

**CT Department of Social Services
Protective Services for the Elderly Program**

A Presentation for the Connecticut Conference on Hoarding
"Legal Aspects of Hoarding"

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Protective Services for the Elderly

Serves:

- CT Residents
- 60 years old and older
- Where abuse, neglect, exploitation and/or abandonment are suspected
- No financial criteria

Protective Services for the Elderly

- Social workers investigate to determine risk to elder (substantiating or un-substantiating the report)
- Develop a non-funded service plan to meet long term needs.
- Discretionary paid short term emergency services may be put in place to stabilize a case
- Services must be offered in the least restrictive environment and respect client's right to self determination
- All services are voluntary unless cognitive impairment is noted.

Funded Services

- Based on the specific needs of the individual elder and may include crisis intervention and/or arranging for and coordinating access to any of the following services: adult day-care, companionship, counseling, homemaker, chore services, home health care and home-delivered meals.

Making PSE Reports

- To report cases of suspected abuse, neglect or exploitation, call the toll-free In State referral line at 1-888-385-4225.
- Note: On Holidays, Weekends or After 4:30 call Infoline at 211----Out of State1-800-203-1234.
and/or
- Submit a "Report Form for Protective Services For the Elderly" (W-675) to the DSS Central Office via fax 860-424-5091.

Partnerships

- Strategic partnerships are a great asset to Connecticut's PSE program. Without them, the PSE program would not be as effective in providing assistance to vulnerable elders. Some of our partnerships include :
 - Law Enforcement
 - Town Code Enforcement
 - Veteran's Administration
 - Mental Health Providers
 - Fire Department
 - Municipal Social Services
 - Resident Coordinators
 - Medical Providers

Reporting Resources

- Immediate Danger or Harm Call **911**
- Local Law Enforcement
- Protective Services for the Elderly **1-888-385-4225**
- Statewide Domestic Violence Hotline **888-774-2900**
- CT Long-term Care Ombudsman: **1-866-388-1888**
- CT Legal Services **1-800-453-3320**
- Local Probate Courts
 - <http://www.ctprobate.gov/Pages/Welcome.aspx>
