<div align="center">

Monthly Quality Directors Telephone Conference Call
Tuesday – 8/14/2014
9am – 10am

</div>

Call in #: (866) 763-5185
Code: 5815602

<div align="center">

Minutes

</div>

FY14 ANNUAL QUALITY REPORT UPDATE

Mark outlined the expected FY14 Annual Quality Report timelines; August 14 (today) providers can expect the preliminary reports to be sent to all providers for review and comments, then on September 15 the final reports will be sent and posted to the EQMI web.

Mark will be contacting each state-operated LMHA to determine who the agency has designated as the contract monitor for data quality and performance reviews. An Office of the Commissioner meeting will be scheduled to discuss the varying monitoring processes and to introduce new monitoring tools developed by EQMI.

MONTHLY DATA QUALITY MONITORING NEWSLETTER

Mark explained that the next bi-monthly data quality tele conf call (two calls) is scheduled for Thursday August 21nd, first call is at 9am and the next call is at 10am. Monthly Data Quality Newsletters will continue to be sent to all providers with follow-up e-mails asking for corrective action plan when problems exist.

DSM 5 and ICD 10

Value Options has postponed the implementation of the DSM 5 for one year. DMHAS has discussed with some providers the testing of their DSM 5 files with a September date for potential implementation. All providers considering DSM 5 implementation should contact Mark McAndrew. DDaP will be able to accept both DSM V – R and DSM 5. State-operated Facilities has transitions to DSM 5 with the implementation of their new EHR called WITs.

CONSUMER SATISFACTION SURVEY UPDATE

Approximately 24K CSS have been collected. Any questions or concerns should be directed toward Karin Haberlin (860) 418- 6842. Analysis is underway.

CRITICAL INCIDENT DATA BASE IMPLEMENTATION

There are two August provider forums scheduled (20th and 27th) for to kick off the implementation of the newly developed critical incident and closure data base which is designed as another portal in the DDaP system. All providers will be expected to participate with state-operated LMHAs collecting and entering their affiliate C.I. into the database. Training dates, times and information are on the EQMI web page beginning in August. Go-live for C.I. data entry activities for all providers is October 1, 2014. Current processes stay the same until further notice and any questions or concerns should be directed to Karin Haberlin, Project Manager (860) 418-6842.

WITs IMPLEMENTATION

This is the state-operated new EHR data system and the go-live date wass August 4th. The Quality Reports due out August 14th will encompass the Avatar data from the old state operated data system. FY15 First quarter reports will encompass WITs data for the state-operated facilities.

➢ **Next Tele. Conf Call: Thursday – September 18th at 9am**