#### Leeway, Inc.

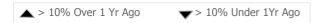
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

# **Provider Activity**





### Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	37	100.0%

#### Consumer Satisfaction Survey (Based on 29 FY12 Surveys)



# **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	5	14%	17%	Male	19	51%	60%
26-34	3	8%	<b>▼</b> 22%	Female	18	49%	40%
35-44	3	8%	<b>▼</b> 20%				
45-54	19	51%	<b>▲</b> 24%				
55-64	6	16%	13%	Race	#	%	State Avg
65+	1	3%	4%	Black/African American	23	62%	<b>▲</b> 17%
,				Other	7	19%	15%
<b>Ethnicity</b>	#	%	State Avg	White/Caucasian	7	19%	<b>▼</b> 64%
Non-Hispanic	31	84%	74%	Am. Indian/Native Alaskan			1%
Hisp-Puerto Rican	4	11%	12%	Asian			1%
Hispanic-Mexican	1	3%	0%	Multiple Races			1%
Hispanic-Other	1	3%	7%	Hawaiian/Other Pacific Islander			0%
	1	370		Unknown			2%
Hispanic-Cuban			0%				
Unknown			7%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% \	Inder S	tate Avg

#### 451 Putnm Next Stp Dv 2 931555

Leeway, Inc.

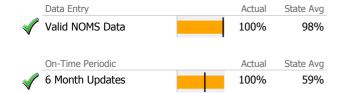
Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

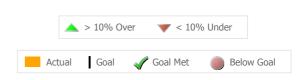
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

#### **Program Activity** Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Measure Variance % Actual 1 Yr Ago 17 100% 85% 80% 15% Stable Living Situation 17 17 0% Unique Clients 2 Admits Service Utilization Discharges 2 -100% 🔻 State Avg Actual % vs Goal % Actual Actual % Goal % Actual vs Goal Clients Receiving Services 17 100% 90% 90% 10% Service Hours 1,328 1,874 -29% 🔻

# **Data Submission Quality**







<sup>\*</sup> State Avg based on 52 Active Supportive Housing – Development Programs

#### **Leeway Welton 552**

Leeway, Inc.

Service Hours

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

90%

90%

10%

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

5

100%

#### **Program Activity** Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual Measure Variance % Actual 1 Yr Ago 5 100% 85% 80% 15% Stable Living Situation **Unique Clients** Admits 5 Service Utilization Discharges State Avg Actual % Actual % vs Goal % Actual Goal % Actual vs Goal

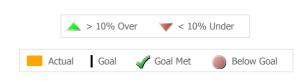
Clients Receiving Services

# **Data Submission Quality**



43





<sup>\*</sup> State Avg based on 52 Active Supportive Housing – Development Programs

#### **Next Steps SupportiveHsg931551**

Leeway, Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

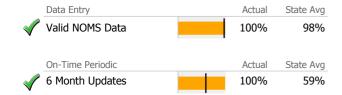
# **Program Activity**

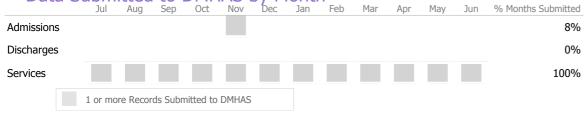
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	-	
Discharges	-	1	-100% 🔻
Service Hours	742	756	-2%

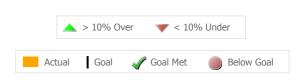
# Recovery



### **Data Submission Quality**







<sup>\*</sup> State Avg based on 52 Active Supportive Housing – Development Programs

#### **Pilots Housing CaseMgmt931-290**

Leeway, Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

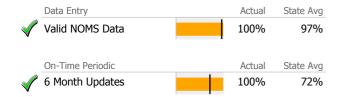
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	•
Admits	1	1	0%	
Discharges	1	-		
Service Hours	315	396	-21%	•

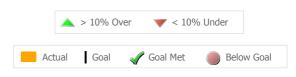
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b></b>	Stable Living Situation		6	100%	85%	90%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		5	100%	90%	96%	10%

## **Data Submission Quality**







<sup>\*</sup> State Avg based on 65 Active Supportive Housing – Scattered Site Programs