

For more information on the child support program, or to apply for child support services, call your local DSS office.

**DEPARTMENT OF SOCIAL SERVICES (DSS)**  
**REGIONAL OFFICES**

**Bridgeport:** 925 Housatonic Avenue; 203-551-2703  
**Danbury:** 342 Main Street; 203-207-8986  
**Hartford:** 20 Meadow Road, Windsor; 860-723-1002  
**Manchester:** 699 East Middle Turnpike; 860-647-5913  
**Middletown:** 2018 S. Main St., Suite B; 860-704-3100  
**New Britain:** 30 Christian Lane; 860-612-3400  
**New Haven:** 50 Humphrey Street; 203-974-8248  
**Norwich:** 401 W. Thames, Unit 102; 860-823-3325  
**Stamford:** 1642 Bedford Street; 203-251-9417  
**Torrington:** 62 Commercial Blvd.; 860-496-6944  
**Waterbury:** 249 Thomaston Avenue; 203-597-4171  
**Willimantic:** 676 Main Street; 860-465-3500  
**Hearing or speech impairment: Dial 7-1-1**

For questions about the enforcement of your case, call the Judicial SES office responsible for your order or e-mail us 24 hours a day by accessing the SES website:  
**[www.jud.ct.gov/childsupport](http://www.jud.ct.gov/childsupport)**

**SUPPORT ENFORCEMENT SERVICES (SES)**  
**REGIONAL OFFICES**

**Call Center: 1-800-228-KIDS (toll free)**  
**Bridgeport:** One Lafayette Circle; 203-576-3670  
**Danbury:** 71 Main Street; 203-731-2940  
**Hartford:** 999 Asylum Avenue; 860-566-8723  
**Middletown:** 1 Court Street; 860-344-2957  
**New Britain:** 20 Franklin Square; 860-515-5300  
**New Haven:** 414A Chapel Street; 203-789-7485  
**Norwich:** 99 Main Street; 860-886-2694  
**Putnam:** 265 Kennedy Drive; 860-963-2580  
**Rockville:** 26 Park Street; 860-896-2400  
**Stamford:** 123 Hoyt Street; 203-965-5730  
**Waterbury:** 11 Scovill Street; 203-596-4188

**More services to help answer your questions, call**

**1-888-233-7223**

**CHILD SUPPORT INFORMATION LINE**

- **automated up-to-date information about your case**
- **simply access your account by entering your social security number**
- **knowledgeable staff is available to answer questions or concerns about your child support payments from 8:00am to 4:30pm, Monday to Friday**

**DIRECT DEPOSIT**

Our direct deposit program makes sure that you get your child support payments faster. You will not have to make trips to the bank or wait in long lines.

You can have your money deposited in your:

- checking account
- savings account
- Connecticut child support debit card

**We can help you set up your Connecticut Debit Card!**

*Check out these WEBSITES for more information!*

**[www.ct.gov/dss](http://www.ct.gov/dss)**

**[www.ctchildsupport.com](http://www.ctchildsupport.com)**

# A Brief Guide to Child Support Services In Connecticut

*Kids... the  of what we do*  
**Office of Child Support Services**  
*Connecticut Department of Social Services*

The State of Connecticut's child support program is designed to get your child the financial and medical support he or she deserves, in recognition that both parents are responsible for supporting their children.

This pamphlet provides an overview of Connecticut's child support services. The more you know about child support, the more you can help us help your child.

If you have any questions please call your child support worker, or our automated telephone help line, 1-888-233-7223.

Patrick L. Carroll, III  
Chief Court Administrator  
Judicial Branch



Roderick L. Bremby  
Commissioner  
Department of Social Services

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The Department of Social Services' programs are available to all applicants and recipients without regard to race, color, creed, gender, sexual orientation, age, disabilities, learning disabilities, national origin, ancestry or language barriers.

For persons with a hearing or speech impairment, Dial 7 1 1.  
Auxiliary aids are also available for blind or visually impaired persons.  
The State of Connecticut is an equal opportunity, affirmative action employer.

**Children are at the heart of what we do.**

**Both parents play an important role in raising a healthy child.**

As parents, you have equal rights to be informed and have access to services that will assist you in providing support for your children.

Regular child support payments help families meet their children's daily needs, including food, shelter and health care.

When you receive child support services you have these responsibilities

You must ...

- provide all information that you can about the other parent
- assign your rights to ongoing support while you receive cash assistance
- provide bills for day care and/or unreimbursed medical expenses to the parent under court order to pay

You may...

- be required testify at a hearing for paternity and support
- be denied cash benefits if you apply for cash assistance and you do not provide information to help process your case
- be exempt from cooperation requirements in exceptional circumstances and situations involving domestic violence



The Connecticut DSS Office of Child Support Services (OCSS) and Judicial Branch Support Enforcement Services (SES) work together, with legal assistance from the Office of the Attorney General, to provide child support services to families.

**OCSS services include:**

- taking your application
- locating the noncustodial parent
- establishing paternity
- establishing financial, medical and child care orders

**Programs that help OCSS collect past-due child support payments include:**

- credit bureau reporting
- interception of lottery winnings
- state and federal tax interception
- liens against real estate and personal property
- seizure of financial assets
- passport denial



**SES services include:**

- enforcing your financial, medical and child care orders
- reviewing and/or modifying your financial, medical and/or child care orders

***Either parent can request a review of the support order to see if it should be changed.***

Requests for a review should be made to your local SES office.

Child support services can be provided in most cases even if the other parent does not live in Connecticut.