

Percentage of Calls Answered Within 10 Seconds
2nd Quarter 2018

| PSAP | Apr | May | Jun | | 2nd Qrt | |
|-------------------------|--------------|--------------|--------------|--|--------------|--|
| ANSONIA PD | 85.77 | 86.66 | 85.45 | | 85.96 | |
| AVON PD | 92.69 | 89.49 | 93.06 | | 91.75 | |
| BERLIN PD | 93.22 | 92.76 | 91.3 | | 92.43 | |
| BETHEL PD | 95.52 | 91.77 | 94.79 | | 94.03 | |
| BLOOMFIELD PD | 80.67 | 87.43 | 84.15 | | 84.08 | |
| BRANFORD PD | 95.73 | 95.28 | 96.03 | | 95.68 | |
| BRIDGEPORT ECC (ACD) | 83.36 | 78.14 | 77.95 | | 79.82 | |
| BRISTOL PD | 96.7 | 96.53 | 95.35 | | 96.19 | |
| BROOKFIELD PD | 98.24 | 83.44 | 94.97 | | 92.22 | |
| CANTON PD | 88.06 | 87.3 | 88.56 | | 87.97 | |
| CHESHIRE PD | 88.74 | 86.46 | 87.22 | | 87.47 | |
| CLINTON ECC | 100 | 98.29 | 98.65 | | 98.98 | |
| CROMWELL PD | 94.14 | 93.04 | 93.56 | | 93.58 | |
| CSP TROOP A | 91.21 | 87.49 | 88.07 | | 88.92 | |
| CSP TROOP B | 95.05 | 96.37 | 93.96 | | 95.13 | |
| CSP TROOP C (Secondary) | 86.49 | 87.52 | 85.27 | | 86.43 | |
| CSP TROOP D (Secondary) | 91.51 | 89.25 | 91.68 | | 90.81 | |
| CSP TROOP E | 94.31 | 95.53 | 95.78 | | 95.21 | |
| CSP TROOP F (Secondary) | 94.58 | 93.96 | 92.68 | | 93.74 | |
| CSP TROOP G | 85.85 | 86 | 83.55 | | 85.13 | |
| CSP TROOP H | 88.97 | 88.75 | 87.41 | | 88.38 | |
| CSP TROOP I | 88.19 | 88.24 | 89.93 | | 88.79 | |
| CSP TROOP K (Secondary) | 89.42 | 91.97 | 91.24 | | 90.88 | |
| CSP TROOP L | 91.45 | 87.64 | 91.21 | | 90.10 | |
| CSP BIA | 97.3 | 94.36 | 95.74 | | 95.80 | |
| DARIEN PD | 90.76 | 90.76 | 91.77 | | 91.10 | |
| DERBY PD | 84.25 | 86.34 | 89.41 | | 86.67 | |
| EAST HARTFORD PD | 95.48 | 93.55 | 92.54 | | 93.86 | |
| EAST HAVEN PD | 97.95 | 97.34 | 97.03 | | 97.44 | |
| EAST LYME ECC | 95.56 | 95.41 | 94.57 | | 95.18 | |
| EAST WINDSOR PD | 93.49 | 90.22 | 93.15 | | 92.29 | |
| EASTON PD | 94.44 | 90.41 | 92.44 | | 92.43 | |
| ENFIELD ECC | 88.34 | 88.13 | 87.41 | | 87.96 | |
| FAIRFIELD ECC | 94.16 | 92.8 | 95.38 | | 94.11 | |
| FARMINGTON PD | 93.44 | 92.95 | 93.29 | | 93.23 | |
| GLASTONBURY PD | 84.09 | 83.37 | 83.46 | | 83.64 | |
| GRANBY PD | 94.29 | 91.99 | 92.22 | | 92.83 | |
| GREENWICH PD | 96.15 | 93.58 | 94.14 | | 94.62 | |
| GROTON ECC | 96.18 | 95.58 | 95.43 | | 95.73 | |
| GUILFORD ECC | 91.54 | 88.96 | 93.18 | | 91.23 | |
| HAMDEN ECC | 91.8 | 87.31 | 91.65 | | 90.25 | |
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| HARTFORD ECC | 74.89 | 71.65 | 71.44 | | 72.66 | |
| LEDYARD ECC | 94.47 | 94.83 | 91.82 | | 93.71 | |
| LITCHFIELD COUNTY DISPATCH | 92.99 | 91.4 | 93.87 | | 92.75 | |
| MADISON PD | 98.48 | 98.47 | 98.1 | | 98.35 | |
| MANCHESTER PD | 88.17 | 85.69 | 88.14 | | 87.33 | |
| MASHANTUCKET PS | 100 | 98.28 | 98.57 | | 98.95 | |
| MERIDEN PD | 89.99 | 91.09 | 89.7 | | 90.26 | |
| MIDDLETOWN CC | 88.38 | 86.99 | 92.13 | | 89.17 | |
| MILFORD PD | 96.54 | 94.04 | 93.29 | | 94.62 | |
| MOHEGAN TRIBAL PD | 96.52 | 98.64 | 99.46 | | 98.21 | |
| MONROE PD | 87.99 | 86.08 | 89.9 | | 87.99 | |
| MONTVILLE ECC | 88.91 | 90.95 | 87.72 | | 89.19 | |
