

**Approved Minutes**  
**Enhanced 911 Commission Meeting**  
**July 6, 2018**  
**Department of Emergency Services and Public Protection**  
**1111 Country Club Road**  
**Middletown, Connecticut**

**Commission Members**

John Elsesser  
Robert Guthrie  
Brandon Robertson  
Joanne Miles  
Jeff Morrissette  
Fred Dudek  
Kelly Kraynak  
Raffaella Coler  
Tammy Wright  
Don Richardson  
Michele Etzel

**Representing**

Council of Small Towns  
Volunteer Fire Service  
Conference of Municipalities  
Manager 911 PSAP  
State Fire Administrator  
Municipal Fire Chiefs  
CSP  
DPH  
Berlin Police Dept.  
Wireless Industry  
Public Representative

**Division of Statewide Emergency Telecommunications (DSET) DESPP**

William Youell	Carey Thompson
Steve Verbil	Dan Czaja
John Masciadrelli	Bryan Pavlik
Bonnie Guarnieri	

**Others in Attendance**

George Pohorilak	Public
Kate Iacovelli	AT&T
Pete Fontneau	AT&T
Randy Young	WEST
Dan Soule	LCD
Brian Mirizzi	LCD
Lt. Jim Gosselin	Berlin PD

**Call to Order:**

John Elsesser, Chair, called the meeting to order at 9:02 A.M.

*Raffaella Coler made a motion to approve the minutes of the May 4, 2018 meeting. Don Richardson seconded the motion. The minutes were approved.*

**Public Comment**

No public comment.

**Land Mobile Radio**

Bill Youell, Director, DSET, reported that the upgrade to this system is almost complete. Mr. Youell reported that all tower modifications have been made and coverage testing has been completed at Troops A and C. Coverage testing of Troops B and L will begin on July 16<sup>th</sup>,

followed by Troop D and E. All coverage testing at the troops is expected to be completed by the end of 2018. Mr. Youell stated that the results have all been positive. Mr. Youell reported that the municipalities planning to share the system are Stonington, Groton and Norwich.

### **Security Audit**

Bill Youell reported that site visits for PSAPs and PSDN have been completed. The LMR site visit is scheduled to begin the week of July 23<sup>rd</sup> and the audit is expected to be completed by August/September 2018.

Commissioner Schriro commended Bill Youell and his team for taking steps to ensure protection against any possible threat of a breach in the system.

### **Grants**

Bill Youell reported that there are no new transition grants since the last meeting.

### **Regulations**

Steve Verbil reported that there are no changes since the last meeting.

### **Next Generation 911/Text-to-911**

Bill Youell reported that deployment of the Text-to-911 system is currently being done and is receiving positive feedback from the PSAPs. The automatic reroute system worked extremely well.

Pete Fontneau, AT&T, reported that after meeting several times with the six PSAP pilot test sites and making their recommended adjustments, all 109 PSAPs are now fully deployed live with Text-to-911. Mr. Fontneau stated that the system is working well.

Mr. Youell reported that there will be a media announcement with regards to Text-to-911 in August. Mr. Youell stated that the message that is being sent is "Call if you can; text if you can't." Mr. Youell reported that a Governor's press conference will be held. The advertising for Text-to-911 includes radio and television spots, a new website landing page, electronic outdoor billboards, cinema advertising and posters and flyers that can be sent out.

### **9-1-1 Reports**

Steve Verbil reported that from January through May, there has been an 11% increase in 9-1-1 calls versus 2017. Because 2017 was a down year for 9-1-1 calls, it's really a 6% increase over 2016. Mr. Verbil reported that PSAP call taking performance were down in the second quarter due to four tornadoes and wind event on May 15<sup>th</sup>. PSAPs that were most affected were Brookfield, Danbury, New Fairfield, Northwest Public Safety and Litchfield County Dispatch. One of the primary reasons for these problems was related to insufficient staffing. DSET is working with the PSAPs on this issue.

