

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	454	464	-2%
	Admits	437	457	-4%
	Discharges	422	448	-6%
	Service Hours	1,200	1,538	-22% ▼
	Bed Days	7,678	6,397	20% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	321	70.7%
	Outpatient	174	38.3%

Consumer Satisfaction Survey

(Based on 40 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ Respect		97%	80%	91%
✓ Access		97%	80%	88%
✓ Recovery		92%	80%	79%
✓ Outcome		92%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	69	15%	17%
26-34	134	30%	22%
35-44	116	26%	20%
45-54	107	24%	24%
55-64	26	6%	13%
65+	1	0%	4%

Ethnicity	#	%	State Avg
Non-Hispanic	382	84%	74%
Hisp-Puerto Rican	57	13%	12%
Hispanic-Other	15	3%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			7%

Gender	#	%	State Avg
Male	410	90%	60%
Female	44	10%	40%

Race	#	%	State Avg
White/Caucasian	280	62%	64%
Black/African American	89	20%	17%
Other	79	17%	15%
Asian	3	1%	1%
Unknown	3	1%	2%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	174	226	-23% ▼
Admits	139	189	-26% ▼
Discharges	121	195	-38% ▼
Service Hours	1,195	1,288	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	12%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	99%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		38	32%	50%	56%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		174	96%	75%	85%	21% ▲
Abstinence/Reduced Drug Use		120	66%	55%	56%	11% ▲
Self Help		106	58%	60%	21%	-2%
Stable Living Situation		158	87%	95%	82%	-8%
Improved/Maintained Axis V GAF Score		118	87%	75%	52%	12% ▲
Employed		49	27%	50%	34%	-23% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		50	82%	90%	58%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		85	63%	75%	74%	-13% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	256	229	12% ▲
Admits	235	223	5%
Discharges	242	209	16% ▲
Bed Days	5,924	5,272	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		189	78%	80%	80%	-2%
No Re-admit within 30 Days of Discharge		217	90%	85%	93%	5%
Follow-up within 30 Days of Discharge		119	63%	90%	54%	-27%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		234	97%	75%	90%	22% ▲
Abstinence/Reduced Drug Use		9	4%	70%	51%	-66% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	26 days	0.1	81%	90%	90%	-9%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	47	40% ▲
Admits	63	45	40% ▲
Discharges	59	44	34% ▲
Bed Days	1,754	1,125	56% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		53	90%	80%	80%	10% ▲
✓ No Re-admit within 30 Days of Discharge		56	95%	85%	93%	10%
● Follow-up within 30 Days of Discharge		22	42%	90%	54%	-48% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		59	100%	75%	90%	25% ▲
● Abstinence/Reduced Drug Use		36	55%	70%	51%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	29 days	0.1	120%	90%	90%	30% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs