

STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH



Renée D. Coleman-Mitchell, MPH  
Commissioner

Ned Lamont  
Governor  
Susan Bysiewicz  
Lt. Governor

Drinking Water Section

DWS Circular Letter# 2019-16

TO: Community Water Systems Serving More Than 1000 People  
FROM: Lori Mathieu, Public Health Section Chief, Drinking Water Section

Handwritten signature of Lori Mathieu in blue ink, with a registered trademark symbol (®) to the right.

DATE: July 24, 2019

SUBJECT: Connecticut Cyber Security Incident Reporting

In the event of a cyber security emergency, the Department of Public Health (DPH) Drinking Water Section (DWS) is requesting that all Public Water Systems (PWS) follow the steps outlined in the [Cyber Disruption Response Plan](#) (CDRP) that was developed by the State of Connecticut Department of Emergency Services and Public Protection/Division of Emergency Management and Homeland Security (CT DESPP/DEMHS).

Public Water Systems (PWSs) must report all cyber incidents to the state (DWS and CT DESPP/DEMHS) that are capable of affecting public health, safety, or confidence. As per the CDRP these events should be reported to the Connecticut Intelligence center and the Connecticut State Police Cyber Crimes Investigation Unit.

**Connecticut Intelligence Center  
(CTIC)**

Email: [ctic@ct.gov](mailto:ctic@ct.gov)  
Phone:(860) 706-5500

**Cyber Crimes Investigation Unit  
(CCIU)**

Email: [cybercrime@ct.gov](mailto:cybercrime@ct.gov)  
Phone:(860) 685-8450

Attached is the Cyber Incident Response Plan template for use by agencies to respond to a cyber incident and can be tailored for individual agency use; the Cyber Incident Reporting Sheet is a quick reference guide. Any questions regarding the cyber security incident reporting form please call one of the phone numbers noted above. Furthermore, WaterISAC has recently released its [15 Cybersecurity Fundamentals for Water and Wastewater Utilities](#). This is a completely updated guide of the 2012 version that addresses the expanding threats to the water sector.

In addition, Public Water Systems should notify the Drinking Water Section of these incidents using this [Notification Form](#).

Attachments: [Cyber Incident Response Plan template.pdf](#)  
[CT Cyber Incident Reporting Sheet.pdf](#)



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