

Approved Minutes
Enhanced 911 Commission Meeting
January 6, 2017
Department of Emergency Services and Public Protection
1111 Country Club Road
Middletown, Connecticut

Commission Members

John Elsesser
Alfred Dudek
Teresa Lockwood
Jeff Morrisette
Don Richardson
Bill Hackett
Clayton Northgraves
Wendy Furniss
Michele Etzel
George Battle
Lee Vincent
Marc Montminy

Representing

Council of Small Towns
Municipal Fire Chiefs
Public Safety Telecommunicators
State Fire Administrator
Wireless Services
DEMHS
Manager 9-1-1 PSAP
DPH EMS (Via conference call)
Public Representative
CSP
Conference of Municipalities
CPCA

Division of Statewide Emergency Telecommunications (DSET) DESPP

Commissioner Dora Schriro
Steve Verbil
Mike Guerrera
Jerry Zarwanski
Dan Czaja

William Youell
Carey Thompson
John Masciadrelli
Chuck Fuller
Bonnie Guarnieri

Others in Attendance

George Pohorilak
Kate Iacovelli
Joseph Silverio
Jean Claude Rizk
Pete Fontneau
John Emra
Chris Manouse
David Cascio
George Peet
Jon Wordle
Len Besthoff
Jeff Otto

Public
AT&T
Southington Police Dept.
AT&T
AT&T
AT&T
AT&T
AT&T
City of New Haven
NBC
NBC
QVEC

Call to Order:

Lee Vincent, Acting Chair, called the meeting to order at 9:06 A.M.

Fred Dudek made a motion to approve the minutes of the October 14, 2016, meeting. Jeff Morrisette seconded the motion. The minutes were approved.

Lee Vincent announced that the Connecticut Conference of Municipalities has submitted to the governor names of people to replace his seat on the commission. After the appointment has been made Mr. Vincent will no longer be a member of the E9-1-1 Commission.

Public Comment

No public comment

Legislation

Bill Youell reported on the Firefighters Cancer Relief Program Act. Mr. Youell reported that on December 13th there was a proposed final decision rendered from PURA. The summary of that decision is as follows: Connecticut is precluded from regulating the rates of wireless and IP providers and therefore could only impose this fee on the wireline carriers. It was also determined that the diversion of 9-1-1 funds to other uses would prevent the State from being eligible for federal grants. Also, carriers would incur significant costs to revise their bills to reflect this line item indicating there is a one cent fee to go towards the Firefighters Cancer Relief Program. On December 27th PURA issued a revised final proposal which stated that: “since the proposed funding of the Firefighters Cancer Relief Program thru the 9-1-1 subscriber fee would create disparate treatment among telecommunications providers, the authority concludes that the implementation of this relief program is not permissible under federal law.” A final decision is due January 11, 2017.

Regulations

Steve Verbil reported that “Kari’s Law” is currently under consideration and there have been no regulatory changes since the last meeting.

Next Generation 911 Deployment

Bill Youell introduced AT&T, to describe current status and provide an overview of the plan to move forward with the NG 9-1-1 system.

Jean-Claude Rizk reported that on October 18th AT&T along with West Corporation conducted a PSAP Update meeting to discuss the changes in course and plan, along with expectations of features and benefits of the new system. In November, AT&T/West hosted back-to-back user group PSAP demonstrations. Feedback from these meetings was positive. Mr. Rizk reported that all of the host equipment was received in December and testing of this equipment has been ongoing. The first training class will be held January 9, 2017. West has been conducting site surveys. Cutovers are scheduled to begin January 19, 2017 with a projected completion date of November 2017.

Training

Carey Thompson reported that coordination and scheduling of NG 911 training will be cared for by Nancy Simon and Peter Lucco from DSET. PSAPs will be advised to contact the DSET office to schedule training. Training will take place approximately 10 days prior to cutover to ensure retention of material. Telecommunicator training will be one day at Science Park in New Haven.

System Admin Training is also one day and will be held in Meriden. A Trainer will be onsite for cutover to provide additional support. Nine telecommunicator certification classes are scheduled for 2017. Information is available on our website.

Grants

Carey Thompson reported that there were no new grants during the last quarter.

Public Safety Data Network Governance

John Masciadrelli reported that the PSDN Governance Board met on December 21st and approved four requests.

Mr. Masciadrelli stated that to date, 116 requests to access the Public Safety Data Network (PSDN) have been submitted to the PSDN Governance Board. 74 requests have been approved to operate on the PSDN. 56 requests are currently operating on the PSDN. There are an additional 18 requests awaiting an implementation date or are in the process of being implemented. The remaining requests are in various stages of the connection process. The next governance board meeting is tentatively scheduled for February 15, 2017 at 1111 Country Club Rd in Middletown.

Geographic Information Systems

Dan Czaja reported that DSET continues to update the street centerline and address point data, with 100,561 street centerline updates and over 1,000,000 address points in the system. As of January 1st, 2017, the geocoding match rate has reached 98.93% for the street centerlines and 99.22% for the combined address points and street centerlines. DSET continues to provide Frontier with addresses for updates of their data. DSET continues to support the agency's GIS needs with various mapping. Mr. Czaja presented orthoimagery photos of the areas of the state comparing the 2012 flight which was a twelve inch pixel to a much more detailed 2016 three inch pixel.

Emergency Notification System

Mike Guerrero reported that there have been 31 CTAAlert broadcasts since the last commission meeting bringing the total for 2016 up to 131 reaching 1.74 million contacts. In 2016 there were 32 broadcasts on the old platform and 99 on the mass notification platform. The total Opt-in registrations are 139,041 from the websites and 16,003 community engagement 888777 for a total 146,944 registrations.

E9-1-1 Reports

Mike Guerrero stated that there are no major changes in the reports. DSET is awaiting the December data from Frontier for the call volume reports and the information will be posted to the DSET website as soon as it is received.

PSAP Issues

Mike Guerrero reported that the two PSAPs that did not meet the State standard in the third quarter were Stamford at 89.8% and Bridgeport at 85.5%. However, both PSAPs improved during the fourth quarter. Bridgeport was at 94.4% and Stamford was at 90.5%.

Department of Public Health

Wendy Furniss reported that the national highway traffic safety administration “Go Team” was in Connecticut and worked with the EMS and trauma databases. Progress was made and these databases are now in “staging.” Ms. Furniss will give an update on movement into the production phase at the next meeting.

Division of Emergency Management and Homeland Security

Bill Hackett announced that the Division of Emergency Management and Homeland Security has moved and is currently located on the third floor at 1111 Country Club Road in Middletown. The DEMHS Advisory council meeting is scheduled for Thursday, January 12, 2017. It will be held at the State’s attorney office in Rocky Hill at 9:00 a.m.

FirstNet

Bill Hackett reported that the FirstNet outreach program is continuing throughout the state and will have representation at the Council of Small Towns (COST) conference in Cromwell on January 11, 2017. Mr. Hackett stated that First Net has not yet selected a vendor to coordinate the nationwide initiative. Once a vendor is selected, FirstNet is poised to receive and review the assigned draft state plan to continue the implementation process in Connecticut.

New Business – Nominations/Election of Commission Chair

There was a unanimous vote for John Elsesser to become the new E9-1-1 Commission Chairman.

Public Comment

Bill Youell thanked Lee Vincent for his many years of dedication and service.

Adjournment

Fred Dudek made the motion to adjourn the meeting. Don Richardson seconded the motion. The meeting was adjourned at 9:34 a.m.

John Elsesser, Chairman

Date