inpatient Services - Acute Psychiatric

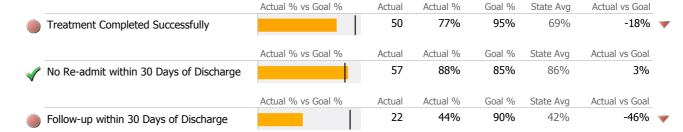
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	70	-14%	•
Admits	67	75	-11%	•
Discharges	65	78	-17%	•
Bed Days	384	517	-26%	•

Discharge Outcomes

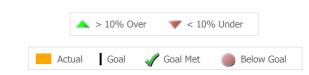


Bed Utilization



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Recoi	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 26 Active Acute Psychiatric Programs

Community Support Program

Norwalk Hospital

Mental Health - Community Support - CSP

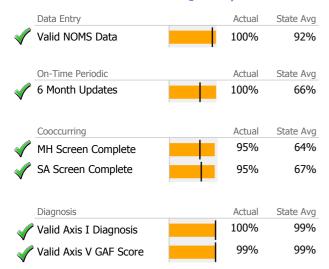
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

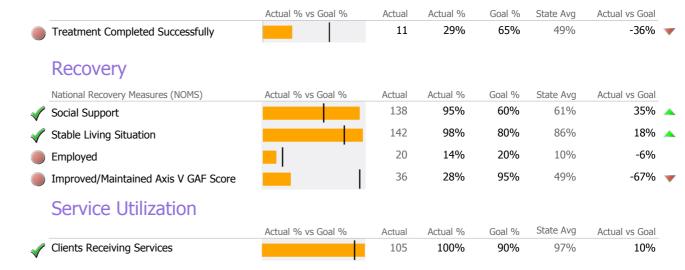
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	139	71	96%	•
Admits	130	35	271%	•
Discharges	40	59	-32%	•
Service Hours	2,355	1,256	87%	•

Data Submission Quality



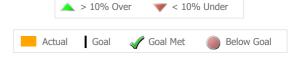
Discharge Outcomes



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%



^{*} State Avg based on 40 Active CSP Programs

Recovery Pathways

Norwalk Hospital

Mental Health - Case Management - Recovery Pathways

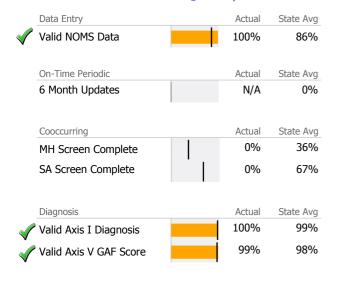
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

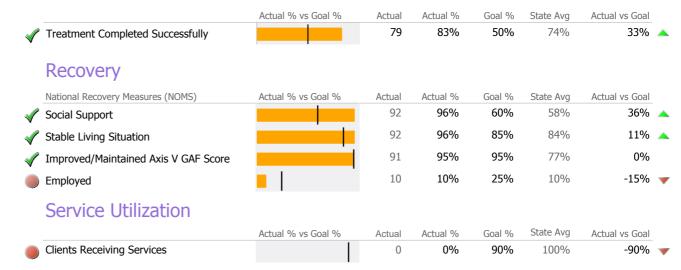
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	129	-26%	•
Admits	4	56	-93%	•
Discharges	96	45	113%	•
Service Hours	342	1,721	-80%	•

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS by Month





^{*} State Avg based on 24 Active Recovery Pathways Programs