Bi-Monthly Data Quality Telephone Conference Call(s)
Thursday August 21, 2014
Minutes

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FY14 ANNUAL QUALITY REPORT UPDATE

Mark outlined that FY14 Annual Quality Report timelines; August 15 providers received their expected the preliminary reports. All providers have until September 14th for review and feedback and then the final reports will be re-sent to providers and will be posted to the EQMI web.

Mark will be contacting each state-operated LMHA to determine who the agency has designated as the contract monitor for data quality and performance reviews. An Office of the Commissioner meeting will be scheduled to discuss the varying monitoring processes and to introduce new monitoring tools developed by EQMI. EQMI staff are now conducting Agency data quality reviews on all state-operated and PNP LMHAs. Any issues will be brought to the attention of the agency's CEO.

MONTHLY DATA QUALITY MONITORING NEWSLETTER

Monthly Data Quality Newsletters will continue to be sent to all providers with follow-up e-mails asking for corrective action plan when problems exist. This year, so far, LOS outlier, 6 month PA updates and admission, discharge and service requirement NEWSLETTERS have been distributed.

DSM 5 and ICD 10

Value Options has postponed the implementation of the DSM 5 for one year. DMHAS has discussed with some providers the testing of their DSM 5 files. All providers considering DSM 5 implementation should contact Mark McAndrew. DDaP will be able to accept both DSM V – R and DSM 5. State-operated Facilities has transitions to DSM 5 with the implementation of their new EHR called WITs.

CONSUMER SATISFACTION SURVEY UPDATE

Approximately 24K CSS have been collected. Any questions or concerns should be directed toward Karin Haberlin (860) 418- 6842. Analysis is underway.

CRITICAL INCIDENT DATA BASE IMPLEMENTATION

There are two August provider forums scheduled (20th and 27th) for to kick off the implementation of the newly developed critical incident and closure data base which is designed as another portal in the DDaP system. All providers will be expected to participate with state-operated LMHAs collecting and entering their affiliate C.I. into the database. Training dates, times and information are on the EQMI web page beginning in August. Go-live for C.I. data entry activities for all providers is October 1, 2014. Current processes stay the same until further notice and any questions or concerns should be directed to Karin Haberlin, Project Manager (860) 418-6842.

➢ **Next Tele. Conf Call: Thursday – October 23rd at 9am and 10am**