



ATTORNEY GENERAL GEORGE JEPSEN

ATTORNEY GENERAL RAISES QUESTIONS ABOUT CITIGROUP INC. DATA BREACH

For immediate release

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HARTFORD – Attorney General George Jepsen wants more information from Citigroup Inc. because the company’s disclosures about a recent data breach fail to explain how it occurred and what is being done to protect affected customers from potential financial fraud.

“As one of the largest lending institutions in the country, Citigroup must assiduously protect the personal information it collects from its customers and employ the highest levels of data security. I expect Citigroup to fully compensate and protect any Connecticut consumers harmed as a result of this breach,” Jepsen wrote in a letter Monday to the corporation’s chief executive officer and general counsel.

Citigroup has acknowledged that account information – name, account number and contact information, including e-mail address -- of approximately 1 percent of its Citi North America bankcard customers was viewed as a result of “unauthorized access” to Citi’s Account Online.

Jepsen said, “Unfortunately, critical facts about the intrusion remain unclear, including details concerning the number and characteristics of impacted accounts, the cause of the breach, the steps taken to notify and protect the affected individuals, and the nature of any procedures adopted to prevent future data breaches.”

He asked the corporation to provide that information and additional data to his office to ensure that the interests of Connecticut consumers are protected.

Assistant Attorney General Matthew Fitzsimmons is handling this matter for Jepsen.

View the entire letter to [Citigroup](#) – (PDF-222KB)

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