



LOCAL HELP FOR PEOPLE WITH MEDICARE

2020 CHOICES New Team Member Trainings

CHOICES, Connecticut’s State Health Insurance Assistance Program (SHIP), is accepting applications for our 2020 New Team Member Training sessions. CHOICES is part of a national network of SHIP agencies that offers free, confidential counseling, education and assistance to Medicare beneficiaries, their caregivers and the general public. CHOICES is administered by the Dept. of Aging and Disability Services State Unit on Aging in partnership with CT’s five Area Agencies on Aging and the Center for Medicare Advocacy, Inc.

CHOICES New Team Member Trainings are free for volunteers and \$125 for in-kind (paid) professionals. Training participants will complete an orientation session, 5 full days of training, sign the CHOICES Memorandum of Understanding, and pass the online certification exam. Training topics include but are not limited to: Medicare Parts A, B, C and D, Medigap, eligibility, coverage, costs, coordination of benefits and transitions from other insurance, and cost assistance programs for low-income beneficiaries, including MSP, LIS and Medicaid. Training manuals will be provided.

CHOICES Team Member roles include: Counselor, Administrative Support, Open Enrollment Counselor, Outreach Counselor, and Presenter. If you would like to make a positive difference in the lives of Connecticut’s Medicare beneficiaries, contact your CHOICES Regional Coordinator. Individuals who may have a conflict of interest such as insurance agents, brokers and financial planners are unable to participate in the trainings.

****Registration and Approval of Regional Coordinator Required to Attend Training****

Location	Dates and Registration Info
Western CT Area Agency on Aging (WCAAA) 84 Progress Lane Waterbury, CT 06705	Orientation: April 7 Training Dates: April 16, 21, 23, 28, 30 For more information: Contact Francesca Evangelista at 203-757-5449 x129 or fevangelista@WCAAA.org
Southwestern CT Agency on Aging (SWCAA) 1000 Lafayette Blvd, 9 th Floor Bridgeport, CT 06604	Orientation: April 24 Training Dates: May 6, 8, 13, 15, 20 For more information: Contact Kristin Hosp at 203-814-3686 or khosp@swcaa.org
North Central Area Agency on Aging (NCAAA) 151 New Park Ave Hartford CT 06105	Orientation: May 15 Training Dates: May 29, June 2, 5, 9, 12 For more information: Contact Urania Reyes Rivera at 860-724-6443 x277 or Urania.Reyes@ncaaaact.org
Senior Resources Agency on Aging 19 Ohio Ave Norwich, CT 06360	Orientation: Sept 1 Training Dates: Sept 8, 11, 15, 29, and Oct 2 For more information: Contact Laura Crews at 860-887-3561 or lcrews@seniorresourcesec.org
Agency on Aging of South Central CT (AoASCC) 117 Washington Ave, Suite 17 North Haven, CT 06473	Orientation: Sept 3 Training Dates: Sept 15, 17, 22, 24, 30 For more information: Contact Leslie Pruitt at 203-785-8533 x3165 or lpruitt@aoascc.org

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