| NAUGATUCK PD | 96.88 | 90.52 | 94.24 | | 93.88 | |
| NEW BRITAIN ERC | 89.65 | 87.71 | 88.15 | | 88.50 | |
| NEW CANAAN PD | 85.53 | 86.3 | 89.09 | | 86.97 | |
| NEW FAIRFIELD PD | 87.98 | 78.32 | 90.88 | | 85.73 | |
| NEW HAVEN ERC (ACD) | 87.94 | 93.79 | 93.91 | | 91.88 | |
| NEW LONDON PD | 95.88 | 95.67 | 97.57 | | 96.37 | |
| NEW MILFORD PD | 96.56 | 91.2 | 95.99 | | 94.58 | |
| NEWINGTON PD | 94.88 | 93.44 | 94.65 | | 94.32 | |
| NEWTOWN PD | 98.17 | 89.88 | 97.56 | | 95.20 | |
| NORTH BRANFORD PD | 90.66 | 87.5 | 90.18 | | 89.45 | |
| NORTH HAVEN PD | 93.92 | 90.95 | 91.35 | | 92.07 | |
| NORWALK PD | 82.21 | 86.17 | 81.65 | | 83.34 | |
| NORWICH PD | 87.17 | 85.69 | 81.83 | | 84.90 | |
| NW CT PUB SAFETY ECC (ACD) | 96.62 | 81.93 | 95.43 | | 91.33 | |
| OLD SAYBROOK PD | 96.04 | 95.61 | 97.26 | | 96.30 | |
| ORANGE PD | 90.89 | 89.23 | 88.31 | | 89.48 | |
| PLAINVILLE PD | 94.09 | 94.51 | 93.05 | | 93.88 | |
| PLYMOUTH PD | 94.56 | 96.42 | 92.67 | | 94.55 | |
| PUTNAM PD | 80.28 | 81.75 | 83.58 | | 81.87 | |
| QUINEBAUG VALLEY ECC | 95.29 | 94.71 | 96.39 | | 95.46 | |
| REDDING PD | 85.47 | 83.4 | 83.88 | | 84.25 | |
| RIDGEFIELD PD | 91.96 | 86.35 | 91.09 | | 89.80 | |
| ROCKY HILL PD | 92.29 | 91.34 | 91.73 | | 91.79 | |
| SEYMOUR PD | 90.28 | 84.59 | 85.6 | | 86.82 | |
| SHELTON PD | 90.43 | 88.63 | 90.66 | | 89.91 | |
| SIMSBURY PD | 91.39 | 90.32 | 93.24 | | 91.65 | |
| SOUTH WINDSOR PD | 97.72 | 95.33 | 95.57 | | 96.21 | |
| SOUTHBURY PD | 88.48 | 81.77 | 85.91 | | 85.39 | |
| SOUTHINGTON PD | 97.61 | 97 | 97.24 | | 97.28 | |
| STAMFORD ECC | 84.51 | 83.92 | 82.92 | | 83.78 | |
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| STONINGTON PD | 95.32 | 93.8 | 96.91 | | 95.34 | |
| STRATFORD ECC | 86.3 | 88.89 | 89.14 | | 88.11 | |
| SUFFIELD PD | 97.06 | 90.78 | 92.41 | | 93.42 | |
| THOMASTON PD | 71.25 | 75 | 78.72 | | 74.99 | |
| TOLLAND COUNTY ECC | 93.48 | 93.99 | 93.04 | | 93.50 | |
| TRUMBULL PD | 92.96 | 92.64 | 92.87 | | 92.82 | |
| UCONN PD | 94.77 | 96.07 | 98.02 | | 96.29 | |
| VALLEY SHORE ECC | 96.19 | 95.09 | 95 | | 95.43 | |
| VERNON PD | 93.61 | 93.01 | 93.24 | | 93.29 | |
| WALLINGFORD PD | 98.59 | 95.52 | 98.04 | | 97.38 | |
| WATERFORD ECC | 93.67 | 93.71 | 94.83 | | 94.07 | |
| WATERTOWN PD | 93.57 | 93.38 | 94.41 | | 93.79 | |
| WEST HARTFORD PD | 96.83 | 97.55 | 97.61 | | 97.33 | |
| WEST HAVEN ERS | 95.86 | 94.37 | 94.57 | | 94.93 | |
| WESTERN CT COMM CTR | 91.54 | 90.43 | 91.97 | | 91.31 | |
| WESTON ECC | 84.02 | 80.48 | 89.54 | | 84.68 | |
| WESTPORT PD | 93.55 | 91.74 | 94.25 | | 93.18 | |
| WETHERSFIELD PD | 90.96 | 91.97 | 92.88 | | 91.94 | |
| WILLIMANTIC SB ECC | 96.39 | 95.25 | 97.43 | | 96.36 | |
| WILTON PD | 90.19 | 91.88 | 94.02 | | 92.03 | |
| WINDSOR LOCKS PD | 71.25 | 68.8 | 68.61 | | 69.55 | |
| WINDSOR PD | 92.87 | 89.53 | 90.65 | | 91.02 | |
| WINSTED PD | 88.03 | 84.33 | 94.23 | | 88.86 | |
| WOLCOTT PD | 86.27 | 86.26 | 85.77 | | 86.10 | |
| WOODBIDGE PD | 86.21 | 88.37 | 90.19 | | 88.26 | |
| All PSAPs Average | 91.50 | 90.07 | 91.38 | | 90.98 | |