ACCESS Agency

Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Provider Activity





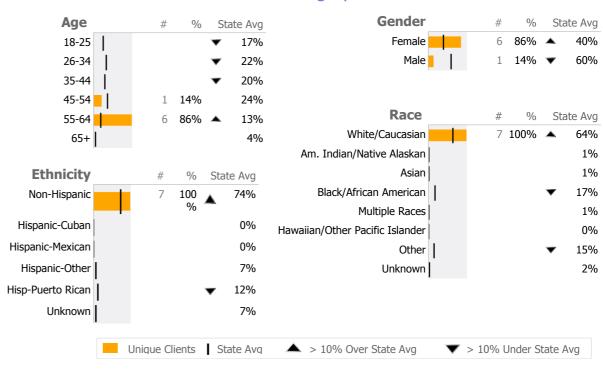
Unique Clients by Level of Care

Program Type	Level of Care Type	#	%	
Mental Health	l			
	Case Management	7	100.0%	

Consumer Satisfaction Survey (Based on 4 FY12 Surveys)



Client Demographics



Next Steps SupportiveHsg414551

ACCESS Agency

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal % State Avg

Actual vs Goal

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	4	75% 🔺
Admits	3	-	
Discharges	3	-	
Service Hours	195	196	-1%

Recovery

National Recovery Measures (NOMS)

Stable Living Situation		6	86%	85%	90%	1%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	100%	90%	96%	10%

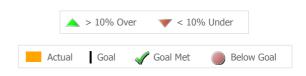
Actual % vs Goal %

Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	100%	97%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	72%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													25%
Services													50%
	1 or m	ore Recor	ds Sub	mitted to	DMHAS	5							



^{*} State Avg based on 65 Active Supportive Housing – Scattered Site Programs