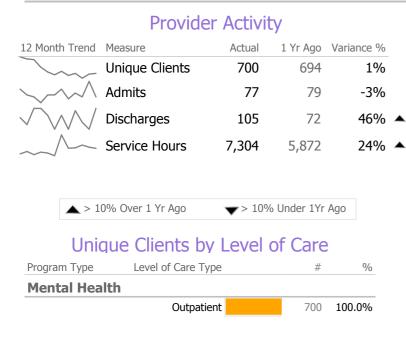
Backus Hospital

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)





Client Demographics

Age 18-25 | | 26-34 | | 35-44 | | 45-54 | 55-64 | 65+ |

Ethnicity

Unknown Hispanic-Other Hispanic-Cuban Hispanic-Mexican Hisp-Puerto Rican Non-Hispanic

% State Avg	#		Gender	tate Avg	St	%	#
64% 🔺 40%	448		Female	17%	\mathbf{v}	3%	19
36% 🔻 60%	252		Male	22%	\mathbf{v}	10%	68
				20%		15%	103
				24%		26%	184
% State Avg	#		Race	13%	۸	30%	209
87% 🔺 64%	609		White/Caucasian	4%		17%	117
7% 1%	50		Am. Indian/Native Alaskan				
6% 15%	41		Other	te Avg	Sta	%	#
1%			Asian	7%		96%	674
▼ 17%		1	Black/African American	7%		4%	26
1%			Multiple Races	0%			
0%			Hawaiian/Other Pacific Islander	0%			
2%			Unknown				
				12%	▼		
				74%	▼	,	

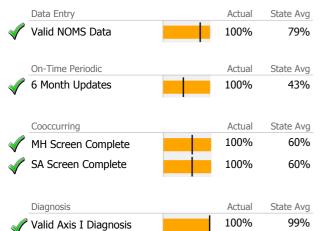
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	561	586	-4%	
Admits	30	43	-30% 🔻	
Discharges	69	55	25% 🔺	
Service Hours	5,774	4,661	24% 🔺	

Data Submission Quality

Valid Axis V GAF Score



Discharge Outcomes

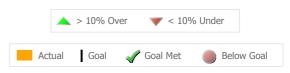
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		31	53%	50%	54%	3%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		473	84%	60%	49%	24%
Stable Living Situation		554	98%	95%	74%	3%
Employed	– 1	94	17%	30%	17%	-13%
						C 40/
Improved/Maintained Axis V GAF Score		58	11%	75%	39%	-64%
Improved/Maintained Axis V GAF Score Service Utilization	Actual % vs Goal %					
	Actual % vs Goal %	Actual 494	11% Actual % 100%	Goal %	39% State Avg 90%	-64% Actual vs Goal 10%
Service Utilization	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Service Utilization Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submitted to DMHAS by Month

76%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														83%
Discharges														100%
Services														92%
	1	or m	ore Recor	ds Subr	nitted to	DMHAS								

90%



* State Avg based on 91 Active Standard Outpatient Programs

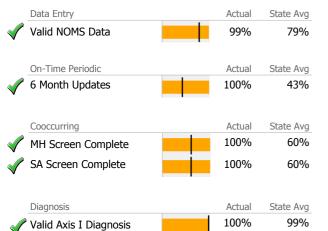
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	139	109	28%	
Admits	47	35	34%	
Discharges	36	16	125%	
Service Hours	1,530	1,211	26%	

Data Submission Quality

Valid Axis V GAF Score



Discharge Outcomes

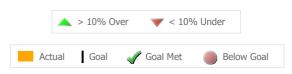
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	28%	50%	54%	-22%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		129	92%	60%	49%	32%
Stable Living Situation	· · · ·	135	96%	95%	74%	1%
Employed	•	21	15%	30%	17%	-15%
Improved/Maintained Axis V GAF Score	I	34	29%	75%	39%	-46%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		104	100%	90%	90%	10%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		39	83%	75%	60%	8%

Data Submitted to DMHAS by Month

92%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													92%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS	5							

90%



* State Avg based on 91 Active Standard Outpatient Programs