Monthly Quality Directors Telephone Conference Call Thursday – 2/19/2015

MINUTES

FY15 Quality Directors tele. Conf. call schedule: 3/19; 4/23; 5/21; 6/25 – all calls start at 9am.

FY15 Second Quarter QUALITY REPORTS: Unfortunately DMHAS is experiencing technical problems and it appears that we need to postpone the reports to the first week in March.

MONTHLY DATA QUALITY MONITORING NEWSLETTER

December – LOS outliers

January – PA updates

Feb. - LOS Outliers

DMHAS EQMI has been focusing its data quality efforts on length of stay outliers and periodic assessment updates. These data management strategies are designed to ensure that the quality reports are returning the best performance data for providers and for statewide averages. It is very important that providers pay close attention to these data quality issues and make corrections and or updates when necessary. All DMGAS Data Quality Newsletters are now posted on the EQMI web page.

DSM 5/GAF – ICD 10: Any provider wishing to convert to the DSM 5 should contact Mark for extract testing purposes. The GAF reporting requirement will continue under the DSM 5 reporting processes. ICD 10 reporting is scheduled to be implemented in October 2015.

CONSUMER SATISFACTION SURVEY UPDATE: Any questions regarding FY15 CSS, please contact Karin Haberlin at (860) 418-6842.

CRITICAL INCIDENT Reporting – DMHAS plans to add a new question at the bottom of the C.I. reporting forms regarding domestic violence. Once that language is agreed upon we'll be sure to pass it along.

BHH Insurance start and end date (extracts rules) – Some providers have contact Mark to better understand the extract rules regarding the newly implemented Behavioral Health Home Insurance (BHH) field. If you continue to have questions, please do not hesitate to contact Mark at mark.mcandrew@ct.gov or by calling him at (860) 418 – 6843.

State-operated Facility Quality Directors items:

- ➤ WITs data data issues continue to be analyzed to develop corrective options.
- > State –operated outliers Reports sent to MSS managers via snail mail
- ➤ State-operated affiliate Data Quality Review Due date of March 15th has been established
- ➤ Change Control Request Process (reports) all report change controls to be sent to mark.mcandrew@ct.gov or mha-ooc-cc dmhas for processing.
- Next Tele. Conf Call: March 19, 2015