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|  | STATE OF CONNECTICUTDEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES*A Healthcare Service Agency* |
| NED LAMONTGOVERNOR |  | MIRIAM E. DELPHIN-RITTMON, Ph.D.COMMISSIONER |

September, 2019

Dear Program Participant:

We invite you to join our annual consumer satisfaction survey. **You decide if you want to take part**, and which questions to answer. The survey is anonymous. You will not be asked for your name or anything else that identifies you. Your agency will do its best to keep your answers private.

Please give your honest opinion of services. We appreciate your time and effort, and look forward to using the information to improve services for you.

Thank you!

Michael Girlamo, LMSW

Director, Evaluation, Quality Management, and Improvement Division

Department of Mental Health and Addiction Services