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DEPARTMENT OF MENTAL HEALTH & ADDICTION SERVICES

MONTHLY PROVIDER DATA QUALITY

NEWSLETTER

July 23, 2014

Monthly Admissions, Discharges, and Services Requirements

In an effort to continue to communicate to DMHAS funded and state operated providers data quality issues that greatly affect DMHAS' ability to report accurate information to providers, federal, state authorities and legislative committees, DMHAS EQMI continues to send **Monthly Provider Data Quality Newsletter** that will inform providers of important data quality issues that have been identified and that will need provider's immediate attention to review and correct.

To that end, this month's newsletter addresses a data quality issue as it relates providers' contractual requirement to submit monthly admission, discharges and services. For programs that fall under this requirement it has come to the attention of DMHAS that some providers are not submitting these data in a timely fashion. The effects of NOT following this contractual requirement are as follows:

- DMHAS EQMI is unable to calculate human service contract performance outcome measures for contract monitoring and provider quality reports purposes resulting in provider poor performance evaluations in these areas.
- DMHAS Federal reporting requirements, for example, TEDS data reporting, is greatly affected and if the federal data quality standard of 90% or better is not attained then federal funding levels for programs could be negatively affected.
- 3) Established Freedom of Information Requests, which are legislatively mandated, for accurate aggregate performance outcome data becomes negatively impacted.
- 4) The Legislative level Program Performance, Review and Investigation (PRI) Committee regularly review and evaluates DMHAS impact on program impact on consumer outcomes. Poor data affects DMHAS' ability to report accurate information to the committee.
- 5) Ongoing DMHAS System Analysis and Performance that determine "best practices" initiative impact on consumer's behavioral health outcomes is difficult when data is unreliable.

The following are DMHAS EDW reports, found in the EDW data quality folder, that will help you to monitor periodic assessment updates and completeness:

- > Monthly Admission and Discharges Submission Report
- > Monthly Service Submission Report
- > Service Summary and Detail Report
- > Program Roster Report

Please make every effort to ensure that these monthly data submission requirements are met. Questions? Contact: Mark McAndrew, at mark.mcandrew@ct.gov