



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 2nd Quarter 2019

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 2nd Quarter 2019							
Wallingford PD	98.85	East Lyme ECC	95.19	CSP Troop E	92.89	Weston ECC	90.75
Southington PD	97.81	Milford PD	95.19	Ridgefield PD	92.89	Derby PD	90.65
Clinton ECC	97.77	Valley Shore ECC	95.15	Rocky Hill PD	92.76	Manchester PD	90.35
Newtown PD	97.72	CSP Troop D (Secondary)	95.07	Winsted PD	92.69	Shelton PD	90.27
Madison PD	97.61	LCD	95.04	Wolcott PD	92.66	Canton PD	90.15
East Haven PD	97.52	Cromwell PD	95.03	Southbury PD	92.61	Guilford ECC	90.12
QVECC	97.28	Western CT Comm CTR	95.01	Granby PD	92.57	Bridgeport ECC	90.07
Branford PD	97.23	NWC TPS	94.99	CSP Troop C (Secondary)	92.50	CSP Troop H	89.76
Greenwich PD	97.18	Fairfield ECC	94.85	Meriden PD	92.50	New Canaan PD	89.44
Bristol PD	97.12	New Haven ERC	94.70	Vernon PD	92.48	Hamden ECC	89.34
New London PD	97.05	CSP Troop A	94.62	East Windsor PD	92.42	Seymour PD	88.59
Mohegan Tribal PD	97.02	West Haven ERS	94.45	Wethersfield PD	92.11	Windsor PD	88.56
Redding PD	96.86	CSP Troop K (Secondary)	94.43	Avon PD	92.09	New Britain ERC	88.41
Groton ECC	96.60	New Fairfield PD	94.33	Farmington PD	92.06	Montville ECC	88.32
West Hartford PD	96.58	Glastonbury PD	94.28	Plymouth PD	92.02	CSP Troop F (Secondary)	87.89
Ledyard ECC	96.28	Newington PD	94.04	Stratford ECC	91.98	Hartford ECC	87.60
Mashantucket PS	96.26	CSP Troop B	93.93	Wilton PD	91.93	Ansonia PD	87.41
Waterford ECC	96.24	Watertown PD	93.86	Monroe PD	91.84	Westport PD	86.90
Brookfield PD	96.12	CSP Troop I	93.77	Enfield ECC	91.84	CSP Troop G	86.24
Plainville PD	96.10	Trumbull PD	93.75	East Hartford PD	91.74	Putnam PD	86.22
New Milford PD	96.00	North Haven PD	93.55	CSP BIA	91.71	Windsor Locks PD	86.18
CSP Troop L	95.98	Orange PD	93.53	North Branford PD	91.70	Bethel PD	85.96
Willimantic SB ECC	95.98	Woodbridge PD	93.48	Suffield PD	91.52	Cheshire PD	85.89
South Windsor PD	95.89	Stonington PD	93.32	Berlin PD	91.34	Stamford ECC	85.50
Norwich PD	95.67	Thomaston PD	93.25	Easton PD	91.21	Norwalk PD	84.99
Uconn PD	95.67	Old Saybrook PD	93.09	Middletown CC	91.15		
Naugatuck PD	95.63	Darien PD	93.04	Bloomfield PD	91.02		
Tolland County ECC	95.60	All PSAPs - Average	92.92	Simsbury PD	90.97		

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