## Monthly Quality Directors Telephone Conference Call Thursday – 5/21/2015 9am – 10am

## **MINUTES**

FY16 Quality Directors telephone Conference call schedule – see attached

FY15 Third Quarter QUALITY REPORTS: draft 3<sup>rd</sup> quarter reports have been sent to providers for their review and feedback. Final 3<sup>rd</sup> Quarter reports will be distributed on June 15<sup>th</sup>. Any issues identified can be sent to Mark.

MONTHLY Data quality monitoring newsletters will continue to be sent to all providers and providers identified as having problems in these areas will be contacted to ensure corrective action take place. For the month of June 2015. The EQMI Newsletter will focus on Extract Error correction processes at the provider level to ensure that each provider submitted monthly extracts to DDaP have a comprehensive error correction process in place. See the link to the DMHAS DDaP quick tips for file submitters and the link to the error correction guide:

http://www.ct.gov/dmhas/lib/dmhas/eqmi/Filesubmissionsquicktips.pdf

http://www.ct.gov/dmhas/lib/dmhas/eqmi/DDaP-DEFECT.pdf

DSM 5/GAF – ICD 10 – DMHAS plans to implement ICD 10 into the WITs and DDaP data systems on or before October 2015. For further federal information regarding this initiative, please find the following federal CMS link:

http://www.cms.gov/Medicare/Coding/ICD10/index.html?redirect=/icd10/

Consumer Satisfaction Survey Update: Karin Haberlin and Kristen Miller are the project managers for this initiative and can be contacted if you have questions. Approximately 10K surveys have been entered and the due date for your agency's submission is June 30, 2015, the end of 2015 fiscal year. All materials can be found at the following EQMI link:

http://www.ct.gov/dmhas/cwp/view.asp?a=2900&q=334726

Behavioral Health Homes Health Assessment requirements: For all BHH clients who opt into the BHH initiative will need a Health assessment completed for them in the WITs and or DDaP applications. Please find the DDaP application's Health Assessment that will be used for these purposes. The assessment can be found under the assessment tab in DDaP at the clients level:

http://www.ct.gov/dmhas/lib/dmhas/eqmi/DDaPHealthAssessment.pdf

If you have any questions or concerns regarding this initiative, please be sure to contact Cheryl Stockford at Cheryl.Stockford@ct.gov

BHH Insurance: For those consumers identified as part of this initiative be sure to enter the BHH insurance type, start date, and Medicaid number. The Medicaid number will be the same as the "regular" Medicaid number so be sure they are the entered in the same fashion.

If you have any questions regarding this initiative please caontact Cheryl Stockford at <a href="mailto:Cheryl.Stockford@ct.gov">Cheryl.Stockford@ct.gov</a>

Next Tele. Conf Call: June 25, 2015