

Percentage of 911 Calls Answered Within 10 Seconds
Monthly 2019

PSAP	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
ANSONIA PD	90.86	88.07	89.07										89.33
AVON PD	95.18	94.09	92.23										93.83
BERLIN PD	93.85	96.56	90.74										93.72
BETHEL PD	86.86	88.93	91.29										89.03
BLOOMFIELD PD	85.3	89.3	91.07										88.56
BRANFORD PD	97.29	97.97	97.11										97.46
BRIDGEPORT ECC (ACD)	90.35	89.23	86.4										88.66
BRISTOL PD	96.91	97.33	97.18										97.14
BROOKFIELD PD	95.38	93.99	95.43										94.93
CANTON PD	91.03	86.57	91.26										89.62
CHESHIRE PD	89.56	89.18	89.38										89.37
CLINTON ECC	98.87	98.02	97.43										98.11
CROMWELL PD	96.14	94.66	97.55										96.12
CSP TROOP A	91.93	93.06	91.87										92.29
CSP TROOP B	94.38	95.79	95.54										95.24
CSP TROOP C (Secondary)	93.16	92.24	93.56										92.99
CSP TROOP D (Secondary)	90.16	92.23	92.38										91.59
CSP TROOP E	95.98	96.52	96.44										96.31
CSP TROOP F (Secondary)	94.5	92.62	94.54										93.89
CSP TROOP G	87.54	87.76	88.36										87.89
CSP TROOP H	87.56	87.02	87.64										87.41
CSP TROOP I	87.96	89.41	90.47										89.28
CSP TROOP K (Secondary)	96.18	93.91	94.27										94.79
CSP TROOP L	95.43	96.48	95.24										95.72
CSP BIA	96.36	97.8	95.89										96.68
DARIEN PD	90.84	93.59	93.63										92.69
DERBY PD	86.59	89.15	91.67										89.14
EAST HARTFORD PD	91.76	92.73	93.58										92.69
EAST HAVEN PD	97.3	97.01	97.32										97.21
EAST LYME ECC	96.88	95.14	95.44										95.82
EAST WINDSOR PD	94.07	93.39	92.99										93.48
EASTON PD	92.59	94.53	94.92										94.01
ENFIELD ECC	86.48	86.34	89.28										87.37

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FAIRFIELD ECC	94.07	95.21	92.8										94.03
FARMINGTON PD	95.05	94.02	92.5										93.86
GLASTONBURY PD	79.14	83.92	82.31										81.79
GRANBY PD	95.73	87.89	90.36										91.33
GREENWICH PD	97.79	96.27	96.72										96.93
GROTON ECC	96.79	96.28	96.85										96.64
GUILFORD ECC	91.61	91.69	92.96										92.09
HAMDEN ECC	88.31	89.62	89.39										89.11
HARTFORD ECC	85.11	86.82	87.87										86.60
LEDYARD ECC	95.49	93.47	96.56										95.17
LITCHFIELD COUNTY DISP	95.36	95.99	96.77										96.04
MADISON PD	97.6	98.57	98.23										98.13
MANCHESTER PD	91.08	90.61	91.76										91.15
MASHANTUCKET PS	100	100	100										100.00
MERIDEN PD	91.37	92.54	92.08										92.00
MIDDLETOWN CC	90.84	90.57	91.95										91.12
MILFORD PD	96.84	95.54	96.24										96.21
MOHEGAN TRIBAL PD	98.46	98.91	99.69										99.02
MONROE PD	92.6	90.88	91.71										91.73
MONTVILLE ECC	90.17	91.58	89.18										90.31
NAUGATUCK PD	95.33	96.18	96.15										95.89
NEW BRITAIN ERC	89.3	89.39	87.68										88.79
NEW CANAAN PD	90.53	90.05	84.31										88.30
NEW FAIRFIELD PD	92.34	96.19	98.51										95.68
NEW HAVEN ERC (ACD)	92.28	94.91	83.95										90.38
NEW LONDON PD	97.74	97.08	98.02										97.61
NEW MILFORD PD	95.21	97.26	95.03										95.83
NEWINGTON PD	97.01	96.75	95.81										96.52
NEWTOWN PD	98.07	98.49	98.03										98.20
NORTH BRANFORD PD	92.69	93.33	92.18										92.73
NORTH HAVEN PD	92.05	92.38	96.17										93.53
NORWALK PD	86.69	86.94	86.96										86.86
NORWICH PD	95.95	94.44	95.92										95.44

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NW CT PUB SAFETY (ACD)	95.59	95.64	96.22										95.82
OLD SAYBROOK PD	94.88	94.62	94.72										94.74
ORANGE PD	93.99	92.63	92.4										93.01
PLAINVILLE PD	95.53	94.71	93.98										94.74
PLYMOUTH PD	97.64	94.82	95.3										95.92
PUTNAM PD	89.92	88.5	83.94										87.45
QUINEBAUG VALLEY ECC	95.03	96.51	97.93										96.49
REDDING PD	77.07	84.88	95.32										85.76
RIDGEFIELD PD	95.31	90.1	92.33										92.58
ROCKY HILL PD	91	89.85	92.15										91.00
SEYMOUR PD	90.66	95.18	88.54										91.46
SHELTON PD	89.52	90.35	91.57										90.48
SIMSBURY PD	91.71	90.63	95.04										92.46
SOUTH WINDSOR PD	97.14	97.21	97.96										97.44
SOUTHBURY PD	92.77	92.31	92.72										92.60
SOUTHINGTON PD	97.93	97.42	98.02										97.79
STAMFORD ECC	80.89	82.51	83.99										82.46
STONINGTON PD	96.38	95.35	93.2										94.98
STRATFORD ECC	90.03	92.11	90.21										90.78
SUFFIELD PD	91.87	94.42	94.92										93.74
THOMASTON PD	77.12	95.71	93.94										88.92
TOLLAND COUNTY ECC	96.84	96.39	95.4										96.21
TRUMBULL PD	94.46	93.44	89.14										92.35
UCONN PD	95.18	96.36	97.39										96.31
VALLEY SHORE ECC	94.35	93.89	94.81										94.35
VERNON PD	93.21	93.46	93.65										93.44
WALLINGFORD PD	98.28	98.25	98.74										98.42
WATERFORD ECC	96.57	96.5	96.61										96.56
WATERTOWN PD	95.22	95.76	95.62										95.53
WEST HARTFORD PD	96.9	96.98	96.26										96.71
WEST HAVEN ERS	94.37	95.04	94.5										94.64
WESTERN CT COMM CTR	95.74	96.6	95.69										96.01
WESTON ECC	90.38	95.07	94.68										93.38

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WESTPORT PD	91.6	90.49	91.62										91.24
WETHERSFIELD PD	93.54	93.14	95.25										93.98
WILLIMANTIC SB ECC	96.69	95.53	96.19										96.14
WILTON PD	92.64	90.97	93.56										92.39
WINDSOR LOCKS PD	89.19	83.17	87.65										86.67
WINDSOR PD	90.41	89.83	89.31										89.85
WINSTED PD	87.16	89.74	89.51										88.80
WOLCOTT PD	86.86	85.57	91.41										87.95
WOODBIDGE PD	91.62	92.16	93.03										92.27
All PSAPs Average	92.75	93.04	93.24										93.01