

State of Connecticut

GEORGE C. JEPSEN
ATTORNEY GENERAL



Hartford

February 17, 2012

Sent via email (millerjw@ccsu.edu)

Dr. Jack Miller
President
Central Connecticut State University
1615 Stanley Street
New Britain, CT 06050

RE: Reported Disclosure of Social Security Numbers

Dear Dr. Miller:

This letter is in reference to recent reports stating that a Central Connecticut State University ("CCSU") computer exposed the Social Security Numbers of a large number of individuals associated with the university. According to those reports, the breach was caused by a "Z-bot" computer virus, raising questions about the adequacy of CCSU's data security protections.

In order to evaluate the sufficiency of protections in place within CCSU to guard against these kinds of security breaches, I ask that you provide my office information regarding CCSU's policies and procedures for protecting electronically stored information, including CCSU's anti-virus software scan and update protocol. I also request that you provide information regarding CCSU's employee training program relative to computer usage and reporting of suspicious links, emails or attachments.

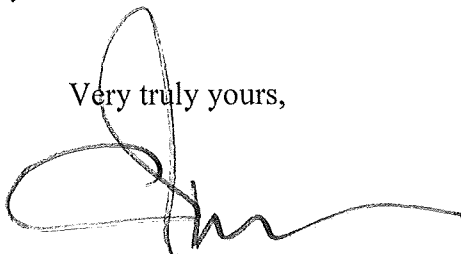
News reports concerning this incident are devoid of important facts necessary to fully understand this occurrence and the reasons for it. Accordingly, please also provide my office with a detailed explanation of this incident, including the location and work function of the computer involved, whether any other sensitive data was stored on the same computer, how and when this matter was discovered, who is affected (e.g., students, employees) and what protections were present on the compromised computer. Finally, please provide the results of the "forensic analysis" referenced in CCSU's News Release dated February 16, 2012.

I was pleased to learn that CCSU has offered two years of credit monitoring to affected individuals. It remains unclear, however, whether CCSU will reimburse those individuals for the cost of placing and lifting one security freeze per credit file. This consumer protection is one I

have demanded when other businesses and state entities experienced breaches of Social Security Numbers. Please provide my office with information on CCSU's plans in this regard.

I appreciate your cooperation in this matter and look forward to hearing from you. The information requested herein should be sent by the close of business on February 24, 2012, to Assistant Attorney General Matthew Fitzsimmons at 110 Sherman Street, Hartford, Connecticut 06105. Should you have any questions, you may contact AAG Fitzsimmons at 860-808-5400.

Very truly yours,

A handwritten signature in black ink, appearing to read "G. Jepsen", with a long horizontal flourish extending to the right.

GEORGE JEPSEN

c: James Estrada,
Chief Information Officer (james.estrada@ccsu.edu)