

Approved Minutes
Enhanced 911 Commission Meeting
July 7, 2017
Department of Emergency Services and Public Protection
1111 Country Club Road
Middletown, Connecticut

Commission Members

John Elsesser
Fred Dudek
Don Richardson
Bill Hackett
Clayton Northgraves
Wendy Furniss
Michele Etzel
Marc Montminy
Teresa Lockwood

Representing

Council of Small Towns
Municipal Fire Chiefs
Wireless Services
DEMHS
Manager 9-1-1 PSAP
DPH EMS (Via conference call)
Public Representative
CPCA
Public Safety Telecommunicators

Division of Statewide Emergency Telecommunications (DSET) DESPP

Commissioner Dora Schriro	William Youell
Steve Verbil	Dan Czaja
Carey Thompson	John Masciadrelli
Chuck Fuller	Bonnie Guarnieri
Bryan Pavlik	David Noble (CSP)

Others in Attendance

Randy Young	West Safety Services
Pete Fontneau	AT&T
Michael Varney	FirstNet
George Pohorilak	Public
John Emra	AT&T
Carolyn Ayers	Frontier
Sean Reilly	AT&T
Joanne Miles	Willimantic Switchboard
Joseph Silverio	Southington PD
Edmund Luczkow	Public

Call to Order:

John Elsesser, Chair, called the meeting to order at 9:07 A.M.

Fred Dudek made a motion to approve the minutes of the April 7, 2017, meeting. Wendy Furniss seconded the motion. The minutes were approved.

Public Comment

No public comment.

Commission Update

Bill Youell announced that the commission is awaiting candidate approval from the governor's office to replace Lee Vincent's position as representative of CCM.

Mr. Youell announced that Clayton Northgraves is resigning from the commission due to the fact that he has accepted the position as Director of CTS/DESPP.

Next Generation 911 Deployment

Bill Youell announced that over 50% of the new system has been deployed, and DSET has received positive feedback from the PSAP community.

Pete Fontneau reported that AT&T/West hosted two user group meetings recently to demonstrate the new equipment and answer any questions PSAPs may have had. Next week will mark the final cutover of the comtech system on the platform and decommission of the host equipment is expected to be completed in August. It is estimated that the remaining cutovers will be completed by the end 2017.

Mr. Fontneau stated that to date AT&T has trained approximately 164 system administrators and 1100 telecommunicators.

AT&T continues to meet with DSET to discuss deployment of Text-to-911 scheduled for the first quarter of 2018. Automatic rollover is another issue that has been discussed.

Training

Carey Thompson reported that the total PSAP re-training reimbursements for NG911 was \$88,000. The total reimbursement for regular training was approximately \$122,000 and EMD training was \$17,000. There will be telecommunicator certification class in July, the next class is scheduled for August.

Grants

Carey Thompson reported that since January three grants were approved, processed and paid. QVC received \$62,000 for a simulcast radio system upgrade. Groton ECC received \$7,500 for upgrades to their dispatch furniture and LCD received \$82,000 for upgrades to 20 radio sites.

FirstNet Presentation

Bill Hackett, Deputy Commissioner DESPP, and State Single Point Contact for FirstNet, gave a summary of the status of FirstNet in Connecticut, the first broadband network dedicated to First Responders nationally. The existing State Interoperability Executive Committee provides governance for the initiative. Under that committee, a broadband committee was established and monthly meetings were held to coordinate the state initiative. Grant funding was provided to Connecticut from the Department of Commerce to support extensive outreach and consultation with Connecticut potential users of the new broadband network. AT&T was chosen by FirstNet as the vendor to implement the system. Our state hosted a New England Single Point of Contacts (SPOC) at the State Emergency Operations Center on May 23rd to address interoperable coordination with our surrounding states involved in the initiative. Each state was intended to receive a draft plan to implement the initiative. State SPOC's and designated staff participated in a draft state plan review forum with FirstNet the week of June 6th in Dallas, Texas. On June 19, a draft of the state plan was received in Connecticut. Thirty seven subject matter experts were

identified from State, Regional, Local and Tribal partners in Connecticut to review the Draft State Plan and its features related to governance/policy issues, operational and technical features. The review must be completed and returned to FirstNet with comments by Connecticut to add to the plan within 45 days (August 4th). On June 21 and 22, there was a state portal "Open House" with a working group session by the review group. There was a meeting on June 28th between FirstNet and AT&T to review Connecticut state draft plan with the Connecticut review group. Procurement, security and technical meetings are being scheduled to facilitate requirements for implementation. Deputy Commissioner Hackett introduced Mike Varney, FirstNet, to give an overview from the Federal perspective.

