John J. Driscoll United Labor Agency Inc.

New Britain, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Provider Activity





Unique Clients by Level of Care

Program Type	ogram Type Level of Care Type					
Addiction						
	Employment Services		93	100.0%		

Consumer Satisfaction Survey (Based on 29 FY12 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	7	8%	17%	Male	79	85%	60%
26-34	19	20%	22%	Female	14	15%	▼ 40%
35-44	15	16%	20%				
45-54	38	41%	24 %				
55-64	14	15%	13%	Race	#	%	State Avg
65+			4%	White/Caucasian	66	71%	64%
,				Black/African American	23	25%	17%
Ethnicity	#	%	State Avg	Other	4	4%	▼ 15%
Non-Hispanic	90	97%	▲ 74%	Am. Indian/Native Alaskan			1%
Hisp-Puerto Rican	2	2%	12%	Asian			1%
Hispanic-Other	1	1%	7%	Multiple Races			1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander			0%
				Unknown			2%
Hispanic-Mexican			0%	,			
Unknown			7%				
	Unique C	Clients	State Avg	▲ > 10% Over State Avg	> 10% L	Jnder S	tate Avg

Riverview Ctr Voc Reh 863270

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Addiction - Employment Services - Employment Services

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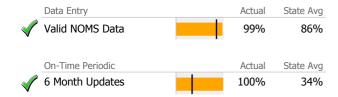
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	95	-2%
Admits	65	63	3%
Discharges	60	64	-6%
Service Hours	603	619	-3%

Recovery

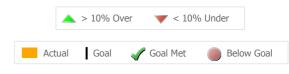


Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 7 Active Employment Services Programs