Hartford Behavioral Health

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Provider Activity





Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	1		
	Outpatient	1,469	100.0%

Consumer Satisfaction Survey (Based on 92 FY12 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	149	10%	17%	Female	812	55%	40 %
26-34	265	18%	22%	Male	656	45%	▼ 60%
35-44	342	23%	20%				
45-54	418	28%	24%				
55-64	224	15%	13%	Race	#	%	State Avg
65+	71	5%	4%	Other	840	57%	15%
				Black/African American	303	21%	17%
Ethnicity	#	%	State Avg	White/Caucasian	162	11%	▼ 64%
Hisp-Puerto Rican	770	52%	12%	Unknown	132	9%	2%
Non-Hispanic	442	30%	▼ 74%	Hawaiian/Other Pacific Islander	12	1%	0%
Hispanic-Other	157	11%	7%	Multiple Races	9	1%	1%
Unknown	97	7%	7%	Am. Indian/Native Alaskan	7	0%	1%
·				Asian	4	0%	1%
Hispanic-Mexican	2	0%	0%				
Hispanic-Cuban	1	0%	0%				
	Jnique C	lients	State Avg	▲ > 10% Over State Avg	′ > 10% L	Inder S	tate Avg

Mental Health Outpatient608210

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

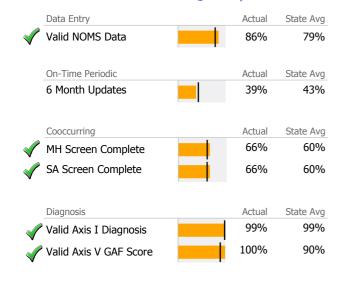
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

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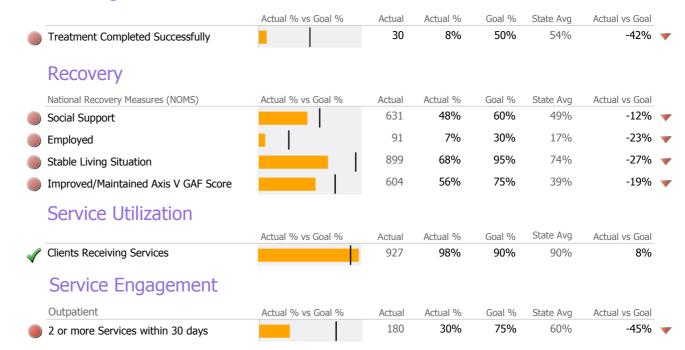
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,303	970	34%	•
Admits	620	360	72%	•
Discharges	383	286	34%	•
Service Hours	7,079	5,390	31%	•

Data Submission Quality



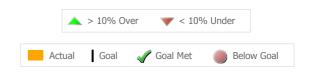
Discharge Outcomes



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%



^{*} State Avg based on 91 Active Standard Outpatient Programs

MH Outpatient 1st Init 608210X

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

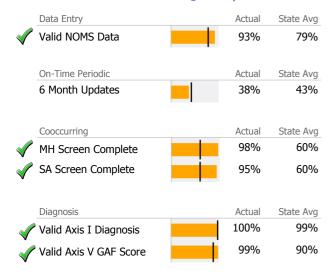
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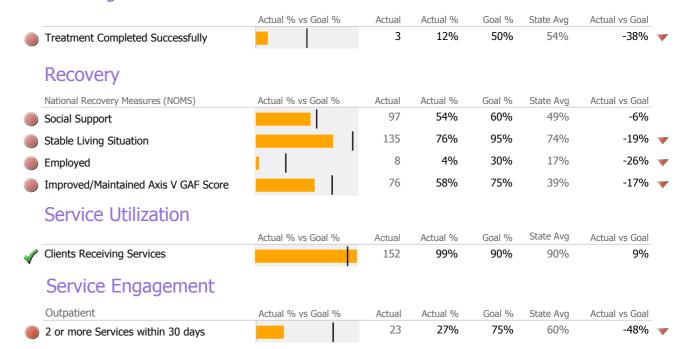
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	177	126	40%	•
Admits	85	20	325%	•
Discharges	25	34	-26%	•
Service Hours	1,084	851	28%	•

Data Submission Quality



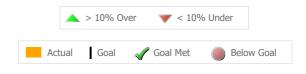
Discharge Outcomes



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													75%
Services													100%



^{*} State Avg based on 91 Active Standard Outpatient Programs