FSW Inc.

Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Provider Activity





Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	١		
	Community Support	110	96.5%
	Case Management	60	52.6%

Consumer Satisfaction Survey (Based on 59 FY12 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	5	4%	▼ 17%	Female	62	54%	40 %
26-34	20	18%	22%	Male	52	46%	▼ 60%
35-44	24	21%	20%				
45-54	33	29%	24%				
55-64	26	23%	13%	Race	#	%	State Avg
65+	6	5%	4%	White/Caucasian	64	56%	64%
				Black/African American	36	32%	▲ 17%
Ethnicity	#	%	State Avg	Other <mark>I</mark>	9	8%	15%
Non-Hispanic	78	68%	74%	Unknown	3	3%	2%
Hisp-Puerto Rican	25	22%	12%	Asian	1	1%	1%
Unknown	6	5%	7%	Multiple Races	1	1%	1%
Hispanic-Other	5	4%	7%	Am. Indian/Native Alaskan			1%
•	3	170	0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban							
Hispanic-Mexican			0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Jnder S	tate Avg

Community Supp Prog107280

FSW Inc.

Mental Health - Community Support - CSP

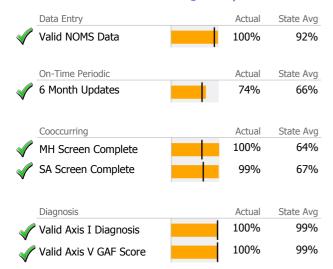
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

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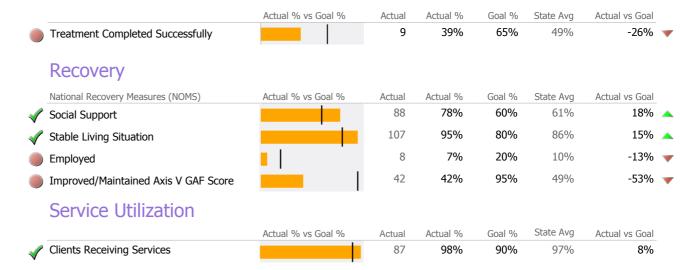
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	53	108%	•
Admits	81	24	238%	•
Discharges	24	22	9%	
Service Hours	1,990	1,033	93%	•

Data Submission Quality

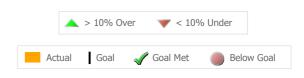


Discharge Outcomes



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 40 Active CSP Programs

Recovery Pathways

FSW Inc.

Mental Health - Case Management - Recovery Pathways

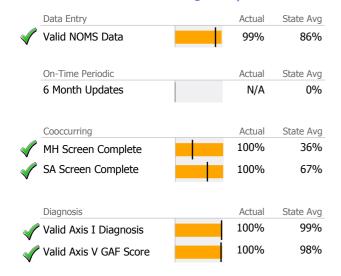
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

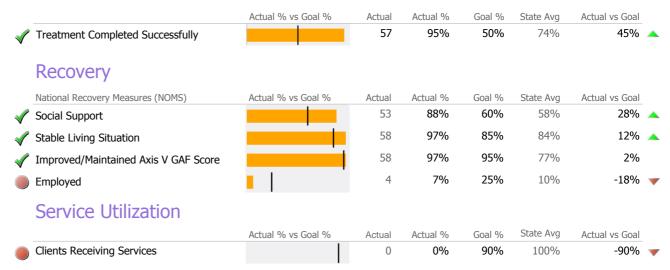
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	86	-30%	•
Admits	3	37	-92%	•
Discharges	60	30	100%	•
Service Hours	136	697	-80%	•

Data Submission Quality

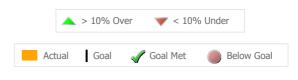


Discharge Outcomes



Data Submitted to DMHAS by Month





^{*} State Avg based on 24 Active Recovery Pathways Programs