Michael Varney, FirstNet, gave a presentation that provided an overview of FirstNet key solution elements. Some of the topics discussed were: Coverage, In-building solutions, Service Plans & Procurement, and Cybersecurity. The FirstNet App store, Public Safety home page, training, and support were also reviewed. The FirstNet website is: www.firstnet.gov. Mr. Varney has submitted a copy of the presentation that is available upon request.

There was a discussion.

Regulations

Steve Verbil reported that there are no updates on the regulatory proposal.

Public Safety Data Network Governance

John Masciadrelli reported that to date, 127 requests to access the Public Safety Data Network (PSDN) have been submitted to the PSDN Governance Board. 84 requests have been approved to operate on the PSDN. 64 requests are currently operating on the PSDN. The next governance board meeting is scheduled for August 16, 2017 at 1111 Country Club Rd in Middletown.

Geographic Information Systems

Dan Czaja reported that there are over 1,000,000 address points in the system. As of April 1st, 2017, the geocoding match rate has reached 98.98% for the street centerlines and 99.28% for the combined address points and street centerlines. There are over 1200 total updates to the master street address guide. DSET continues to assist other agency divisions with GIS/mapping support. DSET continues to work with the state's emergency notification system vendor, Everbridge, to support the GIS portion of the CT Alert system. The 2016 statewide orthoimagery flight is now available on the West NG9-1-1 platform.

Emergency Notification System

Steve Verbil reported that the CT Alert database has over 1.2 million people. There are currently 146,944 "Opt-ins". There were 56 notifications for the year 2017 reaching a total of 398,618 recipients.

E9-1-1 Reports

Steve Verbil reported that the Frontier ALI performance report is at 99.56% success rate. Mr. Verbil stated that the New London Police Department had a reroute and the results were "no trouble found."

PSAP Issues

Steve Verbil reported that hurricane season is here and encouraged the PSAP managers to check their generators, equipment, batteries, and all emergency plans and make sure reroutes are all in place.

Division of Emergency Management and Homeland Security

Deputy Commissioner Hackett reported that there have been no recent activations of the state Emergency Operations Center. DEMHS has put together a new state Avian Flu plan along with the Departments of Agriculture and Health. DEMHS continues to coordinate the state Cyber Security Committee and participates in the National Governor Association's Cyber Policy Academy. DEMHS has recently participated in a national level cyber security exercise with military partners (Cyber Prelude).

In preparation of the hurricane season, the state of Connecticut participated in a video teleconference with FEMA HQ to discuss preparedness and test the system. The WebEOC has been updated and tested and the users have been trained. The hurricane checklists in the state response framework have been reviewed. The annual Emergency Management Symposium was held on April 28th with over 400 participants; the LTG and Commissioner participated. During the meeting the 2017 hurricane forecast was presented and updates on National Hurricane Center products. DEMHS recently coordinated a successful federally evaluated Radiological Emergency Preparedness Host Community exercise on June 17th in Windham.

Deputy Commissioner Hackett also reported that on August 2, 2017, DEMHS will be participating in a non-federally evaluated Radiological Emergency Preparedness exercise with Millstone, the Emergency Planning Zone municipalities, utilizing the state EOC and regional offices. DEMHS is currently working on potential scenarios and dates for this year's Governor Emergency Planning and Preparedness Initiative (EPPI) exercise.

Department of Public Health

Wendy Furniss reported that DPH Emergency Medical Services regulations are still awaiting approval. The legislature authorized the department with the continuation of the study community care medicine.

The department is sending out hurricane information to the healthcare facilities.

Ms. Furniss announced that she is retiring from state service as of September 1, 2017.

New Business

No new business.

Public Comment

George Pohorilak asked if there is either a regulation or an incentive to encourage PSAPs to consolidate?

John Elsesser answered that currently there is no mandatory requirement for PSAP consolidation.

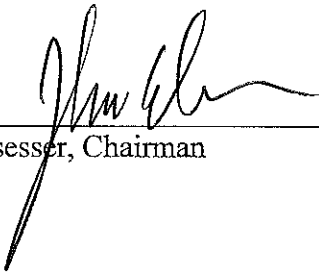
Bill Youell stated that there was a discussion of legislation early in the session, but no bills were brought forth.

Mr. Pohorilak stated that the performance reports were not available and questioned if Bridgeport met the requirements for this quarter.

Steve Verbil stated that the reports were not printed due to the difficulty of matching the data from the old system with the new system and was not reliable enough to publish the data. This will be corrected as soon as all of the PSAPs have been cutover to the West system.

Adjournment

Don Richardson made the motion to adjourn the meeting. Fred Dudek seconded the motion. The meeting was adjourned at 10:25 a.m.



John Elsesser, Chairman

Date 10/6/2017