

**Mandatory Disclosure Rules**

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**20-211-34. Mandatory disclosure**

Every funeral firm in this state and/or the funeral service licensee thereof shall give or cause to be given to the person or persons making funeral arrangements or arranging for disposition of a dead human body, at the time such arrangements are completed and prior to the time of rendering the service and/or providing the merchandise, a written statement showing to the extent then known:

- (1) the price of the service that the person or persons have selected and what is included therein;
- (2) the price of each of the supplemental items of service and/or merchandise requested;
- (3) the amount involved for each of the items for which the firm will advance monies as an accommodation to the family;
- (4) the method of payment.

(Effective May 22, 1975.)

**20-211-35. Billing "cash advanced" items**

No funeral firm shall bill or cause to be billed any item that is referred to as a "cash advanced" item (Section 20-211-34) unless the net amount paid for such item or items by the funeral firm is the same as is billed by the funeral firm. Failure to comply with Sections 20-211-34 or 20-211-35 shall result in a hearing as provided for in Sections 20-211-30 to 20-211-33.

(Effective May 22, 1975.)