### **Disaster Recovery**

Bill Youell reported that DSET is continuing to work with different vendors on a backup to the Public Safety Data Network in the event of a failure as a result of a disaster. Mr. Youell stated that AT&T is working on a wireless trial as a possibility for backup on the PSDN. Also being reviewed is the possibility of using the existing state microwave network as a backup for nearby

sites such as the troops. Formal testing is scheduled for the end of July to be done by CTS and DAS/BEST staff.

### **Public Safety Data Network Governance**

John Masciadrelli reported that since the last E911 Commission meeting there was a PSDN Governance Board meeting held on June 20th. The following applications were approved: Cromwell PD, Plainville PD, Farmington PD, and Plymouth PD. The next meeting will be held on August 15, 2018, at 1111 Country Club Road in Middletown. Mr. Masciadrelli reported that to date, 157 requests to access the Public Safety Data Network (PSDN) have been submitted to the PSDN Governance Board. 102 requests have been approved to operate on the PSDN. 82 requests are currently operating on the PSDN. There are 18 awaiting approval. There is a more detailed report on the DSET website.

### **Geographic Information Systems**

Steve Verbil reported that the DSET/GIS group continues to update the 911 GIS data. There have been 61,389 additional address points added from six towns. The ALI database geocoding results continue to improve. Street centerline is up to 99.05% accuracy and combined address points/street centerline is up to 99.39%. DSET continues to support Agency mapping needs, including Auto Theft trends mapping.

### **Emergency Notification System**

Steve Verbil reported that currently there are 1,248,193 CTAlert registrants. Mr. Verbil reported the new CTAlert Opt-In subscribers for 2018 are 5,030. Mr. Verbil reported that currently there are 399 registered/certified CTAlert dispatchers and three Organizational Administrators. There were 41 notifications sent from CTAlert in the second quarter of 2018 reaching a total of 227,872 citizens. For the first half of 2018, there have been 102 notifications sent from the CTAlert, reaching 800,386 citizens.

### **PSAP Issues**

Steve Verbil reported that it is hurricane season and reminded all PSAPs to test their generators monthly and to be certain there is a full fuel tank with clean fuel.

Mr. Verbil reported that Fairfield and Westport continue to work on their consolidation plan. Their contract with Federal engineering for consulting work is producing interim reports, with the final report on governance of the new center due in September. As a part of that consolidation, the two towns are considering coming onto the statewide trunked P25 system. DSET will be doing portable testing this month with Fairfield.

John Masciadrelli reported that the state began the transfer switch installations in May. To date, 37 PSAPs have had transfer switches installed in their NG911 and PSDN cabinet. The state continues to install transfer switches in the PSAPs on a weekly basis. Letters are being sent via email to notify PSAPs of their scheduled installation date and time.

### **Division of Emergency Management and Homeland Security**

No report.

### **FirstNet**

No report.

**Department of Public Health**

Raffaella Coler reported that there was a FirstNet presentation by Dan Stebbins at the June 27<sup>th</sup> Advisory Board meeting. Ms. Coler also reported that new legislation was passed that mandates all EMS professionals to report opioid data in a manner as prescribed by the Commissioner of Public Health. There is an EMS pilot program being conducted by UCONN, AMR, Aetna/ASM and the Connecticut Poison Control. The pilot consists of the mentioned EMS crews to call CT Poison Control Center with opioid call information. Depending on the pilot results, discussions will take place as to how DPH and the Poison Control Center can collaborate to be able to receive on-going real time data related to opioid overdoses.

**New Business**

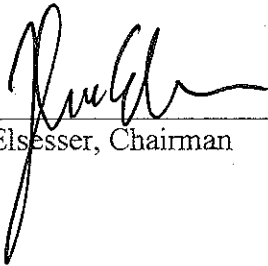
No new business.

**Public Comment**

George Pohorilak commended DSET for the great job the division is doing Mr. Pohorilak also recommended that DSET write legislation requiring consolidation.

**Adjournment**

*Jeff Morrissette made the motion to adjourn the meeting. Fred Dudek seconded the motion. The meeting was adjourned at 9:44 a.m.*



John Elsesser, Chairman

10/5/2018

Date